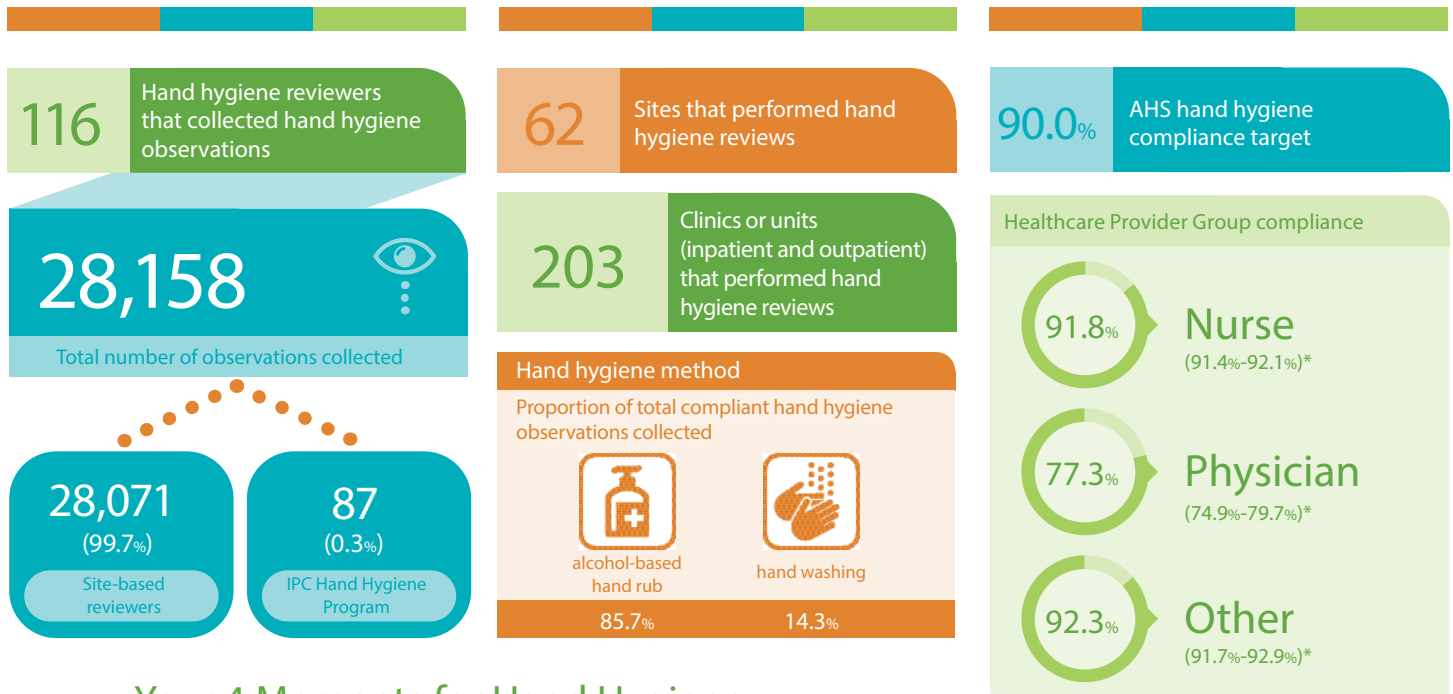


Hand Hygiene

2019/20

North Zone

Hand hygiene compliance **91.3%**



Your 4 Moments for Hand Hygiene



Most commonly missed opportunities for Your 4 Moments for Hand Hygiene

- 1** Staff worked in the healthcare environment and then contacted a patient/patient's environment
- 2** Staff worked in the healthcare environment and then accessed aseptic/clean supplies
- 3** Staff had a body fluid exposure risk and then worked in the healthcare environment
- 4** Staff contacted a patient/patient's environment and then worked in the healthcare environment

The North Zone Hand Hygiene Working Group welcomed two new members during the fiscal year, a North Zone patient advisor and an AHS patient engagement senior consultant. These new members played an integral role by supporting the development of hand hygiene improvement initiatives. With new membership and perspective, the working group is committed to supporting the AHS Patient First Strategy and will focus on engaging patients and families with hand hygiene to improve the overall patient experience.

In an effort to improve data quality, the working group hosted a quarterly forum for site-based reviewers throughout the North Zone. The forum was designed to support and engage site-based reviewers by providing interactive education sessions. Following the forum, hand hygiene key messages were distributed and sent to various stakeholders throughout the zone.

* For more information on 95% confidence intervals, refer to the AHS IPC Annual Hand Hygiene Compliance Report.