

Accessing the Clean Hands Portal Hand Hygiene

Copyright © 2019 Alberta Health Services.

If you have any questions or comments regarding this information please contact Infection Prevention & Control hand hygiene team at: Hand.Hygiene@AHS.ca

The Clean Hands Hand Hygiene Pro System (Clean Hands System) is composed of the:

- Clean Hands iPad application (app)
- Clean Hands paper tool
- Clean Hands portal

The Clean Hands iPad app and paper tool are used to collect data. The Clean Hands portal is the database where the data are stored as well as where reports can be generated using the data.

Accessing the clean hands portal

For the Clean Hands System there is a **Training environment** and **Production environment**. The Training environment is used to train reviewers in the collection of data and is not used to collect real data or create reports. The Production environment is used to collect data once reviewers are trained and is used to create the reports.

To access the Clean Hands portal users need to use Internet Explorer, which is the AHS Information Technology supported web browser. The Clean Hands portal is a web-based application that can be accessed by using the web addresses below.

- training environment: <https://ahscleanhandst.albertahealthservices.ca/Login.aspx>
- production environment: <https://ahscleanhands.albertahealthservices.ca/Login.aspx>

Instead of needing to refer to this document for the web addresses every time you need to access the Clean Hands portal, you can create a bookmark in Internet Explorer.

Creating bookmarks in Internet Explorer for the clean hands portal

1. Select the Favorites icon ★ in the upper right-hand corner.
2. Select the “Add to favorites” button to open a dialog box.
3. Type in the “name” of the bookmark.
 - 3.1. Training environment
“Clean Hands Train – Login”
 - 3.2. Production environment
“Clean Hands – Login”
4. Select “favorites bar” under the “create in” drop-down menu.
5. Select “Add”.

You will now see a bookmark is created on the favorites Bar. It is recommended that you create two bookmarks, one for the **Training environment** and one for the **Production environment**.

