

# Medical Staff Update

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- “Emerging Technologies in Virtual Care — Artificial Intelligence in Action” on Nov. 19 at 11 a.m. [Learn more and register.](#)
- “Access in Action — Virtual Emergency Care for Rural Communities” on Nov. 20 at 11 a.m. [Learn more and register.](#)

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## Features & Stories

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### Simulation helps rural sites boost birth care

The Rural Surgical and Obstetrical Networks of Alberta (RSONA) aligns training and education in the form of simulations to meet the needs of rural physicians. Earlier this year, Brooks Health Centre hosted the first of these simulation events. The successful outcome prompted RSONA to broaden its support of rural sites. [Read more](#).

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## Medical Affairs News

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### Recent changes to Connect Care file access

A recent update has changed how Insite files are accessed from Connect Care. If a user opens an Insite file from within Connect Care, they are now prompted to sign in with their work credentials through a Microsoft Sign-In page.

Insite files were recently migrated to SharePoint Online as part of the [Microsoft Technologies Program](#), which required that all file storage migrate to Microsoft cloud storage to ensure integration and accessibility by all users.

Connect Care credentials do not flow through SharePoint Online, which is why users are now prompted with the Microsoft Sign-In page when opening an Insite file.

We recognize this change has caused frustration. Addressing this issue is a high priority and we are exploring every avenue to try and resolve. We appreciate your patience.

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### Share your feedback on our Shared Commitments resources

AHS' Engagement and Patient Experience (EPE) team is looking to expand [Shared Commitments](#) resources for staff and healthcare professionals that better support teams in integrating these patient rights and responsibilities into practice.

We want to hear from physicians about what resources you might need and whether [existing resources](#) have been helpful. We invite you to share your feedback in this [short survey](#) by November 12.

If you have any questions about the survey or want to know more about how EPE can support your team in integrating Shared Commitments, please email [shared.commitments@ahs.ca](mailto:shared.commitments@ahs.ca). Visit [Insite](#) to learn more.

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## **Provincial Enterprise Imaging available across Alberta**

With the final roll-out of Provincial Enterprise Imaging (PEI) in Calgary in September, PEI implementation across the province is now complete. PEI has replaced Impax as AHS' Picture Archive Communication System (PACS).

The PEI project team would like to thank everyone for their tireless contributions prior to and during the implementation to make PEI a success.

In the coming months, the PEI team will move forward with the next phases of work. We will continue to share updates as needed to keep PEI end users informed of changes that may impact their work. To continue to see prompt resolution of your concerns, please continue to log tickets with the Provincial Solution Centre at **1-877-311-4300** or [IT Service Hub](#).

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## **Support safe follow-up care for individuals experiencing homelessness**

Wondering how you can help individuals experiencing homelessness? Join the next H2H2H Transitions in Care Talk on supporting transitions in care for individuals experiencing homelessness, presented by Primary Care Alberta and hosted by AMA-ACTT on Nov. 26 from 12-1 p.m.

You'll find out how providers and programs are addressing significant challenges during transitions out of hospitals, and you'll learn how a multidisciplinary task group is working to improve clinical standards and workflows for individuals experiencing homelessness. [Register](#).

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## **Advance care planning monthly tip: Finding scanned advance care planning documents**

Do you know where to find your patient/client's advance care planning/goals of care designation (ACP/GCD) documentation in Connect Care? Use the ACP/GCD Connect Care navigator or search in Media Manager when in a patient chart. Check out this month's [tip sheet](#) available on the provincial ACP/GCD [Insite page](#).

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## Medical Leadership & Development

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### **“Tuning into safety” (Provincial Medical Leadership Educational Series)**

Join us for the November Provincial Medical Leadership Educational series, where we'll explore the topic “Turning into Safety” with Dr. Ghazala Radwi.

Two sessions are available to pick from:

- Nov. 26, 4-5:30 p.m. | [Register](#)
- Nov. 27, 7-8:30 a.m. | [Register](#)

By the end of this session participants will be able to:

1. Discover language relating to reflexive nervous system patterns in response to the world.
2. Correlate between nervous system physiological states and how we show up in the world.
3. Explore ways of tuning into and engaging our nervous system.

These sessions are CME accredited and are open to anyone who is interested. For more information, please email [Mercypina.Gutierrez@ahs.ca](mailto:Mercypina.Gutierrez@ahs.ca) or visit our [Together4Health](#) page (login is required).

