



Education Bulletin

Provincial Education Opportunities

On **January 10, 2023 from 08:00-09:00**, **Dr. Shane Sinclair (PhD)** will be presenting on “*The Development, Validation and Implementation of a Patient Reported Compassion Measure: The Hidden Ingredient in Assessing and Improving Quality Care*”. There is no need to register, you can join using the link below.

Description: Compassion is a reputed central component of quality care, particularly in palliative and hospice care. The Sinclair Compassion Questionnaire (SCQ) is a valid and reliable measure that allows researchers and clinical teams to meaningfully and rigorously assess patients experience of compassion and how they might affect the overall patient experience. Learn about the importance of compassion, how the SCQ was developed, and the extent to which compassion predicts patient quality care ratings.

Instructions on how to attend:

Instructions for Webinar (Visual) and Teleconference Dial-in (Audio) Step 1,2,3		
Step 1	If you have never attended a meeting in Zoom before please test your connection	<i>Please test your connection (below) at least 1 day in advance of the session. For help joining a meeting from your computer visit Joining a Zoom meeting – Zoom Support</i>
Link to test connection	Test your connection: https://zoom.us/test Note: this is the testing provided by the application provider, Zoom, not AHS.	
Step 2	To enter the meeting room in Zoom please click on the meeting room URL	Enter the meeting ID 687 5100 0731 and your display name.
Meeting room URL	https://albertahealthservices.zoom.us/j/68751000731?pwd=T1J3NXBlaFpvczdSTVhDRm5ENE1CUT09 <i>Group attendees – if you are entering the meeting room as a group, kindly change the display name to your group name and include the number of attendees participating - i.e. Site Name - 8</i>	
Step 3	Teleconferencing is used in conjunction with webinars if you are not able to attend via a computer –AUDIO ONLY	
Teleconference Access	Toll Free: 1- 587-328-1099	Meeting ID: 687 5100 0731 Passcode: 501728

Save the date for a co-presentation from the Palliative and End-of-Life Care Pediatric teams on April 18th from 8:00-9:00

Zoom link: <https://albertahealthservices.zoom.us/j/63368128213?pwd=b1VQa0JSNlhid1VvQStHNIFEQTN1QT09>

More information on the April Provincial PEOLC Grand Rounds session will be shared in the next education bulletin!





Provincial Palliative and End-of-Life Care

January 2023

Central Zone

IT'S HERE!

The Serious Illness Conversation Workshop

Serious Illness Conversation Guide will help you have meaningful and productive conversations with patients with serious illness that may help with aligning goal-concordant care

For Physicians, Nurses (RNs, RPNs & LPNs), Social Workers, Occupational Therapists/Physical Therapists, Respiratory

Benefits:

- **Meaningful Goals of Care conversations**
- Reduced health care provider burnout
- Proven language and ease of use
- Greater patient satisfaction and . . . **It's FREE!**



Upcoming Workshop Dates:

26 Jan 2023 (1200-1600h)
23 Feb 2023 (0830-1230h)
23 Mar 2023 (1200-1600h)
27 Apr 2023 (0830-1230h)
25 May 2023 (1200-1600h)
22 Jun 2023 (0830-1230h)

****All sessions offered via MS Teams only****

This Group Learning Program has been certified by the College of Family Physicians of Canada for up to 7.0 Mainpro + credits

This Activity is an Accredited Simulation Activity (section 3) as defined by the Maintenance of Certification Program of the Royal College of Physicians and Surgeons of Canada, and approved by the University of Calgary Office of Continuing Medical Education and Professional Development (maximum of 3 hours).

