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### Calgary Zone Medical Staff Newsletter – November 2019

#### Connect Care Update

##### *Wave 1 launch a success*

With Connect Care Wave 1 launched, we would like to say we are incredibly proud of the collaboration and resilience the teams have demonstrated. Overall, the launch has gone very well!

Some of the successes are the massive uptake on the in-system speech recognition for documentation (DMO) and the fact that many (2000+) patients signed up for the patient portal *MyAHS Connect* in the first week after launch.

With any new launch, there will be challenges. In certain instances, access to the system was one, devices and printing and results routing, was another area that was identified as needing more work. Some of the complex workflows around patient movement through the system needed extra attention and training. We realize that local support from Super Users is key to success for these complex workflows.

##### *Recruiting Wave 2 Calgary Zone Connect Care Super Users*

We are in the process of recruiting Super Users for Wave 2 (launch May 2020). For Wave 2 we mostly need Super Users in the specialties of Rural Medicine (includes Inpatient, ED, Surgery and OB), Emergency Medicine (Urgent Care) and Radiology. But we also need additional Super Users for other specialties that provide coverage. To be a Super User in Wave 2 is an excellent opportunity to become very familiar with Connect Care and be well prepared for a role as Super User in subsequent waves throughout Calgary. Even those who are not working in a Wave 2 site are welcome to apply to be Super Users, for more information and to apply, please see the links below.

##### *Identifying Wave 4 physicians*

Wave 4 (launch October 2020) in the Calgary Zone includes the Peter Lougheed Center, the Alberta Children's Hospital (including Rotary Flames house), the Department of Family Medicine clinics (Sundridge, SHC, Chumir), Elbow River Healing Lodge, and Alberta Screening Program. Presently we are working with site leads and department managers at the sites to identify the physicians that would need training for Connect Care at these sites.

To learn more and view the Wave 2 postings, please visit the [Calgary Zone physician website](#).

To apply please send your CV and letter of intent to [cmio.caz@ahs.ca](mailto:cmio.caz@ahs.ca)

For other news on Connect Care for physicians visit: <http://bytesblog.ca>