

Hand hygiene review

Informing Staff

During hand hygiene reviews, use this script to let healthcare providers know what you are doing. Also let them know you will ask patients for consent to observe hand hygiene while they are being cared for.

Hi, I'm the site hand hygiene reviewer. I'm here today to review your hand hygiene as you care for patients.



What's involved in this process?

As you do your nursing procedures, I'll observe and note the **4** moments for hand hygiene with a focus on moments **2** and **3**.



What about patient consent?

I'll ask your patient for permission for me to be in the room with you. This way you'll know your patient has given consent.



What if my patient does not want someone there?

That's okay. It's their right. I can watch you with another consenting patient.



4 moments for hand

1 Before contact with patient or their environment

2 Before clean or aseptic procedure

3 After body fluid exposure risk

4 After contact with patient or their environment

Hand hygiene review

Asking for patient consent

During hand hygiene reviews, use this script to ask patients for consent for you to observe hand hygiene during their care.

Hi, I'm [your name] the site hand hygiene reviewer.
I'm here today to review your care provider's hand hygiene.



Can you give me a few more details?

We do this because clean hands are one of the easiest and best ways to prevent germs and to keep you safe.



Do I need to do anything?

All you need to do is give your consent for me to watch the care you will receive.



What if I don't want to consent?

That's okay. It's your right. I can watch your care provider with another consenting patient. Thank you.

