Connect Care

For Community Pharmacists - Instructions for eFax Prescription Validation Tool

Prescription Page – note the standard authentication features:

1 AHS   6/27/2023   12:18 PM | PAGE   2/003   Fax Server

2 **Alberta Health Services**

PRESCRIPTION
Electronic Order Placed in Connect Care

Dianne and Irving Kipnes Urology Centre
7B, Kaye Edmonton Clinic, 11400 University Avenue
Edmonton AB T6G 1Z1
Phone: 780-407-5800
Fax: 888-414-6282

3 Date: 27/Jun/2023

4
Name: **Corrine Colbran**
55 First Stree
CALGARY AB T3L 2T5
Phone: 555-565-9999

ULI: 119987345
DOB: 22/02/2019

5
Rx: clonazePAM 0.5 mg tablet
Order ID: (3409854)
Instructions: Take 1 tablet (0.5 mg total) by mouth two (2) times per day for 30 days.
Qty: 60 (Sixty) tablet   **Refill:** 0 (Zero)   **Route:** oral
Dispense As Written: No

5
Rx: cholecalciferol 1,000 unit (25 mcg) capsule
Order ID: (3409855)
Instructions: Take 1 capsule (1,000 units total) by mouth one (1) time per day (in the morning).
Qty: 30 (Thirty) capsule   **Refill:** 0 (Zero)   **Route:** oral
Dispense As Written: No

27/06/2023 12:17

6
Electronically signed by: Physician Family Medicine, MD
CPSA/CRNA/ACP: 12345
Phone: 555-555-5555   Fax:

7 Date and time of transmission: 05/07/2023 12:17 This fax is intended for TEST, COMMUNITY PHARMACY at fax number
780-670-3628 Phone number: Not available

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1. Standard AHS fax header. Ensure the transmission date and time is within 30 minutes of the date and time of transmission seen in box 7. If they are substantially different, the prescription may be fraudulent; please contact the originating prescriber.
2. Standard AHS Connect Care electronic prescription header
3. Prescription date
4. Patient information, including ULI and date of birth
5. Order ID (unique to each medication prescribed)
6. Electronic authentication by the prescriber, including prescriber registration number
7. Date and time of prescription transmission (should be within 30 minutes of the date and time in the fax header, box 1).

Validation Tool Instructions

Visit https://rxvalidate.albertahealthservices.ca
From the faxed prescription, enter the Order ID for the medication (from box 5, above), the prescription date (box 3, above) and the patient ULI (from box 4, above).
Then enter the security code in digits that match the word displayed directly above and click "Verify".

Prescription Validation

Verify a prescription by entering the following information.

All fields are **required**.

Order ID
> 3277624

Enter 7 digit order ID

Rx Date
> 04/13/2023

Enter order date

ULI
> 119987345

Enter 9 digit Unique Lifetime Identifier

Thirteen ↺

Security Code
> 13

Please enter "12" for "Twelve"

Verify

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You will receive one of two possible responses from the system:

> ⊘ This prescription is valid.
>
> **Close**
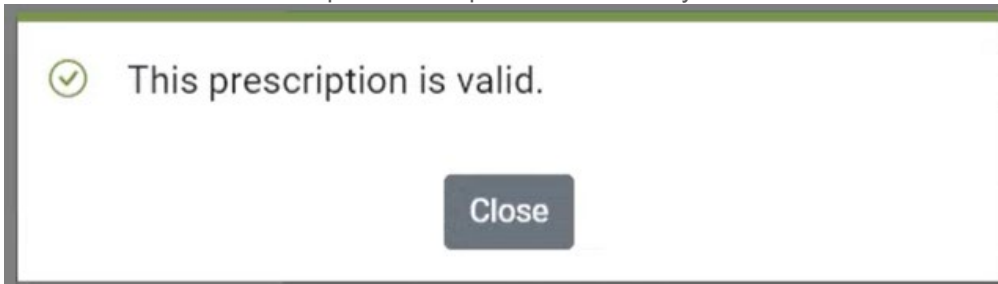
The prescription is authentic and was issued from Connect Care.

Note: If you wish to validate another medication from the same prescription, close the above box, change the order ID to match the next medication, and click "Verify" again.

> ⊗   A prescription issued from AHS matching the order number, ULI and prescription date was not found.
>
> Please ensure all information was entered correctly. If entered correctly, the prescription may not be valid. Please contact the original prescriber for clarification and/or a new prescription.
>
> **Close**
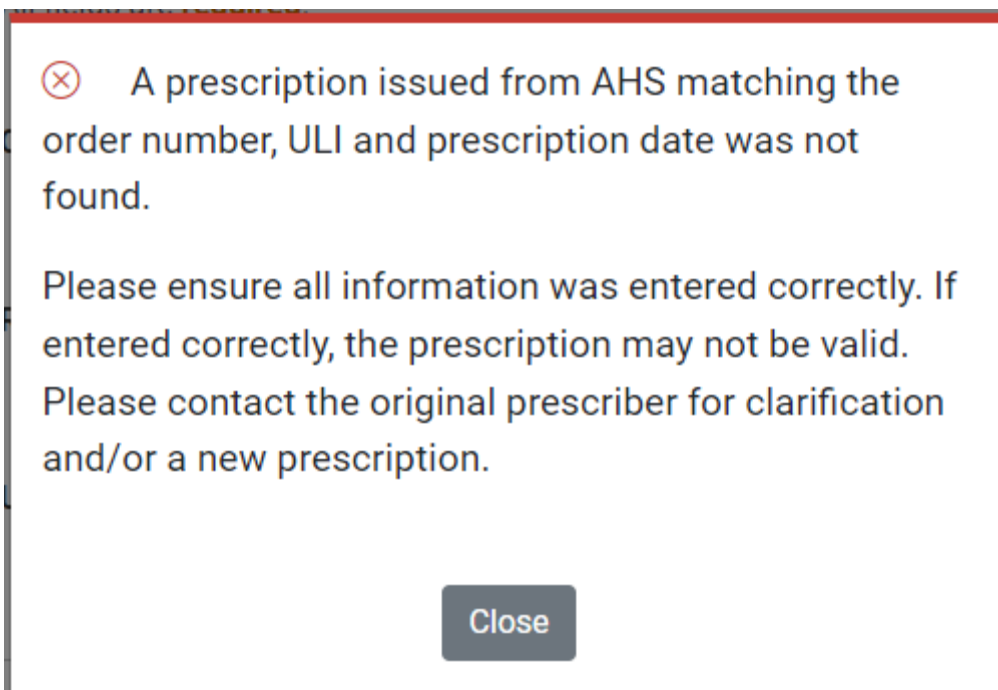
Please double-check that the order ID, prescription date, and patient ULI are entered correctly. If all are entered correctly and the above message displays on clicking "Verify", the prescription is not valid and was not issued from Connect Care. **Contact the original prescriber to obtain another prescription.**

For technical issues with the AHS prescription validation tool, please contact RxValidator.Technical.Help@ahs.ca.

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