



### Post-Secondary Partners in Connect Care – Wave 1 Training Task Force Wrap up meeting

- Date: November 27, 2019
- Chair: Chad Zelensky
- Recorder: Mirela Sumera
- Attendees: Amanda Abdala, Angela Judge-Stasiak, Anne Thompson, Bonnie Gardner, Cassie Prochnau, Chad McDonnell, Cheryl Pollard, Chris Ward, Claire Hills, Cori Schmitz, Corilie Hockly, Darla Dickson, Debbie Fraser, Debbie Mccaskil, Deirdre Jackman, Diane Constantin, Diane Valiquette, Don Vocong, Doreen Stewart, Frances Palmer-Barlow, Gary Reddom, Gillian Gerskup-Barsky, Heather Bredy, Heidi Bates, Jacqueline Albers, Janet Stadnyk, Janice Borle, Janice Cooley, Jessica McAlpine, Joy Lutz, Judith Anderson, June Parham, Karen Matejka, Karen Peterson, Lynn Corcoran, Manal Kleib, Mathew McNichol, Michelle MacDonald, Megan Pasveer, Patricia Whelan, Paula Henke, Rebecca MazerukRosie Gakhal, Sara Bevan, Sarah McDonald, Shantelle Roszell, Shelley Blaszkiewicz, Shelly Gillespie, Sherry Janzen, Stephanie Feigel, Terri Granigan, Terry Schlitter, Theresa Donaldson, Tracy Wulff
- Regrets: Ava Feenstra, , Angela Tran, Becky Donelon, Barb Kathol, Ben Rauschning, Carrie Waggott, Cheryl Pollard, Dana Lyons, Danica Sharp, David Pincock, Denise MacIver, Francine Maddex, Heather Bredy, Jean Johnson, Jennifer Brown, Julia Mazzuca, Karen Pollock, Keith Steinbach, Kim Dewling, Kim Doyle, Kim Voigt, Krista Tolhurst, Leigh Lang, Leeann Hilsen, Lily Kriese, Lisa Purdy, Loreta Suyat, Marcia Duncombe, Megan Courtney, Megan Pasveer, Melissa, Skoczylas, Michael Christian, Michele Vaillant, Michelle Wallace, Murray Holtby, Paula Henke, Rhonda Bodnarchuk, Rob Haywood, Rosie Gakal, Sandra Van Hecke, Sean Chilton, Teri Langlois, Terra Young, Terry Peterson, Trevor Stephenson,

### Meeting minutes

#### 1. Welcome and Introduction

<b>Discussion</b>	Chad opened the meeting Meeting notes and agenda have been accepted with no further additions or corrections.
<b>Action Items</b>	<ul style="list-style-type: none"> <li>Past meeting minutes to be uploaded to the website <a href="https://www.albertahealthservices.ca/info/Page16725.aspx">https://www.albertahealthservices.ca/info/Page16725.aspx</a></li> <li>Subsequent taskforce meetings will TBD. If interested, please indicate to Chad and he will forward on a new series of invitations.</li> </ul>

### Business

#### 2. Level Setting – Connect Care Update / Connect Care launch / Our Experience/ Epic’s Experience / Your Experience/ Feedback request to PSI’s

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Connect Care went live on November 3, 2019</li> <li>Originally it was expected to receive at least 20,000 tickets in the early days after implementation, however that number was surprisingly lower than anticipated and now 3 weeks after the CC launch IT is approaching that number</li> <li>Overall, CC implementation went very well</li> <li>UofA received positive feedback from their nursing students who are using CC as they were included in wave 1 implementation during their practicum.</li> <li>Positive feedback re CC were received from various PSI’s as well as recognition for continuous support they had from AHS staff/Student Placements during this process</li> <li>FAQ and troubleshooting document has been developed to help schools and are is located on the external ASH Website here: FAQ: <a href="https://www.albertahealthservices.ca/assets/info/cis/if-cis-cc-student-faq.pdf">https://www.albertahealthservices.ca/assets/info/cis/if-cis-cc-student-faq.pdf</a></li> </ul>
-------------------	---

	<p>Troubleshooting guide: <a href="https://www.albertahealthservices.ca/assets/info/cis/if-cis-cc-student-training-connect-care-my-learning-link-resource-guide.pdf">https://www.albertahealthservices.ca/assets/info/cis/if-cis-cc-student-training-connect-care-my-learning-link-resource-guide.pdf</a></p> <ul style="list-style-type: none"> <li>Edits and updates to IT Provincial spreadsheet and CC catalogue will continue to reflect any changes with CC</li> </ul>
<b>Action Items</b>	<p><a href="mailto:Chad.Zelensky@ahs.ca">Chad.Zelensky@ahs.ca</a></p> <p>Chad asked for PSI's to send the feedback of their experience with CC implementation</p> <p><b>Note: Chad has not received any written communication – if you have any to add (positive or negative) please do!</b></p>

### 3. Process Discussion – Student Training / IT access / My Learning Link access / Scheduling training


Student / Instructor Training; Training progress; Updates, Progress; Post Launch; Issues; Practice – Playground

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Workflow from CC Wave 1 will be updated and upgraded for CC Wave 2/3</li> <li>Number of students who will need CC for January has been tripled compare to and we are expecting around 700 students</li> <li>Students shouldn't arrive for ILT training if their date / spot hasn't been confirmed. Two different groups are involved with Implementation</li> <li>Currently 400 students need Inpatient Med Surg training</li> <li>Issues with MLL and the browser have been worked on</li> <li>If student is not able to attend the scheduled class due to various valid reasons, they will be rescheduled according to the classroom availability. Contact for nursing faculties is Patricia (Trish) Whelan and Allied Health Faculties should contact Jacqueline Albers.</li> <li>Moving on to Wave 2 &amp; 3 AHS will try to establish "CC practice playground environment" for staff and students to practice in various labs (computer labs). Information will be posted on AHS external website and students will be provided with a logon information. Senior trainers will have workbooks and updates to provide to staff and students.</li> </ul>
<b>Action Items</b>	<p>Please send any questions to <a href="mailto:Chad.Zelensky@ahs.ca">Chad.Zelensky@ahs.ca</a></p>

## Next Steps

### 4. Priority Topics & Action Items

- Partners in Connect Care follow up – date to be determined  
**NOTE: Due to fiscal constraints, AHS will not be hosting any face to face meetings this fiscal year** (Fiscal Year End is March 31<sup>st</sup>)  
 Accordingly, our next Partners in Connect Care meeting will be held remotely and we are planning the session now.
- Wave 2/3 Taskforce – date to be determined

<b>Discussion</b>	<p><b>Next Steps</b></p> <ul style="list-style-type: none"> <li>Taskforce for CC Wave 2&amp;3 will be set up likely in January or February of next year 2020</li> <li>For PSI's who are willing to be part of CC Taskforce will have to contact Chad Zelensky directly</li> <li>Students who are completing practicum prior Wave 2/3 implementation, at wave 2/3 implementation sites won't be required to have CC training</li> </ul> <div style="text-align: right;">                   2019_1211                  connect-care-impler             </div> <ul style="list-style-type: none"> <li>Detail on Wave 2/3 site locations are available here:</li> </ul>
-------------------	--

Adjournment: 10:27

