Context

AHS emphasizes learning and reporting to enhance safe care for patients and healthy work environments for staff and medical staff. While we will never prevent all mistakes from happening, when hazards, close calls, and adverse events are identified through the RLS we are able to initiate efforts to support continuous quality and safety improvement. This contributes to establishing a Just Culture where everyone feels safe, encouraged, and empowered to discuss quality and safety concerns.

How to Submit a Report

Reporting clinical adverse events, close calls, and hazards online involves accessing RLS, choosing the applicable form, and filling it out.

RLS Use

RLS data is protected under Section 9 of the Alberta Evidence Act based on reporter selection or when part of a Quality Assurance Review. Use for safety and quality improvement as part of your role within AHS and behind the AHS firewall is appropriate. Any use outside of AHS, e.g. research, cross organization sharing, presenting at conferences, publishing, etc., requires consultation and approval by Patient Safety Reporting & Analysis.

Please note RLS data is collected by voluntary submission and as such cannot be used to determine incidence and prevalence as there is no denominator available to make such calculations.

In addition to the RLS environment, a Tableau dashboard is available for AHS wide reportable data. Link: https://tableau.albertahealthservices.ca/#/workbooks/18624/views

Information Requests

RLS is housed in a searchable database and the Patient Safety Reporting & Analysis team is available to help you with your information requests. Requests can be made via Insite. Link: https://insite.albertahealthservices.ca/tools/rls/Page17189.aspx

Training and Education

RLS maintains a comprehensive page on Insite with a wealth of information.

Link: https://insite.albertahealthservices.ca/tools/rls/Page1668.aspx

The Report Reviewer Manual contains 11 chapters divided by topic to assist Report Reviewers with RLS principles and functionality. In addition, RLS users have access to e-Modules, videos, quick reference guides, a reporting procedure, and more. Quarterly training sessions are also available via MyLearningLink for Report Reviewers.

Contact

Requests are best handled by the contact page https://insite.albertahealthservices.ca/tools/rls/Page17189.aspx . For any other issues please contact the Director, Patient Safety Reporting and Analysis kevin.gerrits@ahs.ca

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