



Connect Care Wave 4 Physician Super Users

Synopsis

<i>Specialty</i>	Various Specialties
<i>Type</i>	Part Time
<i>Location</i>	Royal Alexandra Hospital and Glenrose Rehabilitation Hospital
<i>Scope</i>	Wave 4 Edmonton Zone
<i>Start Date</i>	May 2021
<i>Application Deadline</i>	March 2021
<i>AHS Sponsorship</i>	This position does not qualify as AHS sponsorship for CPSA practice readiness assessment
<i>Accountability</i>	Reports through Associate Chief Medical Information Officer with support from the Alberta Health Services (AHS) CMIO Portfolio
<i>FTE</i>	Up to 130 hours over a period of 6 months inclusive of training. Flexibility in the role can occur at the discretion of the ACMIO.
<i>Qualifications</i>	Candidates must be registered or be eligible for registration with the Royal College of Physicians and Surgeons of Canada or the College of Family Physicians of Canada, and have current licensure with the College of Physicians and Surgeons of Alberta and appointment to the AHS Medical Staff.
<i>Posting</i>	Edmonton Zone Physician website
<i>More Information</i>	Edmonton Zone Physician website

Overview

Connect Care Super Users (SUs) support users of the Connect Care clinical information system (CIS) in one or more areas of clinical specialization. SUs work with peers, helping them adapt to new workflows while building capacity for meaningful use of the Connect Care CIS. SUs facilitate physician participation in readiness activities and ensure clinically appropriate CIS build and testing. SUs build relationships with peers to support physicians “at the elbow” prior to, during and following launch. SUs are change agents who take ownership of the Connect Care CIS.

Accordingly, they work closely with zone medical leadership and co-report to the Edmonton Zone Associate Chief Medical Information Officer (ACMIO). It is possible for Physician Design Leads, Medical Informatics Leads, and other physician roles or physician contributors to extend their Connect Care commitment by adding a SU role for a larger overall FTE allocation.

Specialties

AHS is recruiting SUs for the following specialties:

- Addiction & Mental Health
- Ambulatory
- Cardiac Sciences
- Clinical Neurosciences
- Inpatient Admitting (including General Internal Medicine; Medicine
- Subspecialties; Hospitalists; Family Medicine)
- Lumens
- Surgery (including General Surgery and Surgical subspecialties)



SUs are required at both Wave 4 sites; Applicants from across the Edmonton Zone are encouraged to apply.

Expectations

SUs enjoy both clinical and technical challenges. They are approachable and have good people skills. They combine Connect Care system enthusiasm and knowledge with organizational street-smarts and excel at “getting stuff done”. Physician SUs have a deep knowledge about all aspects of clinical service delivery. They may have specific informatics roles in their clinical communities and be tasked with leveraging Connect Care CIS for the maximum benefit to those communities.

Getting Trained:

SUs will receive training specific to their role and clinical area, with attention to how to best support users. Additionally, SUs will be provided with training to support them as change agents.

Supporting the Training of Others:

SUs will support the formal training received by physicians and provided by Area Trainers. They will help peers adapt to new workflows, processes and norms while building capacity.

Launch Support:

SUs will provide “at the elbow” support to physicians colleagues within their specialty, department, specific clinical area, and/or subject matter area prior to, during and following launch.

Launch support consists of the following:

- Initial 2 weeks from launch day (November 2021) “at the elbow” support will be required on site of the hours of operation of each department, specialty or specific clinic area
- Support continues for weeks 3-6, and is designed to meet the needs which may include an on-call system or onsite coverage
- When providing launch support, SUs may be required to attend daily issues meetings and report outcomes to the specialties, departments, specific clinical areas and/or subject matter areas and distributing daily communications, such as tip sheets, to implement new changes.

There will be an opportunity to extend the role to subsequent waves of Connect Care in the zone.

How to apply

Please email your CV, letter of intent, and a copy of your CPSA Practice Permit to CMIO.EZ@albertahealthservices.ca.