

Reviewer Forum - Key Messages

March 20th, 2025

If you have any questions or comments regarding this information, please contact the Infection Prevention & Control Hand Hygiene Program at: hand.hygiene@ahs.ca.

At the Hand Hygiene Reviewer Forum, topics are discussed that are important to all reviewers. This document summarizes the key messages to ensure reliable and representative data on hand hygiene. It is important to familiarize yourself with key messages, so you stay informed of changes to the hand hygiene review process.

Topic	Summary
iPad Updates	<ul style="list-style-type: none"> • iPad Clean Hands Update scheduled for April 15th • New update will require Workspace One installed, if not installed connect with IT • Update will require logging in via Portal Login • Update should automatically install, if it does not, try deleting and reinstalling from catalog app. • More information can be found on the hand hygiene webpages.
Clean Hands System and iPad Reminders	<ul style="list-style-type: none"> • Accessing the Clean Hands Portal Accessing the Clean Hands Portal (albertahealthservices.ca) • Entering Data into the Clean Hands Portal Entering Data into the Clean Hands Portal. • Ensure that your iPad's IOS up to date. The current version is 1.0.60 as of March 20th, 2025 • Always press the 'SYNC NOW' button before starting reviews
Escape Room	<ul style="list-style-type: none"> • Escape Room: Link: Global Handwashing Day Insite.
Scenarios Connect Care Wows	<ul style="list-style-type: none"> • A staff member drags a WOW into a patient room, then provides care to a patient, then moves back to the WOW. What hand hygiene moments can you record? • Answer: The answer depends on whether the WOW is cleaned prior to being brought into the room. If it is NOT cleaned, the WOW is Healthcare Environment, meaning we have a Moment 1 and Moment 4. If the WOW IS Cleaned, then the WOW is Patient Environment, meaning that moving from the patient to the WOW is okay, and not a Moment 4. • See Hand Hygiene and Connect Care Devices for more details.
Coming Up Next May 5th Clean Your Hands Day	<ul style="list-style-type: none"> • Save the date On May 5th Clean Your Hands Day, we are pleased to announce the 3rd Annual Hand Hygiene Excellence Awards Ceremony! Join us as we celebrate the outstanding achievements and dedication of individuals and teams who have demonstrated exceptional commitment to hand hygiene practices. Clean Your Hands Day Alberta Health Services.
Next Forum	<ul style="list-style-type: none"> • The next Hand Hygiene Forum is Wednesday, September 17, 2025 Register Now.

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For more information contact ipcsurvstdadmin@ahs.ca

Hand Hygiene Program
Resource Materials

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Our health
is in our hands