

Connect Care Results Routing Optimization Overview

Document and Results Routing Optimization – Overview

Connect Care Document and Results Routing Optimization includes several areas of focus to reduce duplication and to deliver clinical information to providers at the most appropriate location.

Objectives

Reduce Duplication

- Reduce duplicative content and message volume
- Avoid automatically sending content twice via both eDelivery and In Basket/Fax/Mail

Right Place

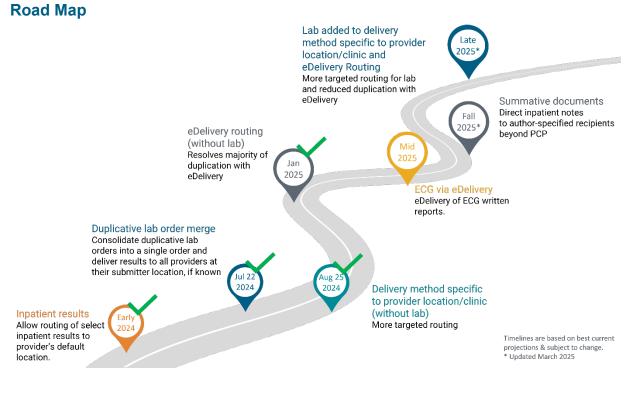
- · Route content to the location where a provider sees a patient instead of to a default location
- Allow delivery to where the patient is seen when a provider works at multiple external clinics and/or AHS

Simplify Provider Maintenance

- Unify lab submitters, external departments, provider, and user information where possible
- Allow specification of person + place for routing
- Streamline maintenance of provider information

Personalization

· Create more personalized routing options to handle various personas/roles in which providers work



For More Information

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