



### Post-Secondary Partners in Connect Care – Wave 1 Training Task Force

- Date:** Monday, August 12, 2019, 2:00 – 3:30 pm via Skype
- Chair:** Chad Zelensky
- Recorder:** Mirela Sumera
- Attendees:** Angela Judge Stasiak, Barb Kathol, Barbara Peters, Bonnie Robertson, Carrie Waggott, Chad McDonnell, Claire Hills, Cori Schmitz, Darla Dickson, Debbie Fraser, Debbie McKaskil, Diane Constantin, Don Vocong, Doreen Stewart, Elizabeth Van Den Kerkhof, Francine Maddex, Heather Bredy, Jacqueline Albers, Jacqueline Mann, Janice Borle, Jennifer Brown, Judith Anderson, Karen Peterson Katarina Alves, Keith Steinback, Kim Doyle, Kim Voigt, Kristina Sveinson, Lisa Purdy, Lisa Selvey, Loreta Suyat, Lynn Korkan, Mathew McNichol, Megan Courtney, Megan Pasveer, Melissa Skoczylas, Michelle MacDonald, Mirela Sumera, Patricia Whelan, Rhonda Bodnarchuk, Sarah McDonald, Shantelle Roszell, Shelley Blaszkiewicz, Sherry Janzen, Terra Young, Terry Peterson, Theresa Donaldson
- Regrets:** Amanda Abdallah, , Angela Tran, Ann Thompson, Anne Parker, Ava Feenstra, Becky Donelon, Ben Rauschnig, Bonnie Gardner, Cheryl Pollard, Chris Ward, Dana Lyons, , David Pincock, Deirdre Jackman, Denise MacIver, Frances Palmer-Barlow, Gary Reddom, Heidi Bates, Janet Stadnyk, Jean Johnson, Jessica McAlpine, Julia Mazzuca, June Parham, Karen Pollock, Kim Dewling, Krista Tolhurst, Leeann Hilsen, Lily Kriese, Maggie Quance, Manal Kleib, Marcia Duncombe, Michael Christian, Michele Vaillant, Michelle Wallace, Murray Holtby, Pamela Karlenzig, Paula Henke, Rob Haywood, Rosie Gakal, Sandra Van Hecke, Sara Bevan, Sean Chilton, Shelley Gillespie, Tammy Cross, Teri Langlois, Terri Granigan, Terry Schlitter, Tracy Wulff, Trevor Stephenson, Danica Sharp

### Agenda

#### 1. Welcome and Introduction

<b>Discussion</b>	Chad opened the meeting with roll call and introductions.
<b>Action Items</b>	<p>Please block the following dates in your calendars – you will receive a skype invitation in advance of each date.</p> <ul style="list-style-type: none"> <li>• Sep 9 @ 2 pm</li> <li>• Sep 16 @ 2 pm</li> <li>• Sep 23 @ 2 pm</li> <li>• Oct 3 @ 10 am</li> <li>• Oct 10 @ 10 am</li> <li>• Oct 23 @ 10 am</li> <li>• Oct 31 @ 10 am</li> <li>• Nov 7 @ 9 am</li> </ul>


### Business

#### 2. Level Setting – Connect Care Update

<b>Discussion</b>	<p>Barb reminded the team that the go-live date is Sunday, November 3. A high level update was provided relating to the following:</p> <ul style="list-style-type: none"> <li>• Super-user training was conducted through month of July</li> <li>• End-User training is underway as of beginning of August with no major challenges</li> <li>• Play environment and practice workloads will be available once training is completed. Training room at Walter McKenzie campus has been dedicated to practice sessions for month of August</li> <li>• Manager groups are meeting to overlook readiness work for possible practice process changes</li> <li>• Undergoing process of testing devices to ensure they all work for implementation (bar code scanning, network connectivity, etc.)</li> <li>• Launch prep – appointments converted; patient protocols built; etc.</li> </ul>
<b>Action Items</b>	<ul style="list-style-type: none"> <li>• <b>For any questions, concerns or additional clarification contact <a href="mailto:Chad.Zelensky@ahs.ca">Chad.Zelensky@ahs.ca</a></b></li> </ul>

