

Primary Health Care Virtual Patient Engagement Network Healthcare Provider Information Sheet

The Virtual Patient Engagement Network (VPEN) is a platform that connects primary healthcare people and teams with patients, families and caregivers to form engagement partnerships to help us develop a more integrated health-care system. Patients and family advisors will be matched to primary healthcare projects and initiatives that best fit with their experiences, interests and availability. These partnerships will model a different way of working, one that sees front line staff, clinicians, leaders, patients and families, working alongside one another to co-design healthcare services.

WHY ENGAGE?

As a primary healthcare leader, provider, researcher or team, your work will be enhanced by focusing on what matters most to patients and families:

- Hear directly from Albertans about their experiences and what matters most
- Connect with patient and family advisors to bring the patient perspective into your work
- Co-design integration solutions WITH patients and families as partners
- Transform initiatives to be truly person-centred
- Integrate care, services and community supports to better meet the needs of Albertans.

- If you'd like guidance and support for how best to engage the voice of patient and families in your work, we're here to support you.

We may ask you complete a short patient engagement request form to understand your needs. This will help us connect you with appropriate patients, families, caregivers and individuals with lived experience to bring their voices into your work.

WHO CAN ENGAGE WITH VPEN MEMBERS?

- Primary Health Care Integration Network
- AHS Primary Health Care project teams
- Primary healthcare researchers
- Primary Care Networks
- Primary healthcare community partners throughout Alberta

HOW DO I LEARN MORE & ENGAGE WITH VPEN MEMBERS?

Email us at PHC.IntegrationNetwork@ahs.ca:

- If you already have a project, working group or advisory council in mind, contact us to reach out to our network of patient advisors.

PASS IT ON!

Share this information with your teams and colleagues who wish to bring the voice and experience of patients, families, caregivers and individuals with lived experience into their work.

