



Connect Care

Reference for Students Attending ILTs Delivered in Pure Virtual Format

Students should refer to the [Onboarding Checklist](#) to ensure they have completed the required elearning and have logged onto their AHS account PRIOR to attending training.

Students should watch My Learning Link (MLL) for their enrollment into Connect Care Instructor-Led (ILT) training. Post-Secondary Institutes (PSIs) have been provided a list of ILT training moving to Pure Virtual delivery (list can be found in the [Allied Health & Nursing Student Catalogue](#) in the tab at the bottom right of the Excel file). This guideline only applies to those courses.

Student training will have a Location of either “Zoom” or a City/AHS site. **Students enrolled in training delivered by Zoom need to attend** training at an AHS computer which will be booked for them. Refer to the following for what to expect in either case:

ILT Location: Zoom	ILT Location: City/AHS Site/Room
<p>Students can expect up to 3 emails:</p> <ol style="list-style-type: none"> 1. Email from MyLearningLink to the email address listed in MLL confirming date/time for ILT enrollment: DoNotReply.MyLearningLink@albertahealthservices.ca 2. PSI will provide a room OR students will get an email from a Connect Care Learning staff member with a calendar invite to attend at a Learning Centre computer for the same date and time as the ILT enrollment. Location of the Learning Centre will be in this invite. 3. Email from ConnectCare.PreClass@albertahealthservices.ca which will include the Zoom link that is needed to attend the training. There are also many other helpful tips within this email, it is required students review the email and complete the steps. 	<p>Students should attend their training in the booked location listed in MLL and can expect up to 2 emails:</p> <ol style="list-style-type: none"> 1. Email from MyLearningLink to the email address listed in MLL for the student containing date(s)/times/location for ILT: DoNotReply.MyLearningLink@albertahealthservices.ca 2. Email from ConnectCare.PreClass@albertahealthservices.ca which will include the Zoom link that is needed to attend the training. There are also many other helpful tips within this email. Students are required to review the email and complete these steps.



Connect Care
Learning Centres

Learning Centres

- Independent learning space(s) in a community set up with dual-monitor computers in support of Pure-Virtual Connect Care training and other independent learning (e-Learning, ACE).
- Learning Centres are not a Connect Care Training Classroom. Each workstation accommodates only one learner and there is no Instructor in the room (imagine a study carrel similar to those found in a library).
- Learning Centre workstations can be in a single location, or spread around a facility.
- Learning Centres allow instructors to reach multiple learners located in different geographical areas.
- It is possible that two learners in a Learning Centre are taking different courses at the same time. It is important that learners bring their own ear buds so they can follow along with the instructor.



Bring your own earbuds!

- Any small earbud with a round (3.5 mm) jack or USB connector will work.
- Earbuds that have a microphone will allow you to ask questions. Without a microphone, you'll have to type your question in the chat box – which isn't as much fun.



Tips on Using a Single Monitor at a Post Secondary Institute (PSI)

- Some PSIs host Connect Care training onsite and have single monitors.
- If you are using a single monitor you can minimize the Zoom session during your practice time and maximize it when you need to use the Chat box or come off mute and ask the question.

- You can not split the screen with Connect Care PLY environment and Zoom as Connect Care will not display properly and the mouse will be badly uncalibrated, therefore, either Zoom or Connect Care can be maximized at any given time.
- The Exercise Book can either be printed and placed on your desk in front of you or open on a personal tablet or laptop.
- Some PSIs will choose to have the Zoom session open on a projector with the audio either delivered through each individual computers' earphones or in the entire room, like when they show YouTube videos. It is up to the PSI on how they would like to work the audio but it will be easier for each individual computer to have a Zoom session open and minimized so the student can type in questions or come off mute and ask questions.

