



## COLLABORATIVE CARE TEAM

# 100%

of team members working together to deliver high quality, proactive, integrated care

Team members can change based on the resident's evolving needs

## When we work as part of a team, everyone benefits.

The Collaborative Care Team supports each other to make the resident's experience the best it can be.

### We meet the resident's needs when we...

- Communicate regularly
- Work at our full scope
- Understand our roles
- Recognize, value and respect diversity of all roles
- Commit to quality work
- Use shared decision making
- Involve the resident and family
- Identify team vision and values
- Lead collaboratively
- Resolve conflict
- Use our strengths
- Stay flexible and reliable

It all supports the work we do with residents and families

