



Alberta Health Services

Safer Practice Notice

Status

- Active
- Updated
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- Resolved

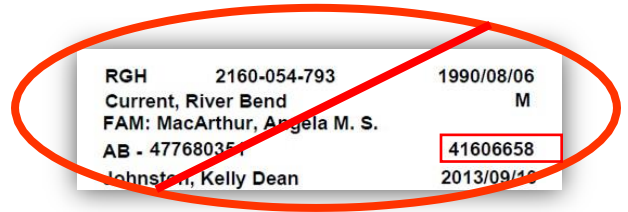
Zone Application

- Provincial
- North
- Edmonton
- Central
- Calgary
- South

How to ensure ordering physicians receive laboratory results for patients discharged from inpatient units

A physician will NOT receive notification (paper or electronic) of lab results for a patient who has been discharged from a hospital if the paper lab requisition form includes the following:

- a Clinibase inpatient/emergency department (IP/ED) label (patient info label with a **hospital encounter number**)



- Incomplete or illegible physician contact information

This can lead to the lab results not being acted upon by the most responsible physician. In the situation described above, test results are 1) filed electronically in Sunrise Clinical Manager (SCM) and Netcare, and 2) sent via paper copy directly to Health Records, but not sent to a physician.

Action

To ensure that a paper copy of lab test results are sent by Calgary Lab Services to the ordering (and 'copy to') physician for review:

1. Clearly write the **first and last name of the physician(s)** to receive the report AND their **complete mailing address**.
2. Use the Clinibase Patient Identification label shown below, or handwrite patient identifiers on the requisition. Do NOT use IP/ED Clinibase labels.

08 November 2017

Contact:

CLS Client Interface Team (CIT)
Phone: 403-770-3959
Email: CIT@cls.ab.ca

NOTE: AHS is investigating additional system and process improvements to facilitate lab test ordering and reporting of results

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