TO REGISTER:

AHS Employees – Register through My Learning Link
Course name – Serious Illness Conversations – Central Zone

Non-AHS Employees – Contact karen.morrow-jantz@ahs.ca
Offered by the Palliative Care Team, Central Zone



<https://pixabay.com/photos/snow-trees-winter-water-season-21979/>



Provincial Palliative and End-of-Life Care

January 2023

Appropriate Use of Antipsychotics (AUA)

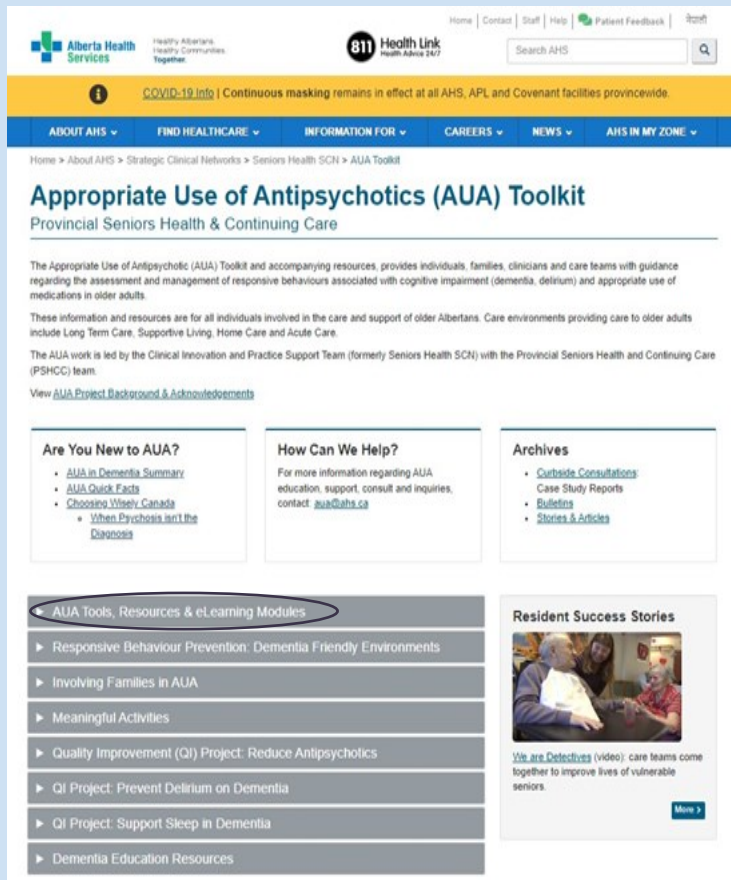
AUA e-learning modules are now available!

AHS Staff can access them through **My Learning Link (MLL)**

OR

Continuing Care Staff outside AHS can access them through: [AUA Toolkit | Alberta Health Services](#)

For any AUA related inquiries, support and consults, contact: aue@ahs.ca



The screenshot shows the 'Appropriate Use of Antipsychotics (AUA) Toolkit' website. The header includes the Alberta Health Services logo, 'Healthy Albertans. Healthy Communities. Together.', and the '811 Health Link' logo. A search bar is present. The main navigation bar has links for ABOUT AHS, FIND HEALTHCARE, INFORMATION FOR, CAREERS, NEWS, and AHS IN MY ZONE. The breadcrumb trail reads: Home > About AHS > Strategic Clinical Networks > Seniors Health SCN > AUA Toolkit. The title is 'Appropriate Use of Antipsychotics (AUA) Toolkit' with the subtitle 'Provincial Seniors Health & Continuing Care'. The introductory text states: 'The Appropriate Use of Antipsychotic (AUA) Toolkit and accompanying resources, provides individuals, families, clinicians and care teams with guidance regarding the assessment and management of responsive behaviours associated with cognitive impairment (dementia, delirium) and appropriate use of medications in older adults.' It further explains that the information is for individuals involved in the care and support of older Albertans, including Long Term Care, Supportive Living, Home Care and Acute Care. The AUA work is led by the Clinical Innovation and Practice Support Team (formerly Seniors Health SCN) with the Provincial Seniors Health and Continuing Care (PSHCC) team. A link to 'View AUA Project Background & Acknowledgements' is provided. The page is divided into three columns: 'Are You New to AUA?' with links to 'AUA in Dementia Summary', 'AUA Quick Facts', and 'Choosing Wisely Canada' (including 'When Psychosis isn't the Diagnosis'); 'How Can We Help?' with contact information for education, support, consult and inquiries at aue@ahs.ca; and 'Archives' with links to 'Curbside Consultations', 'Case Study Reports', 'Bulletins', and 'Stories & Articles'. A 'Resident Success Stories' section features a photo of a care team and a video link 'We are Detectives (video)'. A sidebar on the left lists 'AUA Tools, Resources & eLearning Modules' including 'Responsive Behaviour Prevention: Dementia Friendly Environments', 'Involving Families in AUA', 'Meaningful Activities', 'Quality Improvement (QI) Project: Reduce Antipsychotics', 'QI Project: Prevent Delirium on Dementia', 'QI Project: Support Sleep in Dementia', and 'Dementia Education Resources'.

