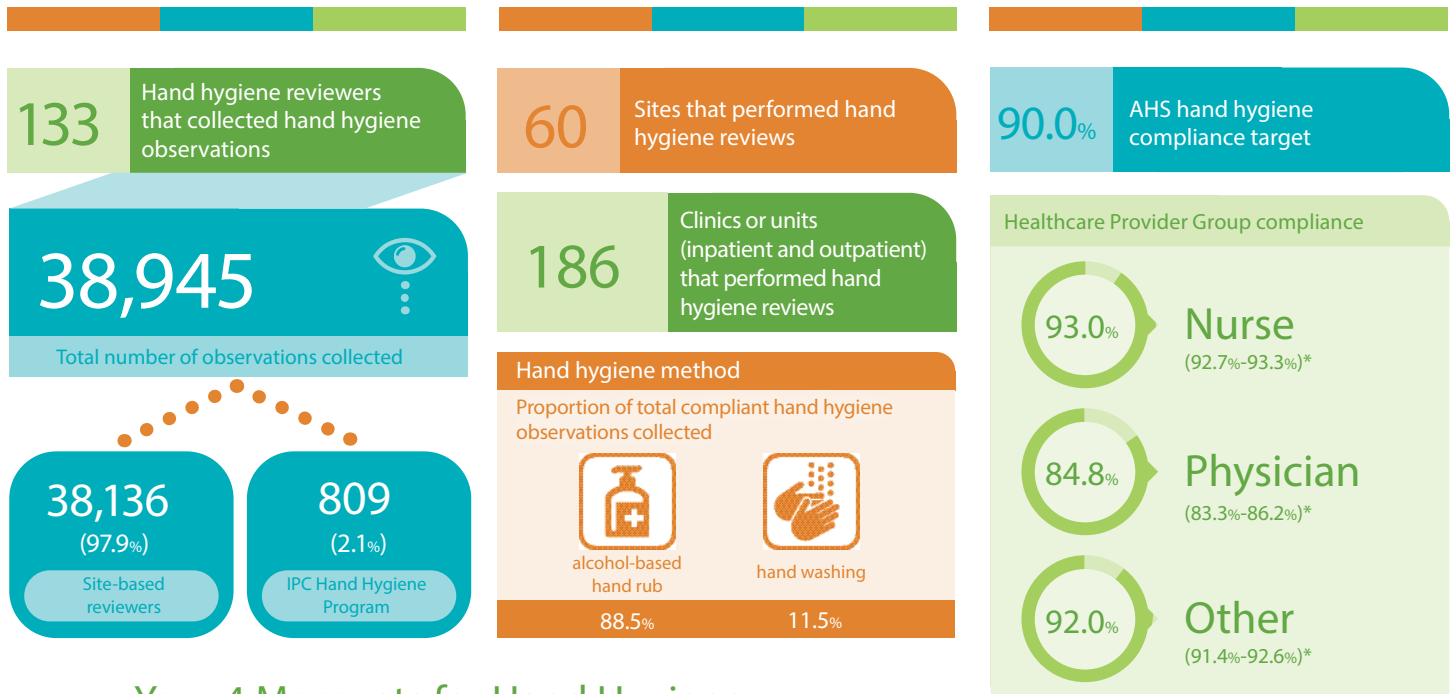


Hand Hygiene

2019/20

Central Zone

Hand hygiene compliance **92.3%**



Your 4 Moments for Hand Hygiene



Most commonly missed opportunities for Your 4 Moments for Hand Hygiene

- 1** Staff worked in the healthcare environment and then contacted a patient/patient's environment
- 2** Staff worked in the healthcare environment and then accessed aseptic/clean supplies
- 3** Staff had a body fluid exposure risk and then contacted a patient/patient's environment
- 4** Staff contacted a patient/patient's environment and then worked in the healthcare environment

As part of the reviewer recognition event, a needs assessment survey was sent to all zone reviewers to understand how best to support them. Survey questions focused on ways to communicate ongoing education needs and potential for training enhancements. Reviewers asked for enhanced training materials and more scenario based learning. In response to this three videos depicting typical nursing and patient interactions were created and validated. After reviewers completed the provincial competency check, they worked through the video scenarios with the coordinator. As the videos are not part of the competency check, the reviewers can ask the coordinator to stop, replay, and discuss their observations as needed. The videos provide extra re-enforcement of key concepts and build reviewer confidence. The videos also serve as a knowledge recheck tool for reviewers who have been away from their hand hygiene reviewer responsibility for an extended period of time.

* For more information on 95% confidence intervals, refer to the AHS IPC Annual Hand Hygiene Compliance Report.