Hand hygiene compliance 90.9%

140 Hand hygiene reviewers that collected hand hygiene observations

66 Sites that performed hand hygiene reviews

90.0% AHS hand hygiene compliance target

196 Clinics or units (inpatient and outpatient) that performed hand hygiene reviews

41,846 Total number of observations collected

39,691 (94.9%) Site-based reviewers

2,155 (5.1%) IPC Hand Hygiene Program

Hand hygiene method

- Alcohol-based hand rub: 86.8%
- Hand washing: 13.2%

Healthcare provider group compliance

- Nurse: 91.4% (91.1%-91.7%)*
- Physician: 84.5% (82.8%-86.1%)*
- Other: 90.3% (89.7%-90.9%)*

Central Zone Quality Assurance and Initiatives Department created a survey for home care managers about their experience coordinating hand hygiene reviews. Responses provided valuable information about their barriers to compliance reporting. Stronger collaboration between the site managers, the Quality Assurance Department and the hand hygiene project manager resulted in higher compliance for both the home care and in-home environments.

Interactive and department-specific education sessions continued to be provided upon request. Education sessions were designed around workflow, which aimed to engage staff and increase participation. Central Zone Volunteer Resources asked the Hand Hygiene program to submit an article for their newsletter. The article provided relevant examples of the 4 Moments for Hand Hygiene, helped to explain compliance reporting and aimed to raise volunteers’ awareness of their inclusion in their local hand hygiene compliance reports.

* For more information on 95% confidence intervals, refer to Appendix B in the Alberta Health Services Annual Hand Hygiene Compliance Report.