AHS Hospice Care

Palliative Care

Palliative care is both a philosophy and an approach to care that enables all individuals with a life-limiting and/or life-threatening illness to receive integrated and coordinated care across the continuum. This care incorporates patient and family values, preferences and goals of care, and spans the disease process from early diagnosis to end of life, including bereavement.

Hospice Care

Hospice care provides palliative care with a focus on the comfort and quality of life of persons and their caregivers when approaching end of life and life prolonging treatment is no longer sought. AHS Hospice Care (Adults) is a palliative care publicly funded program for adults.

Edmonton Area AHS Hospices

The Continuing Care Edmonton Zone Palliative Care Program provides palliative care in partnership with contracted organizations.

- Hospices in the Edmonton area are available to persons who prefer this as place of care in the last weeks to months of life or whose care needs can no longer be met at home.

Edmonton General Continuing Care Centre (26 beds)
11111 Jasper Avenue, Edmonton, AB T5K 0L4
Phone: 780-342-8098

Foyer Lacombe (10 beds)
1 St. Vital Avenue, St. Albert, AB T8N 1K1
Phone: 780-544-2100

Norwood – Angus McGugan Pavilion (23 beds)
10410 - 111 Avenue, Edmonton, AB T5G 3A2
Phone: 780-496-3200
[https://www.capitalcare.net/Page150.aspx](https://www.capitalcare.net/Page150.aspx)

Rivercrest Care Centre (6 beds)
10104 - 101 Avenue, Fort Saskatchewan, AB T8L 2A5
Phone: 780-998-2425

St. Joseph’s Auxiliary Hospital (14 beds)
10707 - 29 Avenue, Edmonton, AB T6J 6W1
Phone: 780-430-9110

Westview Health Centre (6 beds)
4405 South Park Drive, Stony Plain, AB T7Z 2M7
Phone: 780-968-3656

Alberta Health Services (AHS)

Edmonton Zone Continuing Care Palliative Care Program

Hospice Care for Adults

The mission of hospice care is to enhance quality of life and preserve dignity for those facing end of life through compassionate care.
Your Hospice Care Team
Specialized health care professionals, support staff, and volunteers who work together to provide 24-hour care. The team focuses on the quality of life for the person who is dying; easing the physical, emotional and spiritual suffering that often accompanies the end of life journey and supporting their family and/or caregivers throughout dying and bereavement.

Frequently Asked Questions

Who is eligible for Hospice?
Adults (18+) with:
- a life limiting illness or diagnosis where prolonging life treatment is no longer sought
- a valid Alberta Health Care card

How can I get Hospice Care?
Talk to your physician or palliative care provider. A palliative care consultant will assess and determine if hospice best meets your needs. Once the decision has been made that hospice is appropriate, you will be asked to identify at least two preferred sites to help minimize your wait time.

Your palliative care provider will assist you in the hospice placement process. When a bed becomes available you will be called and arrangements will be made for transfer as soon as possible.

Site Information
- Visiting hours are 24 hours a day, 7 days a week. Ask the hospice site about specific visitation guidelines
- All facilities are non-smoking and scent-free
- Wifi is available
- TV is provided with basic cable
- Cellphones may be used; a landline phone may be arranged
- Pets with up-to-date vaccinations are allowed if on a leash
- If required, oxygen is provided

Edmonton Zone Continuing Care
AHS Continuing Care has programs and services to help you receive the right care in the right place at the right time.

Request information about an assessment for hospice care in the Edmonton Zone by contacting:

Continuing Care Palliative and End of Life Program

Phone: 780-613-7000
Or Email: EZPCP@ahs.ca

What costs am I responsible for in hospice?
There is no daily accommodation fee charged to the individual or family for hospice care.

All care costs including professional support, oxygen, supplies, most equipment and prescription medications are funded by AHS and provided by the contracted hospices.

Albertans diagnosed as palliative are provided access to supplementary health benefits. These benefits provide coverage for health-related services not covered by the Alberta Health Care Insurance Plan (AHCIP). Payment for ambulance services are the responsibility of the person unless there is coverage by a government program or private insurance.

See Palliative Blue Cross at Palliative care health benefits | Alberta.ca for further information

If my care needs change and hospice care is no longer my most appropriate care setting, can I be transferred?
Yes, hospice care is specialized. In some circumstances an individual’s care needs change and hospice is no longer the most appropriate care setting. You would be reassessed for transfer to a more suitable care location or program. These transfers are usually to home or a continuing care facility such as long-term care or supportive living.

Smoking or Vaping
There is no smoking / vaping within the hospice facility. Hospice staff and volunteers cannot accompany individuals to smoke or vape. Accessibility to designated smoking areas vary by site.

Palliative and End of Life Care Online Resources
AHS: Palliative & End of Life Care
www.albertahealthservices.ca/info/Page14778.aspx

MyHealth Alberta: Palliative & End of Life Care
https://myhealth.alberta.ca/palliative-care