#### 3. Process Discussion – Student Training

<b>Discussion</b>	<ul style="list-style-type: none"> <li>• Student role selection through to classroom scheduling: including, Updates to workflows, Student course catalogue,</li> </ul>
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	<ul style="list-style-type: none"> <li>IT Spreadsheet walkthrough (Nursing and Allied Roles)             <ul style="list-style-type: none"> <li>IT spreadsheet will be oriented to Allied Health school groups who have not used it before and are placing students in wave 1 sites</li> </ul> </li> <li>Noted to PSIs that students will receive an automated introduction/orientation message from MLL notifying them of access. Urged the schools to have the students register for and complete eLearning and make note of their classroom training time and location (when it is scheduled) UofA University will template email to their students informing them to be attentive to MLL email containing information about their CC training and not to dismiss / delete it as a spam</li> <li>Allied Health managers asked not to initiate IT access for students bound for Wave 1 sites as Student Placement Team will complete it for this phase (as part of the CC onboarding process)</li> <li>Review of testing: DI, Nursing             <ul style="list-style-type: none"> <li>Kim Voigt provided a walk through and shared her experience acting as the designated manager in onboarding DI students (MRT/xRay-the largest group of students coming in wave 1 at UAH, MRI, Nuclear Medicine, Ultrasound, CLXT)</li> <li>“DI Noninvasive Technologist” is CC training role for all DI groups except CLXT who need to complete Lab training</li> <li>All nursing students whose length of practicum is 4 weeks or less are required to complete CC training as they will be charting and providing direct care for patients</li> </ul> </li> <li>Therapy Assistant students who have 1 day observation will not be required to complete CC training</li> <li>Resources for CC readiness packages are on Insite. Chad will look for approval to house these resources to AHS external website</li> </ul>
<p><b>Action Items</b></p>	<ul style="list-style-type: none"> <li>Please send any questions to <a href="mailto:Chad.Zelensky@ahs.ca">Chad.Zelensky@ahs.ca</a></li> <li>Contact Student Placement Team <a href="mailto:student.placements@ahs.ca">student.placements@ahs.ca</a> for any issues with student access to MLL or Allied Health IT access</li> <li>Any questions re DI group CC implementation please contact <a href="mailto:Karen.Allred@ahs.ca">Karen.Allred@ahs.ca</a></li> <li>Kim’s process diagram will be included in the meeting notes and sent to all attendees</li> </ul> <div style="text-align: center;">  <p>Connect Care Training for DI Stud</p> </div>

**4. Presentation: Resources**

<p><b>Discussion</b></p>	<p>Chad</p> <ul style="list-style-type: none"> <li>CC FAQ have been updated</li> <li>Team working with AHS web communications to start the student and regulatory external webpage build. Will include FAQ, workflows, course catalogue, etc.</li> <li>Confidentiality and Privacy Training: New module “On our Best Behavior” is available on MLL. Eventually “Collect it Protect it” module will be retired</li> </ul>
<p><b>Action Items</b></p>	<ul style="list-style-type: none"> <li>Contact <a href="mailto:Chad.Zelensky@ahs.ca">Chad.Zelensky@ahs.ca</a> for suggestions of any other important CC resources that should be available on the external website</li> <li>Updated FAQ Attached</li> </ul>

**Next Steps**

**5. Priority Topics & Action Items for August 12th**

<p><b>Discussion</b></p>	<p>Next Steps before September 9 Meeting:</p> <ul style="list-style-type: none"> <li>Working on the agenda for upcoming September meeting #2 in with PSI in Connect Care: Learner Education – Future Planning Sessions</li> </ul>
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## Adjournment

Meeting was adjourned at: 15:25

