

Email Decryption at AHS

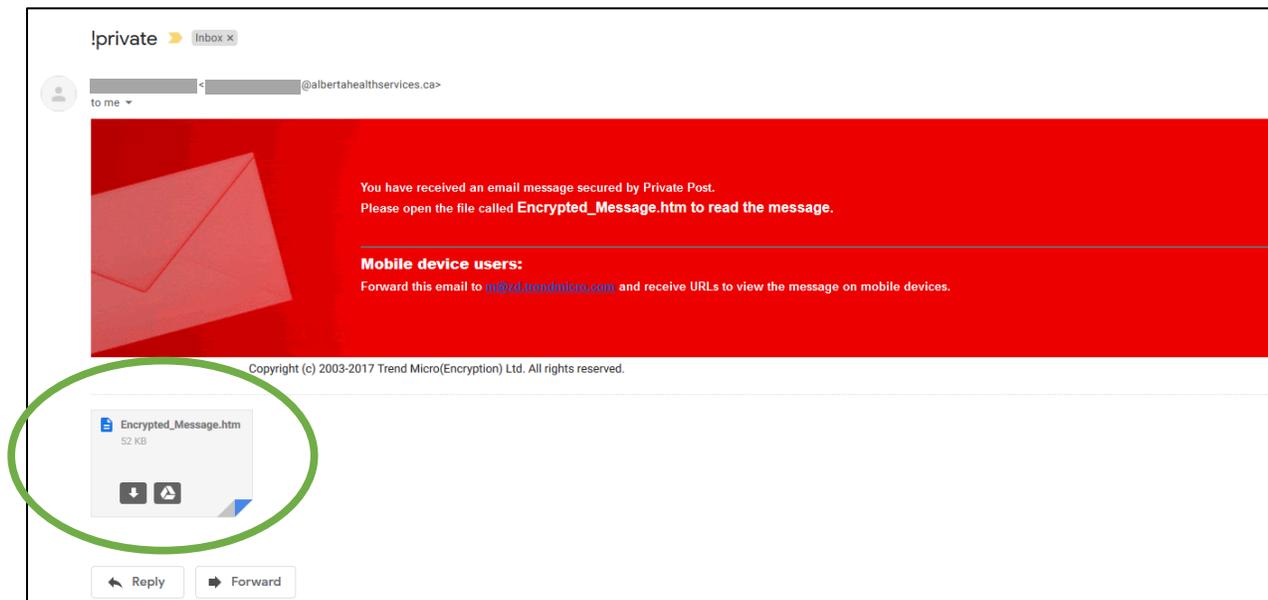
Instructions

1. Open attachment in email
2. Click on “Open message”
3. Register for a free Trend Micro account
4. Sign-in to your Trend Micro account
5. View email

Instructions with Screenshots

1. Open attachment in email

An encrypted email looks like the below screen shot. Open the email attachment called “Encrypted_Message.htm”



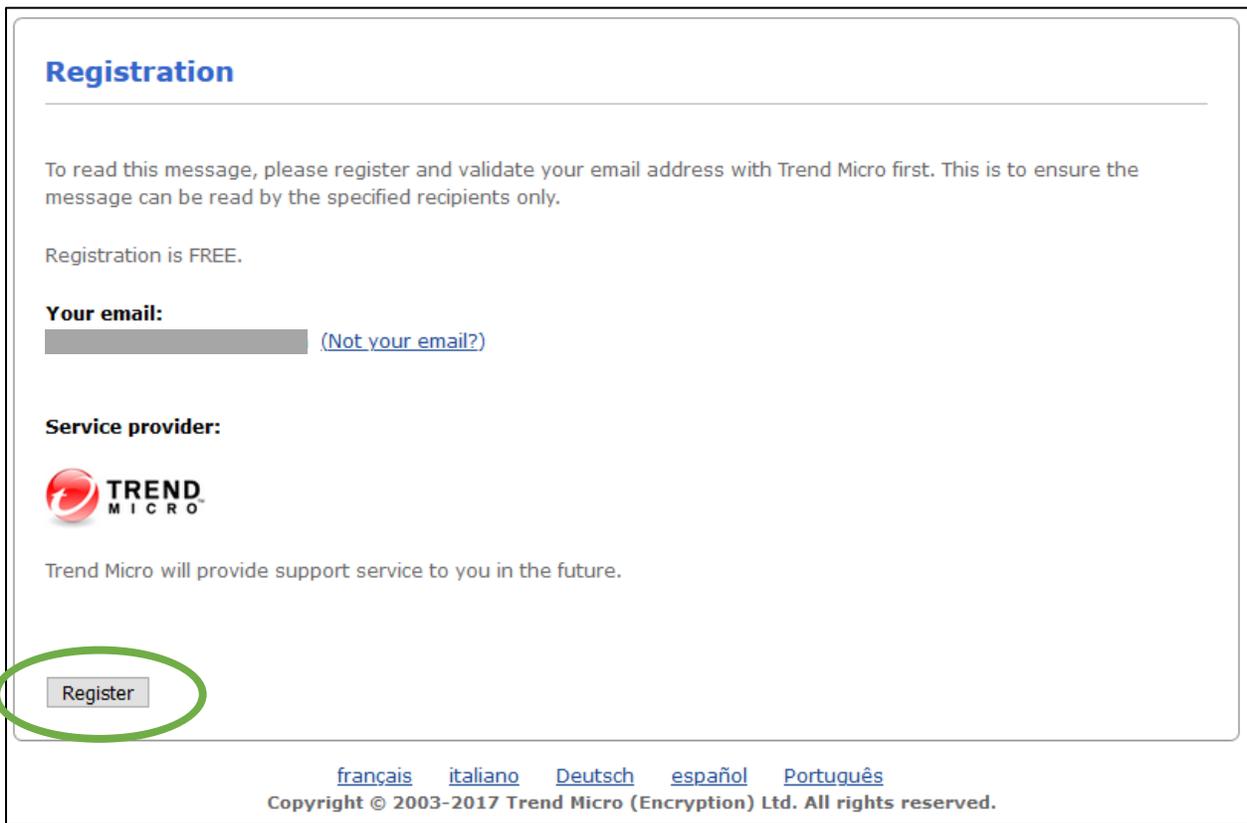
Take note of the prompt on this screen when accessing the email on a mobile device.
“Forward this email to m@zd.trendmicro.com and receive URLs to view the message on mobile devices.”

