

# Inter-Facility Transfer Reference Matrix

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This colour-coded system guides the triage and prioritization of patient movement between facilities in Alberta

	<b>RED</b> <ul style="list-style-type: none"><li>• A critical-clinical condition requiring an unscheduled emergent response and transport, typically to a higher level of care</li><li>• Excludes RED events to support DI Cath Lab and CT scans</li></ul>	<ul style="list-style-type: none"><li>• <b>CALL RAAPID</b></li><li>• North: 1-800-282-9911</li><li>• South: 1-800-661-1700</li></ul>
	<b>YELLOW</b> <ul style="list-style-type: none"><li>• A potentially life-threatening clinical condition requiring an unscheduled urgent response for higher or specialized care at another facility</li></ul>	<ul style="list-style-type: none"><li>• <b>CALL 1-877-661-6710</b></li><li>• Transport timing is coordinated with RAAPID (as appropriate), AHS Dispatch and sending/receiving physicians and considers patient needs and facility and EMS capacity</li></ul>
	<b>GREEN</b> Scheduled, non-urgent, inter-facility transfer (no immediate threat to life or limb)	<ul style="list-style-type: none"><li>• <b>BOOK ONLINE</b></li><li>• Typically for evaluation or appointment (or return) at another facility</li><li>• Preference to appointments scheduled prior to 23:59 the day before the transfer</li><li>• Early booking enables on-time EMS performance</li><li>• Confirm patient care requirements day of transfer to ensure appropriate EMS unit is sent</li></ul>
	<b>BLUE</b> Scheduled, non-urgent, inter-facility transfer (no immediate threat to life or limb)	<ul style="list-style-type: none"><li>• <b>BOOK ONLINE</b></li><li>• Typically for patients with no immediate or expected need to transport</li><li>• Preference to appointments scheduled prior to 23:59 the day before the transfer</li><li>• Confirm patient care requirements day of transfer to ensure appropriate EMS response is sent</li></ul>