



Engaging the people of Alberta is essential to embedding the core principles of patient- and family-centred care into the work of Primary Care Alberta (PCA). The Virtual Patient Engagement Network (VPEN) engages **Patient and Family Advisors (PFAs)** as partners to inform priorities and co-design integration solutions.

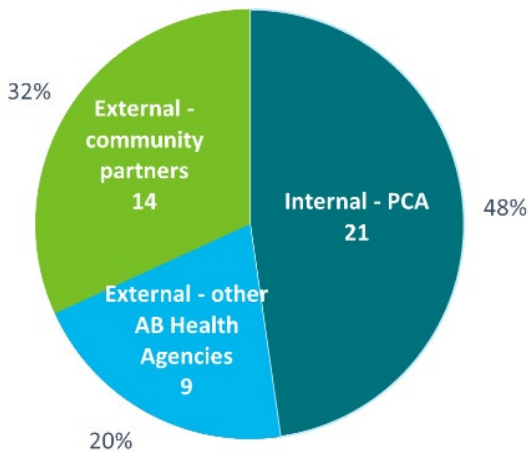
Where are PFAs making an impact?

Since becoming part of Primary Care Alberta in February 2025, the Virtual Patient Engagement Network (VPEN) received:

44 intake requests, resulting in **14** consultations and support requests, and **30** patient engagement opportunities sent out to VPEN patient & family advisors and members.

VPEN Engagement Requests & Consultations

(February 1, 2025 – March 31, 2026)



Internal PCA Projects (48%)

2025 Primary Care Forum • PCA Vision Mission Values • PCA new website usability • Maternal Newborn project • PCA Quality Assurance Committee • Various Provincial Pathways • Virtual Health Roadmap • Health Link surveys • Mental Health Line • Transitions in Care • Specialty Access PFAC • Regional PHCN Patient Advisory Council.

Other Alberta Health Agency Requests (20%)

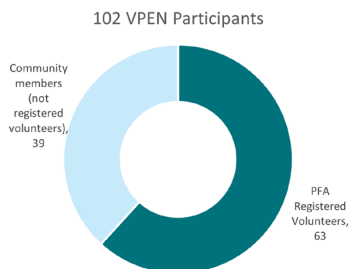
ACA provincial programs • i4 Conference • Alberta Precision Labs • AHS – Patient Experience webinars • Connect Care committees • Various research projects.

External Community Partner Requests (32%)

UofC Clinical Research projects • W21C • U of A Research projects • Health Quality Alberta • Primary Care Networks • Covenant Health • East Kootenay Region in BC • National agencies (e.g., Canadian Medical Association; Canadian Blood Services; Canadian Drug Agency).

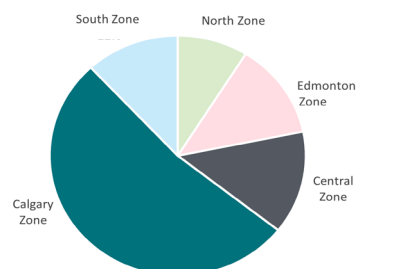
Who are the VPEN Patient & Family Advisors and members?

By number of participants



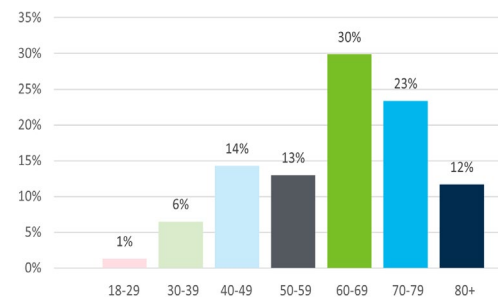
63 PFA registered volunteers
39 Community members (not registered volunteers)

By zone



South Zone 12% Central Zone 14%
North Zone 9% Calgary Zone 52%
Edmonton Zone 13%

By age



18-29 1% 40-49 14% 60-69 30%
30-39 6% 50-59 13% 70-79 23%
80+ 12%