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### Calgary Zone Medical Staff Newsletter – December 2019

#### Connect Care Update

Following extensive discussion, senior leaders have adjusted the timing and scope of Connect Care's Waves 2 and 3, and modified the scope of Waves 4 and 5.

Patient care and safety, along with the needs of staff and physicians, is at the forefront of all planning decisions, including this one. The successful implementation of Connect Care remains an organizational priority. In no way is this adaptation an indication that Connect Care is being delayed or stopped.

- Waves 2 and 3 will include Calgary Zone rural and urgent care sites and the clinics and services aligned with those, and Edmonton Zone suburban sites; these waves will continue to launch as planned in May 2020.
  - The Central Zone rollout initially planned for Wave 2 will be moved to Wave 4.
- Waves 4 and 5 have scope and timelines recalibrated to ensure they are not too compressed by the delay of Central Zone's rollout. The wave implementation schedule remains the same.
  - Wave 4 (launching in November 2020) will include the Royal Alexandra and Glenrose Hospitals in Edmonton Zone, Central Zone and Alberta Children's Hospital in Calgary Zone.
  - Wave 5 (launching May 2021) includes the Peace Country and Grande Prairie hospitals in North Zone, the Foothills Medical Centre and South Health Campus hospitals in Calgary Zone, cancer programs in the north and south, and the coinciding rural labs.
- The scope and sequencing of Waves 6, 7, 8 and 9 are being reviewed and details about those waves will be confirmed and available in the coming weeks.

This plan reflects the best information available today. We may need to make future adjustments as we continue to learn from, and adapt to, each Connect Care launch. A more detailed outline of the plans and timing for each wave, based on what we know now, is available on [Insite](#).