2. Click on “Open Message”



3. Register for a free Trend Micro account

If this is your first time receiving an encrypted message, the following message prompt will ask you to register:



Click on the "Register" button on the bottom left side of the page.

Follow the prompts to setup your account and password, etc.:

Register Encryption Account

Please complete the following information to register your email address.

will be your identity for encryption. [Change](#)

Select a Password
Your password must be at least 7 characters long. 

Password:

Confirm password:

Select Security Question
Select the security question to help us confirm your identity. The answer should be memorable, unique, and contain at least three characters.

Question:

Answer:

Set your Identification Word
Your identification word will appear on authentication screens, such as the Account Verification and Reset Password screens, to confirm the validity of the screens. Upon seeing your identification word, you can be assured that it is safe to type your information.

Identification word:
(Minimum 2 characters)

Help us prevent spam and fake registration by typing the code you see in following image.

Type the code:

  Change the code
 Read the code to me

I have read and agree to the [Licence and Terms](#)

Once you have registered, the following page will appear and an email will be sent to your inbox to complete the registration.

Please Check Your Email to Activate Your Account

Check your inbox for a registration confirmation email message and follow instructions in the email message to confirm your encryption account.

From: tmeg_operation@trendmicro.com
To: [Redacted]

Note: If you do not see a registration confirmation email in your Inbox, check your spam folder.

[Close Page](#)

This is the email that will be sent to your inbox to complete registration.

Registration Confirmation - Trend Micro Email Encryption Inbox x

tmeg_operation@trendmicro.com
to me

1:33 PM (0 minutes ago) ☆ ↶ ⋮



Welcome to Trend Micro Email Encryption.

In order to complete your registration, click the following link to verify your email address.
<http://www.myprivatepost.com/zerodownload/completeRegistration.aspx?regid=1&user=50dX1RYoLHJEIs9dLBouakaeIHDDxvjrA7CL5BUtZQtJSEOG8bNeWOLR3uxlBCDaLOVxbCE3//3jWwXJNkw/1TGAr0FAo0UJfdqvO8VR+z+NuGyluka6hsAtnv6CS82YV2EXkEMLL7OhM4OSar7O1rfsj1/WBdjdK0nL33n2cOrjROE+if0d4io22loVGWV12cE6YSA==&userreg=MjGdBcC+aVwJ+>

If you need more information, please visit:
<http://support.privatepost.com/>

Sincerely,
Trend Micro

4. Sign-in to your Trend Micro account

If you have registered for Trend Micro before you will be prompted to log into your account

Account Verification

If you are on a public computer, we recommend [using enforced security](#).[®]

Email: [Change](#)

Password:

Identification word:

Keep me signed in:

[Forgot your password or answers?](#)
You will be re-directed to the Encryption Portal website to reset your password if you click this link

[français](#) [italiano](#) [Deutsch](#) [español](#) [Português](#)

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5. View email

After successfully registering and/or signing into your Trend Micro account the email is available for your review.