



**For more information,  
visit us online or talk to  
your home care team.**

<https://www.albertahealthservices.ca/info/Page14899.aspx>



Acute Care  
Alberta

<https://www.acutecarealberta.ca>



Assisted Living  
Alberta



**Emergency Health  
Services – Alberta**

**Palliative and  
End-of-Life Care  
(PEOLC)**



## What is the service?

Emergency Health Services – Alberta, Palliative and End-of-Life Care Medical Control Protocol (EHS PEOLC MCP) can provide Palliative and End-of-Life Care in patients' homes during palliative emergencies.

Paramedics and your health care provider (this could be a physician, registered nurse, nurse practitioner, licensed practical nurse, physiotherapist, occupational therapist, or respiratory therapist providing care in your home) will work together to make sure your emergency treatment matches with your overall care plan. This may include the desire to remain in your home, rather than be transported to a hospital.

## Who is it for?

Adult and pediatric patients who have been diagnosed with a life limiting illness and have a palliative emergency. A palliative emergency may include:

- pain that gets worse
- delirium (confusion)
- breathing problems
- nausea or vomiting

## Why is this service important?

Many palliative adult and pediatric patients prefer to receive care in a non-hospital setting. Collaborating with you, and your health care provider, EHS may treat you in place of comfort and support you to remain at home once the palliative emergency has been managed.



## How do I access this service?

During a palliative emergency, contact your home care nurse or health care provider first, if possible. If urgent symptom management is required, your home care nurse or health care provider may call 911 on your behalf, whether they are in your home, or from a remote location.

If you are not able to connect with your home care nurse or health care provider, you, or a caregiver should call 911. Answer the 911 call taker's questions about your symptoms as best you can.



## What can I expect when EHS arrives at my home?

Front line paramedics will work with you, your family, and your health care provider to discuss your current wishes. They will consult with an on-call physician to determine the best treatment. If possible, treatment will be administered in your home and your desire to remain at home will be supported. Your health care provider will ensure that your family doctor is aware of the event and will follow up with any required medication or supplies.

## What if I want to go to the hospital?

Front line paramedics will provide transport to the emergency department.