# Medical Staff Update

This Issue: AHS Introduces New Learning Health System; Shared Commitments and Connect Care; New Terminology under Continuing Care Act; Connect Care Launch 8; Research and Innovation Report; Physician Learning; Career Opportunities; Resources and Supports for Physicians; and more.

AHS recognizes that our work takes place on historical and contemporary Indigenous lands, including the territories of Treaty 6, Treaty 7 and Treaty 8, and the homeland of the Métis Nation of Alberta and eight Métis Settlements. We also acknowledge the many Indigenous communities that have been forged in urban centres across Alberta.

Note: Recognizing some medical staff use an alternate email address instead of an AHS email address, some information is duplicated from the AHS Update to ensure all AHS medical staff have all up-to-date organizational information that may impact their practice.

# **Topics:**

#### **Medical Affairs News**

- <u>AHS introduces new Learning Health System</u>
- Shared Commitments now integrated into Connect Care
- New terminology under Continuing Care Act
- Launch 8 of Connect Care goes live tomorrow
- <u>MD Culture Shift newsletter</u>
- Prevent privacy breaches with a 30 second pause
- Research and Innovation Report now online
- Physician learning
- <u>Career opportunities</u>
- <u>Support for physicians</u>
- Additional resources for physicians

#### AHS Update

Read the latest AHS update

# Medical Affairs News

#### AHS introduces new Learning Health System

AHS continues to evolve our quality management and innovation by advancing a Learning Health System approach to ensure patients receive continuously improving, high-quality, safer and more efficient care. The new model, Learn Improve Together, is based off the strengths of our solid foundation of excellence.

Visit <u>insite.ahs.ca/LearnImproveTogether</u> to learn how this model will leverage our strengths to reduce administrative burden, create capacity at the front line and support our work to ensure every Albertan has access to excellent healthcare.

#### Shared Commitments now integrated into Connect Care

AHS' new <u>Shared Commitments</u> are now integrated into Connect Care. Documenting conversations with patients about Shared Commitments is important to ensure that their values, needs and care preferences are considered throughout their healthcare journey. It also ensures that other members of their care team can access this information.

Providers who have access to the Education Activity in Connect Care can pull up the AHS General Patient Education template, where they will find a link to the <u>Shared Commitments Overview</u> document under Facility Orientation. Providers can print the resource or review it with their patient.

There are many locations in Connect Care where a provider can capture Shared Commitments conversations. We've created a <u>Mapping Shared Commitments to</u> <u>Connect Care</u> resource to help guide you through this process.

Learn more about Shared Commitments on <u>Insite</u> or by <u>registering</u> for our introductory webinar on May 7 from 3-4 p.m.

#### New terminology under Continuing Care Act

On April 1, 2024, Alberta Health enacted the new Continuing Care Act which replaced several pieces of legislation and their associated regulations, bringing Continuing Care services in Alberta under one legislative framework.

The new Act includes several changes including what we call the different types of care. Specifically:

- Continuing Care Long Term Care Type A Continuing Care Home (CCH)
- Continuing Care Designated Supportive Living (DSL3&DSL4) Type B Continuing Care Home (CCH)
- Continuing Care Designated Supportive Living (DSL4D) Type B Continuing Care Home (CCH) – secure space
- Continuing Care Hospice Type C Continuing Care Home (CCH)
- Home Care Home and Community Care

- Home Care Client Directed Care Client Directed Home Care (CDHCI) & Self-Managed Home Care (SMC)
- Non-designated Supportive Living Supportive Living

For complete details, please visit Continuing care legislation and standards.

#### Launch 8 of Connect Care goes live tomorrow

Launch 8 of Connect Care goes live on Saturday, May 4 at 5 a.m., bringing more than 10,500 staff at 229 AHS sites onto the system. Joining Connect Care tomorrow are programs and services for community ambulatory care, continuing care, seniors and home care in the Calgary and Central zones, as well as addictions and mental health group homes in Edmonton Zone, and population public health sites across all zones. The ninth and final launch of Connect Care is scheduled for later this year.

### MD Culture Shift newsletter

Check out the May edition of the MD Culture Shift newsletter.

#### Prevent privacy breaches with a 30 second pause

Privacy breaches cause harm to patients and affect their trust in AHS. Breaches pose a risk to AHS and can have serious consequences for the individual responsible.

Most privacy breaches can be prevented. Take a 30 second pause to reflect on the information you are about to collect, access use or disclose and consider how the <u>InfoCare Behaviours</u> could help prevent a future breach.

Privacy has launched a new resource called "30 Second Pauses" to highlight recent real-world examples of AHS breaches and how they could have been prevented.

Visit <u>Insite</u> to read the first <u>30 Second Pause</u>, which details how outdated contact information in a patient's file led to a privacy breach.

#### **Research and Innovation Report now online**

The <u>2023 AHS Research and Innovation Report</u> has been posted ahead of Canadian Innovation Week (May 13-17) and Clinical Trials Day (May 20). The report highlights the work of researchers, innovators and clinical staff across AHS, as well as the numerous partnerships necessary to advance knowledge and innovation. As context, AHS received in 2022/23 more than 1,100 requests to initiate clinical studies, including surveys, physical assessments, and highly regulated clinical trials. More than 5,000 Albertans were enrolled in clinical studies that involved new drugs or devices across AHS sites using Connect Care, including almost 1,000 in cancer trials.

To find out more about how clinical trials work and how they are supported by AHS, visit <u>Alberta Cancer Clinical Trials</u> and <u>Participate in Research</u>.

# **Physician learning**

 International Conference on Physician Health (Oct. 17-19, 2024) – The conference will showcase research and system-level initiatives to mitigate burnout and promote professional well-being. Registration opens in June.

#### **Career opportunities**

Practice opportunities across a broad range of specialties are available. All vacant AHS physician practice opportunities are posted on our physician recruitment website, <u>Doctor Jobs Alberta</u>.

# Support for physicians

The <u>Physician & Family Support Program</u> (PFSP) continues to offer CONFIDENTIAL services on an individual basis that you can access by calling the 24-hour assistance line at 1-877-767-4637.

AHS also has resources aimed at offering support to physicians. These are available online:

- Webinar
- Resource Guide

#### Additional resources for physicians:

- AHS Virtual Health
- <u>CPSA's Physician Portal</u>
- <u>Cumming School of Medicine Continuing Medical Education (CME)</u> Resources
- How to Access AHS Insite and Email
- IPC Emerging Issues
- MD News Digest
- Physician & Family Support Program 1-877-SOS-4MDS (767-4637)
- Physician Wellness Educational Resources: Well Doc Alberta

• Support Services: Well Doc Alberta

