



Post-Secondary Partners in Connect Care – Training Task Force Meeting Minutes

Meeting

Date/Time: December January 10, 2022 11:00-12:00

Information: Virtual Meeting via [Skype](#)
(the Skype Web Application can be downloaded from [here](#))

Conference ID: 6283949
Toll Free Call in # (877) 352-4495

Agenda Item	Notes:	Action:
Welcome	Refer to https://www.albertahealthservices.ca/info/Page16725.aspx for past taskforce minutes COVID Outbreak Update Webpage: https://www.albertahealthservices.ca/topics/Page17232.aspx#fhc	
Implementation & Training Update	Notes	Action
1) Implementation & Training Update	<ul style="list-style-type: none"> The implementation for launch 4 will be pushed back for a period of 2 weeks due to the 5th wave of COVID-19. Staff training that was supposed to start on Jan 17 is going to be postponed for a month and then the implementation of the launch will be pushed back from the beginning of May to May 28, 2022. Based upon the impacts of the 5th wave of COVID this timeline could still be subject to change. 	Chad to forward the communication regarding the postponement to the membership
Student Onboarding Process	Notes	Action
1) Student/faculty Onboarding Process a) HSPnet Automation <ul style="list-style-type: none"> AHS Network Access One user, one account 	HSPnet Automation:	



<ul style="list-style-type: none"> • New developments <ul style="list-style-type: none"> • Bidirectional Application Programming Interface between HSPnet and AHS' Identity and Access Management System (IAM) • 45-day trigger for import into IAM <p>b) Resources</p> <ul style="list-style-type: none"> • External Website <ul style="list-style-type: none"> • Student Catalogue Update (pending) <ul style="list-style-type: none"> • Rural vs Urban sites • Sequencing Summary Maps • Simulated End User Proficiency Exam ("SEUPA") Implementation <ul style="list-style-type: none"> • Info Sheet • Orientation • Logistics <p>c) Communication with students</p> <p>2) Connect Care</p> <ul style="list-style-type: none"> • Demo Zoom meeting(s) • Wave 4 date <p>3) COVID-19 Update</p>	<ul style="list-style-type: none"> ○ There will be a communication coming out that Covenant will be following AHS' lead with automation and that the processes will be the same. ○ IT will start to pull information on January 28 to see if all the coding that they did is working. ○ The expectation would then be that the IT spreadsheets stop being used after January 28 for Connect Care access (IT spreadsheets will still be necessary for access to legacy computer information systems). <ul style="list-style-type: none"> • AHS Network Access <ul style="list-style-type: none"> ▪ One user, one account <ul style="list-style-type: none"> ○ If the student is a previous employee of AHS, has had a previous placement and/or had volunteered with AHS, they will not receive a new account/password - they must use their previous account and password. ○ If the student cannot remember their password, they must contact the AHS IT service desk. ○ A reminder to have the students use their preferred email accounts and that this information is inputted into HSPnet. IT access credentials are sent to users via encrypted e-mail, and they will not be able to open it if the original email from IT has been forwarded to another email address. <ul style="list-style-type: none"> • New developments <ul style="list-style-type: none"> ▪ Bidirectional Application Programming Interface between HSPnet and AHS' Identity and Access Management System (IAM) <ul style="list-style-type: none"> ○ The application coding interface (API) coding has been complete and now the AHS data will be read by HSPnet. ○ Some of the information, like the IGUID (unique number that all network users have in AHS) will be now downloaded into HSPnet. ○ This will help alleviate some of the issues that we have been having with names changing, DOB being entered incorrectly, etc. that contribute to duplicate accounts. ○ You will also be able to see that a network access has been created for your students in HSPnet. ○ We are hoping for a March release on this piece of work. 	
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	<ul style="list-style-type: none">• 45-day trigger for import into IAM<ul style="list-style-type: none">○ The automation feed is now reading the data as early as 45 days prior to the placement starting.○ The feed reads new information every day, so if your placement isn't confirmed until 30 days prior to the placement you will still be notified.○ The sooner the information into HSPnet the more advanced notice the student will receive of their enrollment.• Resources:<ul style="list-style-type: none">• External Website<ul style="list-style-type: none">▪ Student Catalogue<ul style="list-style-type: none">○ One of the things that has been mentioned previously is that some of the frontline staff 'speak' in ILT language and some of the roles are listed differently that what you may be seeing.<ul style="list-style-type: none">▪ You can compare column A with column D in the catalogue to identify Rural vs. Urban sites, which can impact role selection.○ Remember, what HSPnet refers to as rural and urban is not what CC refers to as rural and urban.○ The maps have been posted to the website for our review.○ Please continue to refer your students the Student Connect Care (CC) On-Boarding Checklist.• Simulated End User Proficiency Exam ("SEUPA")<ul style="list-style-type: none">○ At previous meetings Chad has informed the group that the Connect Care competency exam would be transitioning to something more robust.○ The SEUPA is a more dynamic exam, and it is integrated into Connect Care so you are actively using the system to navigate through the exam.○ The EUPAs are not completely being retired, there are still a few that are going to be used.○ There are 92 SEUPAs in total and there has been some discussion if it will be a full or partial implementation.○ With the delay of implementations, the approach is that we will fully implement the SEUPAs.○ Students must pass the SEUPA to get access to Connect Care.	
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	<ul style="list-style-type: none"> ▪ Info Sheet - Chad reviewed the information sheet with the membership <p>Communication with Students:</p> <ul style="list-style-type: none"> ○ We want the students to take the eLearning modules prior to the ILTs. ○ We have heard from the instructors that the students who do not take the eLearning modules prior to the ILTs are not as prepared and it takes more time to answer their questions, etc. • Demo Zoom meeting(s): <ul style="list-style-type: none"> ○ Working on getting authorization from Epic to have demonstration for stakeholders ○ We are looking at utilizing either the meeting time in February or March to have demonstration offered via Zoom. ○ There is interest from the group to do a demonstration. This demo would be a recorded session that took place previously. ○ There are two recorded sessions that are approximately 20 minutes in length. Note that there won't be much time for questions as we are not the experts, it would be more of a show and tell. ○ If there are questions, we can circle back with the experts. • Wave 4 date: <ul style="list-style-type: none"> ○ Implantation date is now May 28, 2022. <p>COVID-19 Update:</p> <ul style="list-style-type: none"> • N95 respirations are needed when you are within 2 meters of a patient with a probable or confirmed case of COVID or if you are in the ED. • Schools can reach out to AHS regarding the purchase of N95 respirators. • If there any further questions regarding immunizations, please contact Teri Langlois (teri.langlois@ahs.ca) 	
<p>Questions/Comments</p>		
	<p>Comment:</p> <ul style="list-style-type: none"> • Finding the process of supporting students when it may not be 100% understood by the PSIs is quite overwhelming. • Not finding the information within the FAQs aren't as helpful as they could be. 	<p>Please reach out to Jacqueline to schedule individual meetings</p>



	<ul style="list-style-type: none">Jacqueline can work with the individuals who need more support. Jacqueline cannot show what is seen in Connect Care.	
Next Steps	Notes	Action
	Date: February 14, 2022 Time: 11:00-12:00 Location: Virtual Meeting via Skype	