



## Community Diagnostic Image (DI) Report Delivery with Connect Care

### Key messages

- **Mixed-context prescribers (working in AHS and in the community) may receive some community DI reports twice (in their Connect Care In Basket as well as their non-AHS location(s)).**
- DI Reports from community DI providers continue to be delivered to prescribers at their non-AHS clinics as they were before Connect Care (mail/fax/paper/eDelivery) by the Community DI provider.
- DI Reports from community DI providers, for patients seen in the community, may also be delivered to the mixed-context prescriber's Connect Care In Basket.

### What to share?

AHS launched Connect Care at another 57 sites in the Calgary and Edmonton Zones on Saturday, May 28, 2022.

For prescribers who work both within Alberta Health Services (AHS) and at community-based or private practices ("mixed-context" practitioners), Connect Care's launch affects how they can expect to receive some diagnostic imaging (DI) reports: **some DI reports may be received twice - both in their Connect Care In Basket AND at a community/private clinic.**

Diagnostic imaging ordered at a community clinic and performed by a community DI provider (see attached list) are sent directly from the DI provider via mail/fax/paper/eDelivery to the community clinic. When the ordering prescriber also works in AHS and uses Connect Care, these results may also be delivered to the Connect Care (Epic) In Basket if the results are delivered to Connect Care.

### Why does this happen?

Connect Care cannot identify whether the DI reports coming from community DI clinics were ordered within a Connect Care facility like an AHS Ambulatory Clinic, or instead at a community office like a doctor's office. To ensure that exams ordered within Connect Care and performed at a private DI facility are delivered to the Connect Care In Basket of the ordering prescriber, all DI reports are linked to the prescriber's In Basket.

Please note that not all community DI providers deliver results to Connect Care; refer to the attached list to learn which do.

### What to do?

If DI reports performed by a community DI provider appear unexpectedly in your community or private EMR, including results for patients that were seen at an AHS site, please follow up with the community DI provider.

If you do not receive a DI result from a community DI provider in your community practice via your normal delivery mechanism (mail/fax/paper/eDelivery), please directly contact the DI provider. Please note that Connect Care In Basket delivery is near real time, while community DI delivery methods may be batched and delayed as a result for periods of time.

### More Information

- [Connect Care Manual - Mixed Contexts \(https://manual.connect-care.ca/workflows/mixed-contexts\)](https://manual.connect-care.ca/workflows/mixed-contexts)
- [Delivery of Results to Community-Based Providers from Connect Care \(https://www.albertahealthservices.ca/cis/Page17671.aspx\)](https://www.albertahealthservices.ca/cis/Page17671.aspx)



Name of Community DI Provider	Zone	Locations	Results available in Connect Care?	Results sent to In Basket?
<b>CDC (Canada Diagnostic Centres)</b>	Calgary	Calgary, Okotoks	Yes	Yes
<b>PDI (Pureform &amp; PureKids Radiology)</b>	Calgary	Calgary, Airdrie	Yes	Yes
<b>ADC X-Ray and Ultrasound</b>	Calgary	Calgary, Okotoks	Yes	No
<b>SDI (Sunridge Diagnostic Imaging)</b>	Calgary	Calgary	Yes	No
<b>EFW Radiology</b>	Calgary	Calgary, Airdrie, Okotoks	Yes	Yes
<b>Mayfair Diagnostics</b>	Calgary	Calgary, Cochrane	Yes	Yes
<b>CAMIS (Central Alberta Medical Imaging Services)</b>	Central	Red Deer, Olds	Yes	Yes
<b>MIC (Medical Imaging Consultants)</b>	Edmonton	Edmonton, St. Albert, Sherwood Park, Fort Saskatchewan	Yes	Yes
<b>CDC (Canada Diagnostic Centres)</b>	Edmonton	Edmonton Sherwood Park	Yes	Yes
<b>IMI (Insight Medical Imaging)</b>	Edmonton	Edmonton Spruce Grove	Yes	Yes
<b>Northgate (The X-Ray Clinic at Northgate Centre)</b>	Edmonton	Edmonton	Yes	No
<b>Devon X-Ray Clinic</b>	Edmonton	Devon	Yes	No
<b>Glenwood Radiology</b>	Edmonton	Edmonton Spruce Grove	Yes	No
<b>Ross Creek Medical Imaging</b>	Edmonton	Fort Saskatchewan	Yes	No
<b>Amiha Diagnostic Imaging</b>	Edmonton	Edmonton, St. Albert	Yes	Yes
<b>Westgrove X-Ray Clinic</b>	Edmonton	Edmonton	No	No
<b>Mayo</b>	Edmonton	Edmonton	No	No
<b>ACMS Ultrasound Ltd.</b>	Edmonton	Edmonton	Yes	Yes
<b>Shift Imaging</b>	North	Grande Prairie	No	No
<b>Aspen Diagnostic Imaging (AMI)</b>	North	Athabasca	Yes	Yes
<b>CGA</b>	North	Cold Lake	Yes	Yes
<b>RAI (Radiology Associates - Lethbridge)</b>	South	Lethbridge	Yes	No
<b>BGSA (Blair Gripp Stubbs and Associate)</b>	South	Medicine Hat, Brooks	Yes	No
<b>Guardian</b>	South	Lloydminster, Wainwright, Canmore, Hinton	No	No