My Learning Link

Courses & Registration

The search function looks for a character-by-character match. For the best search results, choose a keyword specific to the course.

Search:

Start Date (MM/dd/yyyy): End Date (MM/dd/yyyy):

Search By Category:

Search By Role:

Search By Location:

Search By Zone:

Search By Site:

☒ List all
 ☐ Online
 ☐ Classroom
 ☐ Blended
 ☐ Other

Appropriate Use of Antipsychotics (AUA) - Managing Responsive Behaviours

Appropriate Use of Antipsychotics (AUA) - Pharmacological Restraints and Behaviour Tracking

Appropriate Use of Antipsychotics (AUA) - Sleep





Provincial Palliative and End-of-Life Care

January 2023

North Zone

Palliative Care for Professional Health Care Employees: 0800-1600 via Zoom on March 7, 2023.
Deadline to register is February 27, 2023

Pre-Register at: <https://albertahealthservices.zoom.us/meeting/register/u50lduGrrT4pGtR0usWSYnRoc7lIChmC1hBS>

Palliative Pearls: Bi-monthly Palliative Education Sessions via Zoom offered the 1st and 3rd Thursdays of the month from 1400-1500. No registration needed – join at the link:

<https://albertahealthservices.zoom.us/j/98935041026?pwd=ZkZITFk2djJPK2ZWQ2xnclovdmtBdz09>

Covenant Health's Palliative Institute

The Palliative Institute's 34th annual Palliative Education and Research Day will be held on **Monday, October 23, 2023** and will feature keynote speaker Hsien Seow. This conference will bring together health care providers, researchers, community leaders, and other palliative care experts. For more information on this year's conference, visit palliativeconference.com.

If you would like more information or would like to be involved in the work of the Palliative Institute, please reach out to us at palliative.institute@covenanthealth.ca. The Palliative Institute is excited about the growth and energy of new partnerships and the future direction of palliative care in Alberta!





Provincial Palliative and End-of-Life Care

January 2023

Calgary Zone



As a recipient of the Government of Alberta Grant for “Grief Education for Albertans”, The Calgary Zone Grief Support Program is redeveloping the “How to Care What to Say” workshop for health care providers which will be offered provincially in the coming months.

This workshop explores how to support “in the moment” grief reactions to death, provides clarity on our own experiences with death and loss, and concrete tools on how to best support those dealing with a death experience. A Train the Trainor model for the workshop will also be developed to roll out provincially.

Becky VanTassel is the grant’s education consultant leading the project. In January, Becky will be offering two pilot courses, 25 spots for each, and is inviting health care providers to attend to provide feedback for further development in regards to the content, flow, and applicability to professional practice. There will also be a post reflective survey and focus group.

Course Dates

January 9 & January 23 from 9am to 4pm (ZOOM) – 25 spots for each.

Please email Becky VanTassel

becky.vantassel@albertahealthservices.ca to register or if you have any questions about this project.

This is a great opportunity for providers to feel more confident, capable, and knowledgeable to support individuals experiencing grief and loss. It will also allow the program to refine the offering – with the input from attendees. Please join if you are interested.

For these and other PEOLC educational opportunities, and to view current or previous editions of the Quarterly Newsletter, visit www.albertahealthservices.ca/info/page14438.aspx.

Email palliative.care@ahs.ca with education offerings for the next quarterly bulletin.

