



Connect Care

Physicians' Direct Employee's System Access

Some physicians' clinical work is done entirely in AHS-operated settings, so contracting AHS to provide turnkey practice management support, including billing, was attractive. Physicians who entered into these contracts have reception and scheduling that will be done in Connect Care. However, most members of the AHS Medical Staff have an office and staff located outside of publicly-funded facilities.

When the decision was made to transition to Connect Care, AHS had already granted administrative support staff and clinical staff limited access to legacy electronic medical records (EMR). This access and use of the protected health information in accordance with HIA and AHS privacy safeguards benefited both physicians and AHS. Furthermore, the risks associated with manual data entry by multiple staff were minimized. As Connect Care replaces legacy EMRs, AHS is allowing Medical Staff to request that their employees have similar security and access to Connect Care as they did with these legacy systems.

To request Connect Care access for your employees, we ask Medical Staff to contact the Medical Affairs team for the Zone they work in most often. Medical Staff will be provided with an *External Access to AHS Information Systems Acknowledgment* ("Access Agreement") which must be signed before their employees will be granted access to Connect Care (or any AHS Clinical Information System). The Access Agreement is an acknowledgment by the physician that he or she is responsible for maintaining the confidentiality of health information under his or her custody or control obtained through AHS Systems.

To connect with the Medical Affairs Office in your zone, use the hyperlinks below:

- [North Zone](#)
- [Edmonton Zone](#)
- [Central Zone](#)
- [Calgary Zone](#)
- [South Zone](#)

