

Medical Staff Update

This Issue: CMO video on Connect Care; New program helps physicians meet CPSA's PPIP requirements; New policy on documenting patient allergies and adverse reactions; Upcoming training & webinars; and more.

AHS recognizes that our work takes place on historical and Indigenous lands, including the territories of Treaty 6, Treaty 7 and Treaty 8, and the homeland of the Métis Nation of Alberta and eight Métis Settlements. We also acknowledge the many Indigenous communities that have been forged in urban centres across Alberta.

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Medical Affairs News

A Conversation on Connect Care – Message from the CMO

As you know, earlier this month Connect Care launched for the ninth and final time, after a five-year implementation. About two weeks ago, Dr. Jeremy Theal, AHS Chief Medical Information Officer, joined me over Zoom to talk about the system and how it's changed the way we manage health information in Alberta.

Before we began this journey, AHS had over 1,300 independent health information systems in place across the province that didn't talk to each other. Patient information was fragmented, and we didn't always have a complete picture of a patient's health history – and neither did they.

Today, more than 125,000 staff and physicians across more than 1,000 sites in Alberta are using Connect Care and more than 725,000 Albertans are using the patient tool, MyAHS Connect. Now, no matter where you go in Alberta, all AHS and partner teams have access to the same information and can provide care more consistently to our patients.

It has been an incredible amount of work over the last few years to get us to where we are today, and I want to congratulate and thank every single person who has been involved. It has truly been a tremendous effort.

In this video, Dr. Theal and I talk about what it was like before Connect Care, how it's helped us in our own practice, the benefits we're already realizing and what comes next. I encourage you to take some time to [watch the video](#) on YouTube. You can navigate to specific topics by clicking on chapters found in the description.



A Conversation on Connect Care

Featuring Dr. Peter Jamieson and Dr. Jeremy Theal



I want to thank Dr. Theal for joining me for this conversation.

Dr. Peter Jamieson
Vice President, Quality & Chief Medical Officer

New program helps physicians meet CPSA's PPIP requirements

A new program from the University of Calgary's Cumming School of Medicine, [SUPPORT for PPIP](#), aims to provide physicians with a comprehensive package of self-guided online tools and webinars that will empower you with the knowledge, skills and confidence needed to successfully navigate and fulfill the PPIP requirements.

By the end of the program, participants will be able to:

- Identify and gather personalized data for a potential
 - CPSA Standards of Practice Quality Improvement (QI) activity
 - Practice-driven QI activity
 - Personal development activity (coming soon)
- Initiate incremental personalized practice optimization
- Record activities to fulfill requirements for CPSA's PPIP program and claim CME credits

Visit the [SUPPORT for PPIP website](#) for more information and to register.

New policy on documenting patient allergies and adverse reactions

The [Collection of Patient Allergy and Adverse Reaction Information Policy](#), effective Jan. 31, 2025, provides a consistent approach for collecting and documenting patient allergy and adverse reactions. This supports safe patient care and shared decision-making.

Highlights:

- Review and document at first point of entry and before patient care.
- Health record is the shared source of information.
- Connect Care patient ID wristbands replace coloured allergy wristbands, which must no longer be used.

Review the new policy and resources on [Insite](#). Questions? Email policy@ahs.ca.

Do not delete SharePoint shortcuts from Windows File Explorer

Over the past year, IT has been moving all AHS network file storage to cloud storage as part of the [Microsoft Technologies Program](#) (personal drives are moving to OneDrive and shared network drives are moving to SharePoint Online Libraries).

Some staff have created shortcuts to SharePoint Online sites in their OneDrive so they can access SharePoint Online content with Windows File Explorer.

Deleting a SharePoint Online shortcut from Windows File Explorer will delete the entire contents of the shortcut (e.g. a library or folders / subfolders). Follow this guide to safely [remove shortcuts](#).

Items that have been accidentally deleted can be restored your Recycle Bin for up to 30 days. After 30 days, the files can be restored by IT for up an additional 63 days. Contact the [IT Service Desk](#) for support.

Learn how Digital Remote Patient Monitoring revolutionizes healthcare

Join AHS' Virtual Health team for a webinar on Dec. 11 from 11:45 a.m. to 12:30 p.m., *Revolutionizing Healthcare with Digital Remote Patient Monitoring (dRPM)*. [Register to attend](#).

Remote patient monitoring is transforming healthcare by allowing clinicians to track patient health in real-time, reducing hospital visits, improving patient outcomes and potentially cutting healthcare costs. It enhances provider efficiency by offering continuous health data, allowing for more informed decisions, better resource allocation and early intervention.

In this webinar, we'll explore what dRPM is, how it's used within Alberta Health Services, benefits of the service, how it integrates with Connect Care and more.

Register for Critical Leadership Conversations Course Part 1

You are invited to participate in our third offering of Critical Leadership Conversations course that will be delivered in a unique format to optimize

learning, practice, and reflection. This virtual course will run from **Jan. 30 to March 27, 2025.**

There will be a series of five one-hour virtual lectures and large group discussion sessions delivered over about 8 weeks where we will learn the skills necessary for planning, delivering, and concluding a critical conversation. Outside of the class, you will meet with two colleagues to discuss in-class learnings. This course is eligible for Section 3 CME credits.

Dates	Time	Registration Links
Thursday Jan. 30	4:30 p.m.-5:30 p.m.	Register here
Thursday Feb. 13	4:30 p.m.-5:30 p.m.	Register here
Thursday Feb. 27	4:30 p.m.-5:30 p.m.	Register here
Thursday March 13	4:30 p.m.-5:30 p.m.	Register here
Thursday March 27	4:30 p.m.-5:30 p.m.	Register here

To find out more about participation expectations and benefits, please contact lori-ann.paul@ahs.ca for more information.

Resources for Physicians

Career opportunities

Practice opportunities across a broad range of specialties are available. All vacant AHS physician practice opportunities are posted on our physician recruitment website, [Doctor Jobs Alberta](#).

Support for physicians

The [Physician & Family Support Program](#) (PFSP) continues to offer CONFIDENTIAL services on an individual basis that you can access by calling the 24-hour assistance line at 1-877-767-4637.

AHS also has [resources](#) aimed at offering support to physicians.

Additional resources for physicians:

- [AHS Virtual Health](#)
- [CPSA's Physician Portal](#)
- [Cumming School of Medicine Continuing Medical Education \(CME\) Resources](#)
- [How to Access AHS Insite and Email](#)
- [IPC Emerging Issues](#)
- [Physician & Family Support Program](#) - 1-877-SOS-4MDS (767-4637)
- [Physician Wellness Educational Resources: Well Doc Alberta](#)
- [Support Services: Well Doc Alberta](#)

