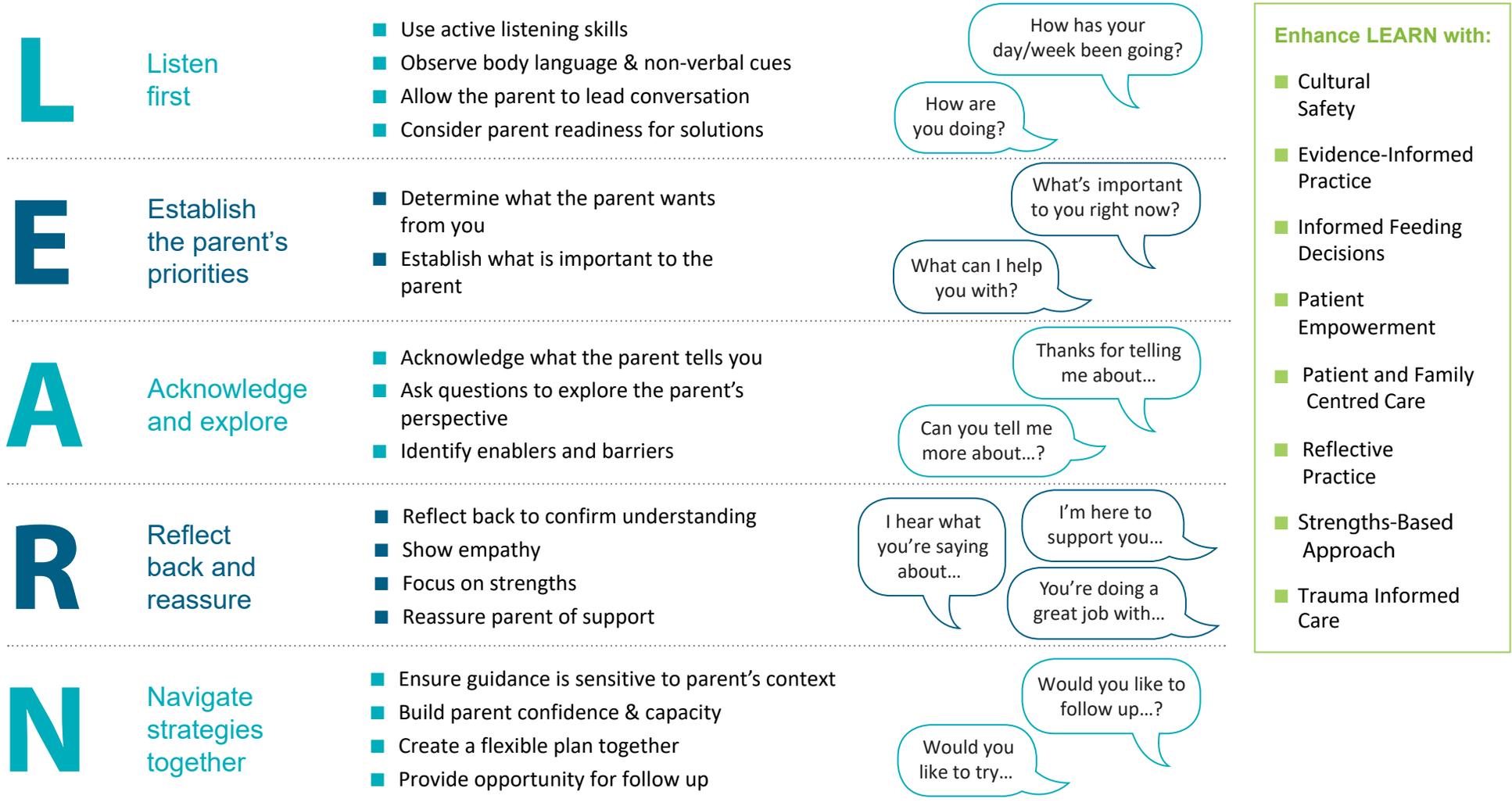


# The LEARN Model

A relational communication tool to guide supportive conversations with parents



Use **open-ended** questions for **insight** and **context** and **close-ended** questions for **clarification** and **verification**.

LEARN does not need to be used in order—follow the parent's lead.