

Reviewer Forum - Key Messages

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If you have any questions or comments regarding this information, please contact the Infection Prevention & Control Hand Hygiene Program at: hand.hygiene@ahs.ca

At the Hand Hygiene Reviewer Forum, topics are discussed that are important to all reviewers. This document summarizes the key messages discussed with reviewers to ensure reliable and representative data on hand hygiene. It is important to familiarize yourself with key messages so you stay informed of changes to the hand hygiene review process.

Topic	Summary
Website Updates	<ul style="list-style-type: none"> Profile of Site-Based Hand Hygiene Reviewer Posters Alberta Health Services
Clean Hands System and iPad Reminders	<ul style="list-style-type: none"> Login screen enhancements: Clearer password invalidation message. If a user hasn't changed their password since the July 2025 security breach, they'll be prompted to reset it. Account lock improvements: Accounts lock after 3 incorrect login attempts within 5 minutes. A warning appears after the 2nd attempt, and a lock message after the 3rd attempt. Email delivery fixes: Issues identified when sending reports via the email function have been resolved.
Poll / Discussion	<ul style="list-style-type: none"> Question posed for discussion: On average, how much time are you spending collecting HH observations? How do you break it up over the quarter? Great discussion, questions and answers, with various responses.
Scenarios	<ul style="list-style-type: none"> A staff member is working in the healthcare environment, then performs HH using ABHR, then dons PPE for an isolation room before entering through an open door and contacting the patient environment. What hand hygiene moments can you record? <ul style="list-style-type: none"> Answer: Successful Moment 2 and 1 Combined using ABHR A staff member is working in the healthcare environment, then dons PPE for an isolation room before entering through an open door and contacting the patient environment. What hand hygiene moments can you record? <ul style="list-style-type: none"> Answer: Missed Moment 2 and 1 Combined. Canned comments 2-2 and 1-2.
Global Handwashing Day	<ul style="list-style-type: none"> This is an online zoom presentation by the Provincial Hand Hygiene team. Please Join us on October 20th to celebrate Global Handwashing Day. There will be games and prizes with a special guest presentation by Dr. Bonita Lee.
Next Forum	<ul style="list-style-type: none"> The next Hand Hygiene Forum will be in Spring 2026. See you then!

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For more information contact ipcsurvstdadmin@ahs.ca

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is in our hands



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