Post-Secondary Partners in Connect Care – Training Task Force Meeting Minutes

Meeting

Date/Time:	May 13, 2024 11:00 a.m. - 12:00 p.m.
Information:	Virtual Meeting via Teams
	Or call in (audio only) +1 587-412-5456
	Phone Conference ID: 505 921 01#

Agenda Item	Notes:	Action:
Welcome	Please refer here for past taskforce meeting minutes. • Launch 8 took place on May 4. • The launch included 183 sites, the sites include Community Care and Public Health in all five Zones, and many of the Provincial Public Health Programs; Long-term Care and Supportive Living in Calgary and Central Zones; Home Care in Calgary Zone and Central Zone; and Carewest. • Launch 9 will take place on November 2, 2024, and is the final launch for Connect Care in all Zones.	
Training updates (Kristina)	• All the students who were entered as of May 8 into HSPnet with accepted and confirmed placements should now all be enrolled in training if it was requested. • Beginning to enroll some of the June placements; however, many of the placements are not at the 45 day mark.	
PSI Pilot update (Pam)	• In the last two weeks, Bow Valley College and SAIT have been added to the pilot for hosting training at the PSI. • Three PSIs now facilitating training are Bow Valley College, NAIT, and SAIT. These three schools previously had an existing VPN. • Working with other colleges to look at using a portal system as VPNs will not be offered (as it takes several months up to a year do the paperwork and contracts). Also, there is no multifactor authentication and VPNs are expensive.	

	○ Q: After the launches are finished, will there still be the opportunity for schools to have the training at their facilities? ○ A: Yes. AHS is looking at what the Connect Care project will look like moving forward, as well as the financial aspect of the projects, but the schools will still be able to take on the training.	
Role description updates (Pam) - Home Care Nursing Student role - Paramedic Student - Update - Lyceum from Epic	**Home Care Nursing Student role:** • The roles are almost done. Working on the writing of the exercise books. • The roles are not needed until the fall, but they may be live before that. • This is for any Home Care rotation for practical nursing students or baccalaureate nursing students that are not in a final practicum. • Final practicum students should be using the full Home Care roles, but second or third year students should be using the Home Care nursing student role. • The training is 2/3 of a day, 5.75 hours. **Paramedic Student:** • This role is still being worked on; this is a complicated task as physician build pieces and put them with nursing build pieces. • They are working towards getting the intubation piece, which is part of the physician build to work with the nursing side. • Final testing of the role should take place soon, and there should be movement on this for the fall. • Looking at this as one role. It would have the intubation piece, as well as the labor and delivery tools so that the workflows can be done. **Lyceum from Epic:** • Lyceum is a program that can be purchased from Epic by the PSIs that can be used in simulation suites.	
Pure Virtual Training Update: (Bev/Pam)	[PDF icon] Training Transition- PSI May 13 2024.pdf • Bev Rhodes provided the membership with an update on Pure Virtual training.	

Additions to Agenda / Comments/Question and Answer Period		
	Public Health Nursing & Home Care Nursing - Roles:	Screen shots of headsets (with the correct connector) that will be needed for training to be sent to the PSIs.
	o Q: What role should be chosen if the student is observation only and the placement is longer than 15 days?	
	o A: If they are <u>observation only</u> and the placement is longer than 15 days you can use the clinical view only. This can be selected in HSPnet.	
	o Q: Will the number of days for training be the same for Home Care nursing as Public Health nursing?	
	o A: The training is 5.75 hours.	
	Booking Learning Centres	
	o Q: Are the learning centres still booked through Kristina and her team?	
	o A: Yes. Currently there are no changes to this process now. Looking at a more efficient process as we move forward.	
	Roles in HSPnet:	
	o Q: When putting in the role in HSPnet each semester, do we need to go in and verify the role? If a role changes in the catalog, is there a notification or is it up us to go in and check each semester to make sure that it is the role that is needed?	
	o A: If a change is made to the role, you will be notified.	
	Training for Instructors:	
	o Q: If a program area wanted to train another instructor to shadow another instructor to see how they run clinicals, would the person observing need Connect Care training?	
	o A: Yes, they need to be role assigned and take the training.	
	Pure Virtual Training:	
	o Q: Can the slides from the presentation be shared?	
	o A: The slides will be included in the meeting minutes (attached above).	
	Comment: As a reminder, with this model, please ensure that your students understand that the training must take place on an AHS computer. Under no circumstances can a Zoom training class be taken from home.	

	• Please let the students know that they will need a wired headset for the training, not all the AHS computers have Bluetooth capabilities. The headsets also need to have a microphone, as they will be interacting with others during the training.	

Technical Issues:

- If there are any technical issues on the day of training, they are to call the IT help desk at 1-877-311-4300.
- Please remind the students to know what their login and password details are. There will not be enough time during virtual training to assist with this.
- Students are encouraged to arrive at the training centre 30 minutes prior and the Zoom link will be shared 15 minutes prior to the training.

Student Email Addresses:

- The students need to ensure they have a proper email address listed for them, one that they have access to and are currently using.
- When the data is entered into HSPnet and there is an email address put in, there is not a guarantee that the email that has been entered will be the one that goes into the system. If there is already an existing account, the person is an AHS employee as well, the default will be to the AHS email.
- The Zoom link for the training will be sent via email. This information will not be in MyLearningLink (MLL).
- The MLL and network information will be sent to the 'preferred' email address that has been listed.
- Please have the students check all their email addresses for this information.

HSPnet & implementation project coordinators:

- o Q: Are the implementation project coordinators aware of how HSPnet automation works, and how the students request Connect Care access?
- o A: No, the project coordinators should not be interacting with the students regarding access for Connect Care training.

Primary Care Paramedics (PCP) vs. Advanced Care Paramedics (ACP):

- o Q: Which role is to be used?
- o A: Using the old role for PCP as they are not doing as much as the ACP student. More details to follow.

Next Steps	Notes	Action

| | Date: June 10, 2024
Time: 11:00 a.m. - 12:00 p.m.
Location: Virtual Meeting via MS Teams | |