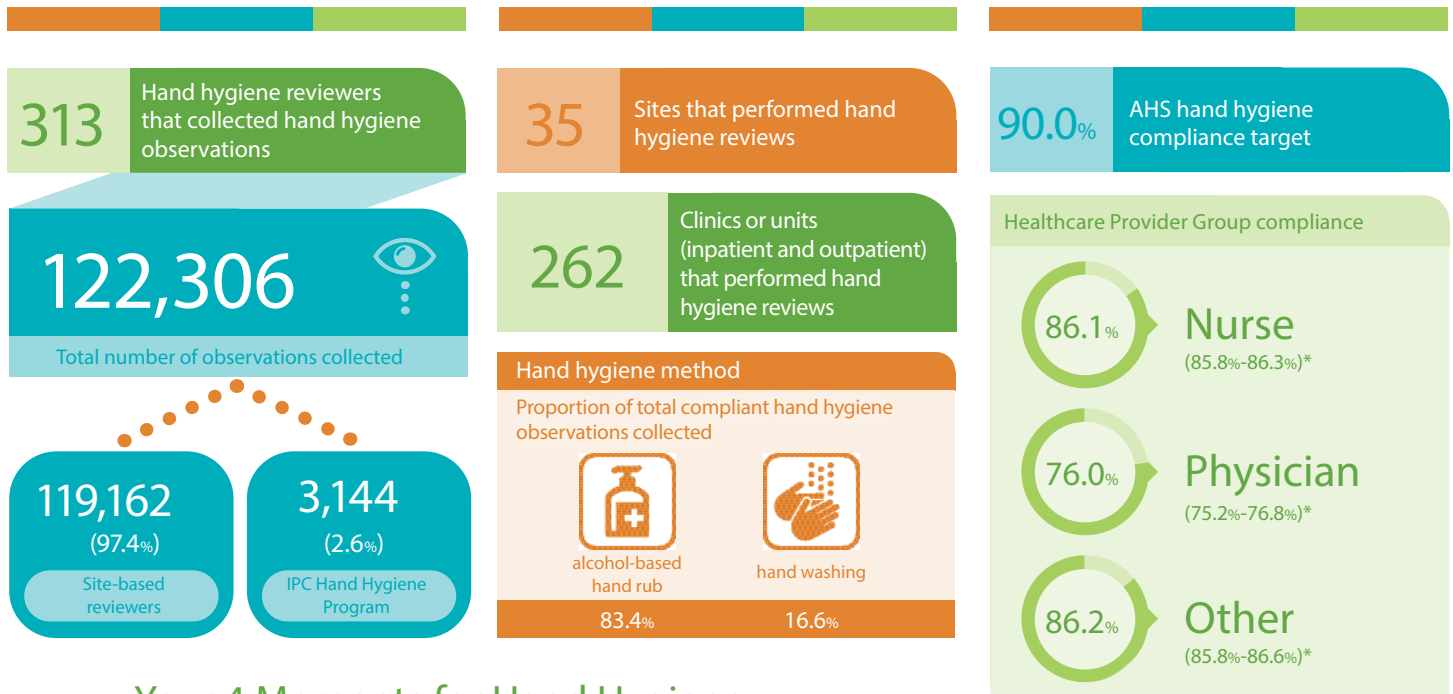


# Hand Hygiene

2019/20

# Calgary Zone

Hand hygiene compliance **85.2%**



## Your 4 Moments for Hand Hygiene



Most commonly missed opportunities for Your 4 Moments for Hand Hygiene

- 1 Staff worked in the healthcare environment and then contacted a patient/patient's environment
- 2 Staff worked in the healthcare environment and then accessed aseptic/clean supplies
- 3 Staff had a body fluid exposure risk and then worked in the healthcare environment
- 4 Staff contacted a patient/patient's environment and then worked in the healthcare environment

Members of the IPC Hand Hygiene Program in the Calgary Zone worked diligently to recognize a long-term care resident and hand hygiene champion – at the Vulcan Community Health Centre. In collaboration with AHS Community Engagement & Communications, a video was developed titled "A passion for hand hygiene" to highlight this resident and the importance of hand hygiene.

In an effort to increase the presence of the patient and family voice and improve collaboration and engagement, a patient and family advisor was recruited and became a permanent, standing member of the Calgary Zone Hand Hygiene Committee. The patient and family advisor has been instrumental in providing feedback and guidance to the committee from a patient-focused perspective.

To celebrate both IPC week and Global Handwashing Day in October, Unit-66 at the South Health Campus planned activities throughout the week for their staff. By participating in these activities, staff collected tickets that could be entered in a draw at the end of the week for prizes.

\* For more information on 95% confidence intervals, refer to the AHS IPC Annual Hand Hygiene Compliance Report.