The IPC South Zone Hand Hygiene Program’s priority for 2021/22 was focused on the minimum quarterly target of hand hygiene observations required for provincial reporting. Quarterly reports were developed and shared with managers and directors to reflect the number of quarterly hand hygiene observations collected at a unit level and if minimum targets were met.

To better understand the barriers experienced by the sites in meeting target requirements, a working group was developed in collaboration with the South Zone infection control professionals to complete a “Positive deviance and time in motion” study. This study resulted in a scheduling tool for sites to assist managers and site-based reviewers with communication and to track observations collected throughout the quarter. Members of the working group met with managers and site-based reviewers in the south zone to share the findings and promote the scheduling tool at their sites. The South Zone IPC Hand Hygiene Program will continue to focus on this work in the upcoming fiscal year, engaging with managers and site-based reviewers to support hand hygiene programming at a local level.