



The Access Improvement team implemented 7 new specialties. Check out our path to success!

By the Access Improvement Team

Where we started

Since July 2014, Alberta Netcare eReferral has implemented for 15 specialties. To date, there have been over 15,000 referrals received.



Where we are

The Access Improvement team enabled Advice Request for seven specialties between December 2017 and February 2018.

The most recent statistics for Advice Request are:

- 880 new users and 154 repeat users
- 4163 Advice Requests were received and 3662 have been completed
- 41% of the requests completed were given advice that didn't require a referral

Below is a list of the seven new specialties that joined Advice Request between December 2017 and February 2018, along with reasons for referral:

Specialty	Subspecialty	Reason(s) for Referral	Zone
Addiction and MH	Addiction Medicine	Opiate Agonist Therapy	Provincial
Internal Med	Adult Gastroenterology	Adult Gastroenterology Issue	North, Edmonton, Calgary, South
		Hepatology Issue	North, Edmonton
Internal Med	Endocrinology	Endocrinology Issue Diabetes	Calgary
Internal Med	Pulmonary Medicine	Pulmonary Issue	Calgary
Obs-Gyn		High Risk Obstetrics Obstetrical Issue Gynecological Issue Pelvic Floor Issue Colposcopy Procedure	Calgary
Neurosurgery	Spinal Neurosurgery	Neurosurgery Procedure	Calgary
Internal Med	General Internal Medicine	Medical Issue	Calgary

Additional specialties receiving Advice Requests include: Nephrology and Urology. For a complete listing of current specialties and reasons for referral [visit](#) our website.

Where we are headed

We are working on confirming dates for...

Consult Request (to replace faxed referrals) to be implemented in the Edmonton Zone for the Northern Alberta Urology Centre (NAUC) and the SHARP Program.

Advice Request to be implemented for specialties across the province, including:

- Ophthalmology – Provincial
- Obs/Gyn, Urology (Peds), Infectious Disease, Occupational Medicine – Edmonton Zone
- Cardiology, Urology, Gastroenterology, Otolaryngology – Central Zone
- Chronic Pain, General Surgery (Breast), Palliative Medicine - Calgary Zone

Access Improvement and Connect Care

The Access Improvement team is working hard to determine how and when eReferral will intersect with [Connect Care](#), the AHS provincial clinical information system. More information will be provided as it becomes available.