



Connect Care

Viewing Your Test Results Online

Where can I see my test results?

In MyAHS Connect, the patient portal for Alberta Health Services, and My Personal Records, the health information portal from the Government of Alberta, test results (including pathology, genetic and diagnostic imaging tests) are made available to patients and the healthcare provider who ordered them at the same time. This practice is meant to empower you to be more informed and in control of your health. Your test results are posted automatically and are not based the outcome of the test.

How am I notified of test results?

It may take several days or weeks for some results to be processed and posted, but once a test result is available, you will receive an email notification or a push notification on your mobile device if you use the mobile app. When you log in, you will also see a notification on the homepage of your account. This may mean, you will receive multiple notifications as each test result is made available.

What if I don't want to see my test results before the appointment with my provider?

As a MyAHS Connect user, you cannot prevent test results from being sent to your account, but you can turn off the email notifications so that you aren't notified when a new test result is available. If you wish to review those test results later, you can log in to see the information.

To turn off notifications, go to the menu, select **Communication Preferences**, open the **Health** tab and deselect the email icon for Test Results to opt out of email notifications. You can change this setting at any time.

Will my family doctor get my test results?

The healthcare provider who ordered your test is responsible for reviewing your results and addressing them with you, so unless they have decided to include your family doctor in the results notification (or unless your family doctor was the one who ordered the tests), your family doctor won't know that the tests have been completed or that the results are available for them to view.

What if I need help understanding my test results?

- When you are at your appointment with the healthcare provider who is ordering your tests, you can ask them what the potential results of the test might be so that you feel more prepared to read your results online.
- **If you have specific questions about your test results you should contact the healthcare provider who ordered the test or if available, you can use the message feature in MyAHS Connect to ask a question or request an appointment.**
- Health Link 811 is available 24 hours a day, 7 days a week for you to talk with health professionals about any health-related inquiries, including test results.
- For more information about the test, click **About This Test** on the upper right side of the test result page to open a link to MyHealth.Alberta.ca – a trusted source of health information.