



Post-Secondary Partners in Connect Care –Learner Education (CCPSI)

Dates: September 18, 2019 Edmonton
September 30, 2019 Calgary

Time: 10:00 am – 3:00 pm

Locations: Holiday Inn Express Downtown - 10010 104 Street, Edmonton AB T5J 0Z1
Holiday Inn - 4206 Macleod Trail South, Calgary AB T2G 2R7

Attendees: Edmonton 2019SEP18

Jacqueline Albers, Lori Alexander, Heidi Bates, Audrey Brattberg, Valerie Duggan, Sherif Elbarrad, Joline Fehr, Shelly Gillespie, Manal Kleib, Teri Langlois, Danielle Larocque, Joy Lutz, Frankie Maddex, Berni Martin, Debbie McCaskill, Chad McDonnell, Charlotten Oostveen, Frances Palmer-Barlow, June Parham, Cydney Peck, Karen Peterson, Terry Schlitter, Cori Schmitz, Lisa Selvey, Melissa Skoczylas, Shannon Spenceley, Janet Stadnyk, Brenda Symes, Ann Thompson, Chris Thomson, Krista Tolhurst, Katrina Urbi, Jill Vihos, Karen Whalen, Coryne Yacucha, Christine Yamniuk

Calgary 2019SEP30

Alim Amershi, Penny Borghesan, Jennifer Brown, Brenda Cameron, Sonja Chamberlin, Bart Chudleigh, Leanne Clare, Lynn Corcoran, Tammy Cross, Emily Doyle, Sharon Hamilton, Laren Helfer, Claire Hills, Murray Holtby, Sherry Janzen, Angela Judge-Stasiak, Pamela Karlenzig, Megan Kirkpatrick, Tammy Landry, Michelle MacDonald, Jacqueline Mann, Kraig Melville, Nadine Nadalutti, Stacy Oke, Barbara Peters, Stephanie Price, Kathy Reid- Soucy, Mitra Sajedi, Naureen Saleem, Raelene Schatschneider, Zahra Shajani, Danica Sharp, Vanessa Sheane, Doreen Stewart, Bev Temple, Karen Then, Crystal Tulloch, Diane Valiquette, Elizabeth (Liz) Van Den Kerkhof, Don Vocong, JoDee Wentzel, Karen Whalen

Guests: Patricia Whelan, Karin Drury, Linda French, Candace White

Agenda

1. Welcome and Introduction

Discussion	The meeting was opened with roll call and housekeeping tips.
Action Items	Please refer to the attached slide deck.

Business

2. Level Setting – Connect Care Update

Discussion	Sean and Frankie advised the group that the launch is on schedule for November 3rd and noted Wave 2 and 3 implementation dates will be merged to a single implementation date of May 2020 as the volume and geography of waves 2 and 3 are similar to that of wave 1 and this merger allows for increased resources to be concentrated at the subsequent implementation. The merging of the waves will also allow us to stabilize and begin optimization following wave 1 launch in November.
Action Items	

New Business

3. Themed Work Product Review

Discussion	Teri reviewed the April results from de Bono’s Six Thinking Hats sessions.
Action Items	

4. Course Catalogue Run Through

Discussion	Tricia provided a high level overview of student training roles and associated courses. <ul style="list-style-type: none"> Nursing & Clerical, Allied Health course catalogs are attached.
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Action Items	Please direct any questions to: Patricia.Whelan@albertahealthservices.ca
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5. Presentation: EPIC

Discussion	<p>Karin led a high level discussion based on student training. Refer to the attached slide deck. The following topics were discussed:</p> <ul style="list-style-type: none"> • There will be no cost to the schools to access the EPIC Software • There is no licensing fee as the institution will not purchase the software but only have access to it. • Students/Staff will need to update their proficiency as AHS decides to implement upgrades to the software. Credential Trainers (CT) will be available during updates. • The training will be role-based and vs. department-based
Action Items	

6. Presentation: Legal and Privacy

Discussion	<p>Candace provided an overview of the contractual requirements for academic use and end user training and also led a discussion regarding the requirements for the Affiliate Addendum (AA).</p> <p>Linda lead a Privacy and Security Discussion, noting the following points:</p> <ul style="list-style-type: none"> • Mandatory AHS Privacy training in order to access InfoCare. <ul style="list-style-type: none"> ○ Once a student has completed all training, the UPA will be issued. • Training to be updated every 3 years. • AHS will implement a new Smart Auditing Tool (Snoop Dog): The system compares normal behavior with variances in that specific roles department and will consider staff in dual roles. <p>Linda and Candace addressed the following topics:</p> <ul style="list-style-type: none"> • Is the AA available now? When can we start training? • 6 weeks needed for training for faculty members. • How does the CT maintain their status/competence? • The CT needs to be an employee of the institution in order to be covered by the AA. • Who pays the faculty instructor?
Action Items	<p>Connect with Candace.White2@albertahealthservices.ca for any academic use questions.</p> <p>Connect with Chad.Zelensky@ahs.ca or Francine.Maddex@albertahealthservices.ca for AA training opportunities.</p>

7. Break Out: Based upon what you heard today, what has changed in the strategy?

Discussion	The group was asked to break into small groups to discuss their current thoughts on the strategy.
Action Items	Refer to the attachments for the Edmonton and Calgary discussions.

Next Steps

8. Priority Topics for Future Meetings

Discussion	
Action Items	Please send suggestions for any topics you'd like addressed to: Chad.Zelensky@ahs.ca

Adjournment

