

Virtual Patient Engagement Network

Summary of VPEN patient engagement activities for 2021 - 2022



From April 1, 2021, to March 31, 2022, patients and families who are members of the Primary Health Care (PHC) Virtual Patient Engagement Network (VPEN) partnered in more than **25** different projects.

VPEN members from all areas of the province are engaged in various activities across the Alberta Health Services (AHS) Primary Health Care (PHC) provincial program and with the Primary Health Care Integration Network (PHCIN), a Strategic Clinical Network™ (SCN).

The VPEN also recruits advisors to support work with our many partners, including Primary Care Networks (PCNs), Zone primary care initiatives, other Strategic Clinical Network projects, Alberta Health priorities, and academic partners.

On the next page is a summary recapping patient and family advisor engagement with Primary Health Care over the fiscal year. It showcases the diverse range of projects where patient and family advisors have been involved.

**Thank you, patient & family advisors,
for your ongoing commitment to partner
with Primary Health Care!**



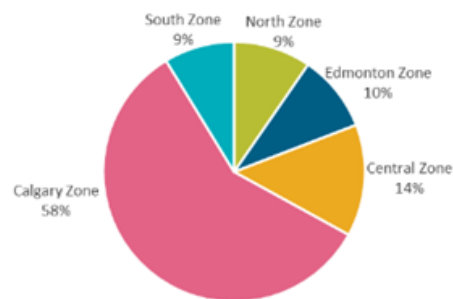
Top left to right: Agatha Peake PHCIN Coordinator; Nicole Farago Coordinator; Joanne Ganton Patient & Family Centred Care Specialist; Dr. Linda Slocombe PHC Senior Medical Director; Kathryn Coutts Senior Consultant; Stephanie Surette Coordinator; Ceara Cunningham PHCIN Assistant Scientific Director; Paola Caparas PHCIN Executive Administrative Assistant; Rob Skrypnek PHC Senior Program Officer; Analicia Bozzo Consultant; Julie Robison Senior Consultant; Dr. Judy Seidel PHCIN Scientific Director; Mona Delisle Executive Director; Soraya Haynes PHCIN Manager

VPEN Members March 31, 2022

115

56% of
have been participating in PHC
over the past year

VPEN Members by Zone



“The **Patient Advisors** who sat on the **Rural Sustainability Task Force** were very engaged and provided valuable contributions on the topic of improving sustainability of rural health care. Their feedback was relevant, enlightening and brought in the broader and much needed perspective of Alberta’s rural communities, in addition to the patient voice.

The report to the Minister of Health was made better by Patient Advisor contributions.”

Alberta Health

To recruit patient & family advisors, plan and support patient engagement activities, or track advisor volunteer hours, contact PHC.IntegrationNetwork@ahs.ca or call Joanne Ganton at 403-870-5872



Get involved

Learn more, contact
PHC.IntegrationNetwork@ahs.ca

Virtual Patient Engagement Network

Patient & Family Advisor Project Involvement: April 1, 2021, to March 31, 2022

PHCIN

- Home to Hospital to Home (H2H2H) Transitions: Patient Transition Resources Team of four PFAs
- My Next Steps patient discharge tool: focus group & online feedback from patients and stakeholders
- Webinar for H2H2H: Patient Transitions Resources: co-designed with patients, for patients
- Alberta Surgical Initiative (ASI): patient focus groups with Dr. White for ASI Minimum Specifications
- Alberta Surgical Initiative (ASI): newly formed Patient & Family Advisory Group with 16 advisors
- ASI APaRT team: new team of five advisors to co-design patient resources to support ASI
- ASI Pre- & Post-Community Engagement Supports
- Patient & Community Engagement Researchers (PaCER) course: new SCN cohorts in 2022

PHC

- Health Change Methodology focus groups (May 2021)
- What Matters to You Day (June 2021)
- Primary Care Virtual Care focus groups (Sept-Oct 2021)
- Patient Family Centered Care (PFCC) Week (October 2021): PHC webinar & virtual PFCC BINGO
- PHC Stories that Stick online workshop (January 2022)

PCNs

- Mosaic PCN: recruitment for Patient & Family Advisory Council
- North Zone Primary Care Integration Operations: patient advisor recruitment in Local Health Neighbourhood Coalitions and sub-working groups
- Calgary Zone H2H2H Transitions of Care: patient advisor participation in implementation planning sub-committee and stakeholder workshops

Other Partners

- Alberta Health: Rural Sustainability Primary Care Task Force (two PFAs)
- AHS i4 virtual conference
- AHS North Zone: Diabetes Self-Management Health Coaching Program
- AHS Provincial Patient & Family Advisory Group (PFG) opportunity
- Canadian Agency for Drugs and Technologies in Health (CADTH): Patient Engagement Committee
- Canadian Institute for Health Information (CIHI): share your patient hospital care experience
- Healthcare Excellence Canada: patient engagement program intern opportunity
- Health Quality Council of Alberta (HQCA): Patient & Family Advisory Council opportunity
- Kidney Supportive Care Research Group: One:carepath project
- University of Calgary: Chronic Kidney Disease research & community project
- University of Calgary: Irritable Bowel Syndrome patient involvement in research
- Virtual Viewing: Falling Through the Cracks: Greg's Story



Watch for more information in 2022 to get involved in new engagement and mentorship opportunities within Primary Health Care and the Virtual Patient Engagement Network.

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