



Calgary Zone Medical Staff Newsletter –April 2019

Connect Care Update

Connect Care Physician Super Users and Physician Area Trainers

In preparing for launch Connect Care offers physicians the opportunity to be involved in training and supporting peers in learning new workflows. For Wave 1 launch in Edmonton the recruitment for Physician Area Trainers and Super Users has started.

Physician Area Trainers will deliver Connect Care in-classroom training while promoting transformation and clinical improvement. They are expected to contribute approximately 160 hours to this role over a 6-month period, including receiving training (64 hours), delivering training (60 hours) and providing launch support (36 hours).

Super Users become clinical experts in use of the system and trusted resources to support peers in learning new workflows. Super Users will be assigned by site and specialty area to ensure the best possible coverage at launch. Time commitments typically include: Connect Care training (12 hours – 7 hours of classroom and 5 hours virtual), Super User training (12 hours – 7 hours of classroom and 5 hours virtual); classroom support (15 hours); launch support (75 hours) and post-launch support (20 hours).

Recruitment for these positions starts about 10 months prior to launch. For Wave 2 in Calgary Zone this means recruitment starts June 2019 and for Wave 4 and further we are looking at December 2019. More information will follow once we get closer to these dates.

More information and postings for Edmonton Zone can be found here for Area Trainers:

<http://www.bytesblog.ca/2019/03/30.html> and here for Super Users:

<http://www.bytesblog.ca/2019/03/31.html>

Some additional resources to help keep you informed about Connect Care:

- Provincial Physician Updates <http://bytesblog.ca>
- Calgary Zone Physician Website <http://www.ahs.ca/cmiocaz>
- Contact cmio.caz@ahs.ca