

#### **Calgary Zone Medical Staff Newsletter**

July 30, 2018

#### **Opioid Use Disorder - Telephone Consultation**

The Opioid Use Disorder Consultation Service is a province-wide telephone and e-Consult service for physicians and nurse practitioners seeking advice regarding the prescribing of opioid agonist therapy (OAT), such as buprenorphine/ naloxone and methadone, when treating individuals with opioid use disorder (OUD). This service for physicians will allow more patients with opioid dependence to be treated in primary care, emergency, and inpatient settings.

Practitioners managing persons with opioid use disorder, including primary care practitioners, Nurse Practitioners (NPs), emergency and acute care physicians, where there are no in-house supports for OUD management, now have access to expert consultation with an opioid use disorder physician specialist over the phone.

This telephone consult service is for advice regarding:

- Initiating and managing opioid agonist therapy
- Prescribing drugs like buprenorphine/naloxone, methadone or naloxone
- Treating patients with existing opioid use disorder
- Managing opioid withdrawal and consideration of opioid agonist therapy

How do you access the service? If you are calling SOUTH of Red Deer you can call RAAPID South at 1-800-661-1700 or 403-944-4488.

For more information: Opioid Dependency Program

## Community Care Capacity Plan: Putting the Focus on Patients with Complex Needs

The Community Care Capacity Plan is aimed at increasing available beds and spaces in Long Term Care, Supportive Living, Residential Addiction and Mental Health, Day Support and other care in the community to help people avoid the need for acute and psychiatric care. Although there are already more than 1,000 new continuing care spaces slated to open this year, additional capacity was approved by the Executive Leadership Team (ELT) that enables more capacity in the community to serve individuals with more complex needs. In 2018/19, it's expected more than 100 additional living options will be added to community care capacity as a result of this approval. These additional spaces are for individuals whose care needs are complex, resulting in much longer acute care stays; as Alternate Level of Care (ALC) patients.

# Important Dates

Assessment of Decision-Making Capacity Workshop

(September 27, 2018)

Ouality and Safety Summit 2018 (October 17 and 18, 2018)

4th Annual Interprofessional Eye Care Forum

(January 12, 2019) Take Input <u>Survey</u>

#### Resources



Find upcoming CME and Professional Development courses at the University of Calgary, Cumming School of Medicine

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### Physician Influenza Vaccination

Calgary Zone- 1,703 (as of Jun 30, 2018)

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**CLS Memos and Bulletins** 

Prolactin Reference Ranges

(May 2, 2018)

Changes to Reference Intervals and Critical Values for Calcium and Potassium

(May 24, 2018)

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AHS Laboratory Services Bulletins

#### Relocation of Calgary Lab Services Stadium Patient Service Centre to Richmond Road Diagnostic Treatment Centre

Calgary Lab Services closed the Stadium Patient Service Centre (PSC), located across from Foothills Medical Centre, on Friday, July 20, 2018. The service and staff have relocated to Richmond Road Diagnostic and Treatment Centre. This site opened Wednesday, July 25, while the search continues for an alternate northwest site. There are other diagnostics service centres in the vicinity, and there will be minimal impact to patients, and no loss of employment as a result of this initiative.

This change will ultimately improve the patient experience, as the new larger location, when fully complete, offers an increase in the number of laboratory stations, will improve the ability to manage patient volumes reducing wait times, and provide a more comfortable space. When a new northwest location is found, Richmond Road will remain open to continue serving patients.

#### Dr. John Conly Receives the Order of Canada

On June 28, 2018 Dr. John Conly was appointed as a Member of the Order of Canada. This appointment is for his ongoing dedication to antimicrobial resistance and infection control in Canada, notably by creating national guidelines on the standard of care for infectious diseases.

For more information: Order of Canada

#### Active Assailant Training available on My Learning Link

The new "Active Assailant" course is now on MyLearningLink (MLL). An active assailant emergency is when someone is actively harming or attempting to harm people with a weapon in a confined or populated area. In this interactive course, you will be faced with decisions that could save your life in the event of an active assailant incident at an AHS site. The course will prepare physicians and employees to understand the purpose and activation of the Active Assailant Emergency Response Plan, as well as the importance of immediate decision-making and action in an active assailant incident. You can find the course by searching for Active Assailant on MLL.

#### **Connect Care Update**

As part of Connect Care, AHS is in the process of bringing, or "converting" data from current computer systems into the new Connect Care provincial clinical information system (CIS). This work ensures that Connect Care users will have the information they need for decision making and patient care.

In early 2018, the Connect Care conversion team reached out to clinicians, leaders and technical experts across Alberta to get input about the amount and kind of information that needs to be available in Connect Care. This input helped form the groundwork and scoping recommendations for data conversion. The Connect Care Executive Committee recently approved these recommendations.

The systems that are in scope for conversion to Connect Care have been organized according to the types of information, or "data types", they contain. Currently, at least 14 data types from 30 clinical information systems are in scope for conversion. For most of these systems, historical data will be converted from July 2017 onward. Work is

Changes to 72-hour **Quantitative Fecal Fat Testing at Calgary Laboratory Services** (July 16, 2018)

**Updated CLS Flow Cytometry Test Menu and Requisition** (July 16, 2018)

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**AHS Policy News** 

**Goals of Care Designations and Advance Care Planning** (Revised May 18, 2018)

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Senior Medical Director, **Neurosciences/ Rehabilitation/Vision Strategic Clinical Network** 

> View more opportunities <u>here</u>

Physician Hand Hygiene Compliance Rates June 2018	
Site	% Compliance (# Compliant Observations /Total)
ACH	91.2% (31/34)
FMC	77.7% (213/274)
PLC	86.8% (112/129)
RGH	69.5% (73/105)
SHC	47.9% (35/73)
All Calgary Zone	74.62% (464/615)

Source: Hand Hygiene Review

ongoing to ensure that historical data from before July 2017 will be quickly available to clinicians when they need it.

For more information: Connect Care

### Two Great Ways to Access Timely Non-Urgent Advice, Specialist Link and eReferral

The recent growth of Specialist LINK, in addition to eReferral Advice Request, gives physicians two great options for accessing timely, non-urgent advice.

Download the <u>quick-reference guide</u> to which specialties are currently available through either Specialist LINK or eReferral.

For tele-advice within one hour, call Specialist LINK at 403-910-2551 or 1-844-962-LINK.



Calgary Zone Medical Leadership is committed to meaningful communication with the Medical Staff

For newsletter submissions, comments, or questions, please contact CAL.MedicalAffairs@ahs.ca.

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