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### **Register for Critical Leadership Conversations Part 5: “Trauma-Informed Leadership & Psychological Trauma”**

You are invited to participate in the first offering of Part 5 of our Critical Leadership Conversations series.

“Trauma-Informed Leadership & Psychological Safety” invites medical leaders to re-imagine leadership as an act of healing. This five-part virtual series explores how understanding trauma, practicing compassion and creating psychological safety can transform teams, organizations and culture.

Through stories, discussion, reflection and live demonstration vignettes, participants will learn practical skills to foster safety, trust and resilience — for themselves and those they lead.

The format of this course will be a series of five, one-hour virtual lectures (with optional 30-minute discussion after each session) and large group discussion sessions delivered over 10 weeks from Jan. 29 to April 9, 2026. This format will optimize learning, practice and self-reflection.

The session details and registration information are as follows:

- **Session 1:** Jan. 29 | 4:30-5:30 p.m. | [Register](#)
- **Session 2:** Feb. 12 | 4:30-5:30 p.m. | [Register](#)
- **Session 3:** March 5 | 4:30-5:30 p.m. | [Register](#)
- **Session 4:** March 26 | 4:30-5:30 p.m. | [Register](#)
- **Session 5:** April 9 | 4:30-5:30 p.m. | [Register](#)

For more information, please contact Lori Paul at [Lori-Ann.Paul@ahs.ca](mailto:Lori-Ann.Paul@ahs.ca).

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## Physician Learning

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### Register for “The Working Mind™”, a virtual mental health course for physicians and medical leaders

Registration is open for “[The Working Mind™](#)”, a one-day virtual course from the Mental Health Commission of Canada. This course is offered to medical leaders, physicians and other medical staff across Alberta’s Provincial Health Agencies, Provincial Health Corporations and Service Delivery Organizations.

You will learn practical tools to help:

- Promote mental health across your team and organization
- Transform the way you think and talk about mental health
- Recognize signs of poor mental health in yourself and others
- Strengthen coping skills to manage stress and maintain well-being
- Understand mental health rights and responsibilities
- Foster a supportive and psychologically safe work environment

Each session is broken into two sections with an optional afternoon module focused on current medical leaders as follows:

- All participants: 8 a.m. – 12:30 p.m.
- Medical leaders: 8 a.m. – 4 p.m.

Register for the date that works best for you:

- Nov. 14, 2025 | [Register](#)
- Feb. 6, 2026 | [Register](#)
- April 10, 2026 | [Register](#)

There are 15 spots available in each session. A waitlist will be created, and you will be notified if there are cancellations or new sessions added. Questions?

Email [PhysicianExperienceDWD@ahs.ca](mailto:PhysicianExperienceDWD@ahs.ca).

*Note: This course can be used toward a Personal Development Activity for the Physician Practice Improvement Program (PPIP) of the College of Physicians and Surgeons of Alberta.*

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## Resources for Physicians

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### Career opportunities

Practise opportunities across a broad range of specialties are available. All vacant AHS physician practise opportunities are posted on our physician recruitment website, [Doctor Jobs Alberta](#).

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### Support for physicians

The [Physician & Family Support Program](#) (PFSP) continues to offer CONFIDENTIAL services on an individual basis that you can access by calling the 24-hour assistance line at 1-877-767-4637.

AHS also has [resources](#) aimed at offering support to physicians.

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### Additional resources for physicians:

- [CPSA's Physician Portal](#)
- [Cumming School of Medicine Continuing Medical Education \(CME\) Resources](#)
- [How to Access AHS Insite and Email](#)
- [IPC Emerging Issues](#)
- [AHS Physician Experience](#)
- [Physician & Family Support Program](#) - 1-877-SOS-4MDS (767-4637)
- [Well Doc Alberta](#)
- [2025 APL Lab Bulletins](#)

*AHS recognizes that our work takes place on historical and contemporary Indigenous lands, including the territories of Treaty 6, Treaty 7 and Treaty 8 and the homeland of the Otipemisiwak (Oh-teh-pim-swak) Métis Government of the Métis Nation within Alberta and the eight Metis Settlements. We also acknowledge the many Indigenous communities that have been forged in urban centres across Alberta.*



Healthy Albertans.  
Healthy Communities.  
**Together.**