



Post-Secondary Partners in Connect Care – Training Task Force Meeting Minutes

Meeting

Date/Time:

October 21, 2024

Information:

Virtual Meeting via **MS Teams**
Or call in (audio only)
+1 587-412-5456

Phone Conference ID: 505 921 01#

Agenda Item	Notes:	Action/Attachments:
Welcome	Please refer here for past taskforce meeting minutes.	
General Updates (Pam) <ul style="list-style-type: none"> - SEUPA Re-takes and Process - In-class Behaviour from PSI Students Attending ILTs - *Bring earphone with microphone to all classes - ICU Roles – bridges from Rural Nurse, approved - Wayfinding - Launch 9 Update (Bev) - Operational Student Training (Bev & Teri) - ICU Role Changes - PSI Pilot update 	<p>SEUPA (Simulated End User Proficiency Assessment) Re-takes and Process</p> <p>Previously if a student had not taken training or had not logged into the system longer than 180 days, they would have had to retake the ILT.</p> <ul style="list-style-type: none"> • SEUPA re-takes are now being allowed. • The unsuccessful rates on the first attempt are still higher than expected, but they are getting better. • Please remind the students that the SEUPA exams are open book, the exams are based on the exercise books that the students are trained with. • The test is to be taken independently; it cannot be taken in groups. • If the learner is unsuccessful after three attempts, they must re-take the ILT. The students must self-report this but sometimes PSIs can be alerted without the student self-reporting it but this is not reliable. • The exercise books are available on the learning dashboards, on Insite, as well as in MyLearningLink (MLL). The students do need to use their AHS ID and password to access the information. <p>In-class Behaviour from PSI (Post Secondary Institutes) Students Attending ILTs (Instructor Led Training):</p> <ul style="list-style-type: none"> • AHS expects students attending training to pay attention to the trainer, hold unrelated conversations until break time, use the AHS computer only for Connect Care training, etc... • Some of this includes not doing what they are supposed to be doing, there has been an increase in talking during the class that is not related to the training, writing own documents on Word, etc. 	



	<ul style="list-style-type: none"> AHS has reached out directly to the schools regarding this, but please remind the students that the Connect Care training is particularly important and needs to be taken seriously. <p>Bring Earphones with a Microphone:</p> <ul style="list-style-type: none"> A reminder that the students are required to bring earphones that have a microphone to all classes. There have been many instances lately where they are being forgotten. Please remind the students that Bluetooth earbuds will not work as they do not connect to the system <ul style="list-style-type: none"> Q: Does the trainer address the behaviour of the students during the training? <ul style="list-style-type: none"> A: Yes, the trainers will address the students. The trainers will only reach out to the Senior Advisor when the behavioral issues are extreme, and the Senior Advisor will reach out to the PSI. ICU Roles – bridges from Rural Nurse, approved There are three existing bridges, one to Corrections, one to Inpatient MedSurge and one to the ER. There are two new roles that were approved last Thursday: Rural Nurse to the two student ICU roles. The two ICU roles that students can use are: NICU and another one that covers all other ICUs (CVICU, CCU, GSICU, Pediatrics, Adults, and Burns). If the student has an active Rural Nurse role, they will have to be role assigned to the ICU role as you would usually do, and their access will be granted. If the student needs to re-take the SEUPA, they just redo the Rural Nurse SEUPA. <p>PSI Pilot Update:</p> <ul style="list-style-type: none"> The University of Alberta hosted their official first training class of Physiotherapy students last Wednesday. Holding off at the moment hosting any Nursing training at this point due to the sheer size for the program. As a reminder, the VPNs were previously put in several years ago to host training on a different platform. Due to security of networks, there will be no new VPNs installed at other schools as we move forward <p>Wayfinding:</p> <ul style="list-style-type: none"> Hearing about students getting lost trying to find their way in the hospitals, which is causing delays with the classes being able to start. Blueprints and maps of the sites are available on the Intranet and can be accessed using their AHS ID and password. There is also a link to the information that is sent to the students prior to their arrival at the site. All of the information that students need to have prior to arriving to the site can be found on the Student Onboarding Checklist. <p>Launch 9 (Bev):</p> <ul style="list-style-type: none"> A reminder that Launch 9 takes place on November 2, this is the last launch for Connect Care. 	
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	<ul style="list-style-type: none"> Sites that are going live for Launch 9 can be found by clicking: if-cis-cc-infographic-site-implementation-timeline (albertahealthservices.ca) <p>Operational Student Training (Bev & Teri)</p> <ul style="list-style-type: none"> At the previous meeting it was discussed that the costs associated with training and access had risen significantly, and as such, AHS has been working on what can be done regarding the rising costs. Once further information is available, it will be shared with our PSI partners. At this time, there is no change to the processes. AHS is looking at the different options and the potential impacts. 	
Comments/Question and Answer Period		
	<ul style="list-style-type: none"> Q: Curious how other PSIs are managing with the Pure Virtual training when it comes to IT support. Students are experiencing technology problems which in turn is delaying the start time to the training. A: Few delays have taken place, if they did happen, they were usually fixed within 10-15 minutes. Great teamwork from the PSI IT department and the AHS IT department. Q: If a student is having technology issues, will they be asked to reschedule their ILT? A: This will be determined on a case-by-case basis, but typically the issues are worked out in a timely manner. Q: Several students finished their Connect Care training last week and are now receiving emails from IAM saying that some of their information has not been completed and they have 15 days to complete, and then they will have another email sent in another 15 days. Can a computer be booked prior to the start of their practicum to have this information complete? A: The students can show up on their first day of their practicum and complete the smart audit tool. The students should log in and complete the smart audit and then into Epic. Q: With all of the changes taking place with AHS, will there be any impact on the students having access to AHS if they are doing a placement in one of the new pillars? A: Student placement processes continue to be centralized at present. Q: With Capital Care launching, will they be automated through HSPnet? A: Please reach out to the Student Placement team for further information. 	
Next Steps	Notes	Action
	<p>Date: Monday, November 18, 2024 (<i>delayed by 1 week due to the Remembrance Day STAT</i>)</p> <p>Time: 11:00 a.m. - 12:00 p.m.</p> <p>Location: Virtual Meeting via MS Teams</p>	