The Edmonton Zone hand hygiene team continues to build on the awareness that hand hygiene has received due to the COVID-19 pandemic. Although compliance percentages are at an all-time high for the program, observation counts have dropped significantly across the province, including within the Edmonton Zone. The project manager and coordinators have engaged with leadership and staff at sites across the zone with the intent of increasing observation counts. This included identifying barriers that sites and/or site-based reviewers might be experiencing. The recruitment of new reviewers was one issue identified that has been an ongoing challenge over the pandemic as staff have transitioned into new temporary or permanent positions, leaving sites without site-based reviewers. The hand hygiene team has been received with welcome arms as sites slowly look past the pandemic response with increased awareness of hand hygiene practices.

* For more information on 95% confidence intervals, refer to the AHS Hand Hygiene information sheet.