

Medical Staff Update

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Feature Stories

New trauma registry supports and improves patient care

After learning that the software supporting our trauma registry was being discontinued, AHS' Information Technology team had to quickly find a replacement. They opted to build an in-house solution, with support of the trauma services team.

The trauma registry serves as a critical tool for monitoring and improving care quality. Real-time data access enables trauma teams across Alberta to support research initiatives and make informed decisions that directly impact patient care. Its ability to support research, improve patient outcomes and drive quality improvements ensures that AHS continues to deliver the highest standard of care to trauma patients. [Read more.](#)

Medical Affairs News

Celebrating the 2025 Rhapsody Awards recipients and nominees

Every year, the Rural Health Professions Action Plan (RhPAP) runs the Rhapsody Awards, which celebrates the individuals and teams making a significant difference in rural healthcare across Alberta.

This year, **Dr. Cecile Lavoie from Bonnyville received the Physician award.** Dr. Lavoie was nominated by her colleagues and community in part for her role in introducing a Neonatal Resuscitation to the Bonnyville Healthcare Centre and preventing the hospital's closure by creating a visiting specialist program for urogynecology, orthopedics and general surgery. Today, she spearheads the Well Woman Clinic, which provides gynecological care to female patients without a physician. Read more about Dr. Lavoie's story [here](#) or by watching [this video](#).

Registered nurse Chantal Crawford from Sundre received the Healthcare Heroes award. She currently serves as the site manager at the Myron Thompson Health Centre and was described as having a passion for rural nursing and commitment to her community. She was instrumental in setting up the first rural placement site for third year nursing students from Red Deer Polytechnic as well as in opening a simulated training centre where

health professionals can practice skills. Read more about her story [here](#) or on [Insite](#).

Congratulations to all the [nominees](#) for this year's Rhapsody Awards. Your commitment to healthcare, patient care and your communities is admirable.

Physicians can now access MySafetyNet to report workplace safety incidents

Effective June 23, physicians can submit a workplace hazard or incident report directly in [MySafetyNet](#) (MSN). Incidents reported can include work-related psychological or physical injuries and illnesses, incidents involving harassment or violence (including aggression), workplace hazards and no-injury or near miss incidents.

Workplace safety incidents and hazards are not reported anonymously. When reporting in MSN, you will be required to log in using your AHS credentials (network log in). Reports will automatically be sent to the Medical Affairs MSN Intake Coordinator. If you are having log in issues, please contact AHS IT at 1-877-311-4300.

To learn more, see this [FAQ](#), or contact your Zone Medical Director.

Watch: Joint Healthcare Organization Physician Town Hall

The recording for a joint provincial health agency physician town hall, hosted by the Chief Medical Officers of Acute Care Alberta, Primary Care Alberta and Recovery Alberta, and the Interim Chief Executive Officer of Assisted Living Alberta on Monday, June 16 is [now available](#).

Watch the presentation to learn more about each organization's vision, mission, priorities and how integration and collaboration will take place.

New tools support safer responses to family or visitor harassment and violence

Two new tools support staff and physicians to address harassment or violence from designate family/support persons (DFSPs) or visitors. Together, these tools support clear communication, staff safety and respectful, informed care.

Behavioural Safety Plan Update:

A new section titled 'Designated Family/Support Person or Visitor-to-Worker Safety Plan' is now available in the [Behavioural Safety Plan](#) on Connect Care. Staff can use this section to document key details including:

- Unsafe or challenging behaviours (e.g., threats, intimidation, physical actions)
- Individuals involved and their relationship to the patient
- Strategies to reduce harm and prevent future incidents

Documenting in this section activates the "Plan Active" alert on the storyboard, ensuring risks are clearly communicated across the care team.

Harassment and Violence from Family or Visitors

The [Harassment and Violence from Family or Visitors](#) resource compiles key policies, guidelines and tools to help staff address unsafe behaviours.

For more information, see the [Behavioural Safety Program](#) or contact SafeCare.Together@ahs.ca.

New discharge planning guide available for Indigenous clients

The First Nations Indigenous Health Branch has released a new guide, [Discharge to Home: Planning Guide for First Nations Home Care Clients](#), to better support Indigenous clients who are returning home to their Indigenous community after a hospital stay or after receiving care elsewhere in the province.

The guide helps frontline healthcare providers facilitate services being in place for patients who require home care or other supports in a First Nation community. For more information, email continuingcare@ahs.ca.

Free AMA webinars support PPIP requirements

The Alberta Medical Association Accelerating Change Transformation Team (AMA-ACTT) is offering free, interactive webinars to help physicians meet the College of Physicians & Surgeons of Alberta's (CPSA's) Physician Practice Improvement Program (PPIP) requirements.

Topics include quality improvement basics, privacy best practices, virtual care standards and physician wellness. These sessions are ideal for primary

care providers looking to complete their mandated PPIP activities with practical, step-by-step guidance.

Upcoming sessions include:

- July 8 – Privacy Best Practices: 6:00 p.m. – 7:30 p.m.
- July 10 – Quality Improvement Basics: 7:30 a.m. – 9:00 a.m.
- Aug 27 – Virtual Care Standards of Practice: 6:00 p.m. – 7:30 p.m.

[Register and learn more.](#)

Medical Leadership & Development

Register for Critical Leadership Conversations Course Part 2: Accountability Conversations and Managing Physician Concerns

Join us for the second offering of Part 2 of our Critical Leadership Conversations course, running virtually from **Sept. 11 to Nov. 20**.

This course includes five one-hour virtual lectures with large group discussions over 10 weeks, focused on accountability conversations in the context of being a medical leader in AHS. Participants will also meet in small peer groups to reflect on key learnings.

The session details and registration information are as follows:

- **Session 1:** Sept. 11, 4:30-5:30 p.m. | [Register](#)
- **Session 2:** Oct. 2, 4:30-5:30 p.m. | [Register](#)
- **Session 3:** Oct. 16, 4:30-5:30 p.m. | [Register](#)
- **Session 4:** Oct. 30, 4:30-5:30 p.m. | [Register](#)
- **Session 5:** Nov. 20, 4:30-5:30 p.m. | [Register](#)

This course is eligible for Section 3 CME credits. For more information, please contact Lori Paul at Lori-Ann.Paul@ahs.ca.

Resources for Physicians

Career opportunities

Practice opportunities across a broad range of specialties are available. All vacant AHS physician practice opportunities are posted on our physician recruitment website, [Doctor Jobs Alberta](#).

Support for physicians

The [Physician & Family Support Program](#) (PFSP) continues to offer CONFIDENTIAL services on an individual basis that you can access by calling the 24-hour assistance line at 1-877-767-4637.

AHS also has [resources](#) aimed at offering support to physicians.

Additional resources for physicians:

- [CPSA's Physician Portal](#)
- [Cumming School of Medicine Continuing Medical Education \(CME\) Resources](#)
- [How to Access AHS Insite and Email](#)
- [IPC Emerging Issues](#)
- [AHS Physician Experience](#)
- [Physician & Family Support Program](#) - 1-877-SOS-4MDS (767-4637)
- [Well Doc Alberta](#)
- [2025 APL Lab Bulletins](#)

AHS recognizes that our work takes place on historical and contemporary Indigenous lands, including the territories of Treaty 6, Treaty 7 and Treaty 8 and the homeland of the Otipemisiwak (Oh-teh-pim-swak) Métis Government of the Métis Nation within Alberta and the eight Metis Settlements. We also acknowledge the many Indigenous communities that have been forged in urban centres across Alberta.



Healthy Albertans.
Healthy Communities.
Together.