



Connect Care

Results Routing Optimization Overview

Results Routing Optimization – Overview

Connect Care Results Routing Optimization includes several areas of focus to reduce duplication and to deliver clinical information to providers at the most appropriate location.

Objectives

Reduce Duplication

- Reduce duplicative content and message volume
- Avoid automatically sending content twice via both eDelivery and In Basket/Fax/Mail

Right Place

- Route content to the location where a provider sees a patient instead of to a default location
- Allow delivery to where the patient is seen when a provider works at multiple external clinics and/or AHS

Simplify Provider Maintenance

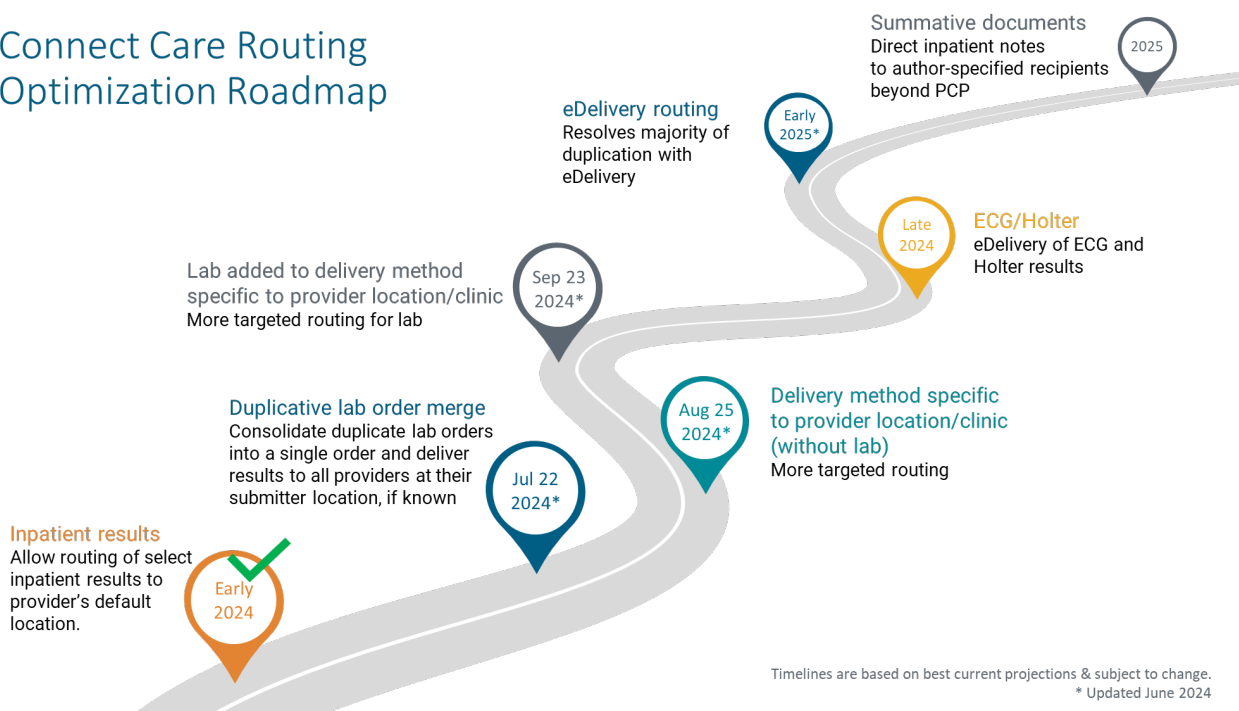
- Unify lab submitters, external departments, provider, and user information where possible
- Allow specification of person + place for routing
- Streamline maintenance of provider information

Personalization

- Create more personalized routing options to handle various personas/roles in which providers work

Road Map

Connect Care Routing Optimization Roadmap



For More Information

Email: ResultsRouting@ahs.ca