

Continuing Care Facility Directory FAQ

Q What is the purpose of the Continuing Care Facility Directory (CCFD)?

- A
- The CCFD is a comprehensive online directory which showcases information for Albertans to help make the process of finding care and accommodation easier.
 - The CCFD was created in 2019 to comply with the Long-Term Care Information Act which required information about publicly funded Type B (formerly designated supportive living) and Type A (formerly long-term care) to be publicly posted.
 - The CCFD was updated in 2022, to provide the opportunity for Supportive Living accommodations that also may have Seniors Lodge spaces to volunteer for the directory should they wish.
 - On April 1, 2024, Alberta Health is adopting the new Continuing Care Act which will replace several current pieces of legislation and their associated regulations, bringing Continuing Care services in Alberta under one legislative framework.

Q What is new in the CCFD update?

- A
- The new Act includes several changes that will impact Alberta Health Services, but most notably will be what we call the different types of facility-based care. AHS is preparing to adopt the new terminology by incorporating the language into existing documents, forms, policies, procedural information, and on the Continuing Care Facility Directory. We are working hard to adopt the new terminology, but it will take some time to ensure all documentation is updated.
 - The CCFD has been updated to include stand alone, co-located and embedded Hospice spaces as well as updating the terminology to align with the new Continuing Care Act and regulations.
 - Inclusion of stand-alone, co-located and embedded hospice spaces to support a comprehensive “picture” of continuing care and accommodation services available in the province.
 - Language describing care and accommodation types has been updated to align with the regulation changes.
 - **Spaces accessed through site directly** (supportive living accommodations including seniors lodges) and;
 - **Spaces accessed through an Alberta Health Services (AHS) Case Manager** (Type A (formerly LTC), Type B (formerly DSL 3, 4), Type B – Secure Space (formerly DSL4D), Type C – Hospice (formerly not included))

For more information
facility.directory@ahs.ca

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**Seniors Health &
Continuing Care**



Q What are the advantages of using the CCFD?

- A**
- Enhanced navigation upgrades allow Albertans to filter search results and help individuals better understand the options available for care and accommodation.

Q Are Operators required to post site information on the CCFD?

- A**
- Participation is **required** for **Spaces accessed through an AHS Case Manager** (Continuing Care Homes with Type A, B & Type – C Hospice spaces).
 - Participation is **voluntary** for **Spaces accessed through site directly** (Supportive Living Accommodation's including those with Seniors Lodge spaces)

Q Are personal care homes and hospices included in the update?

- A**
- Stand alone, co-located and embedded Hospice spaces have been included.

Q Who ensures information on the CCFD is kept up to date?

- A**
- Facilities on the CCFD are responsible for ensuring their information is up-to-date and must notify AHS at facility.directory@ahs.ca when changes to site information are required.

Q Are AHS staff (e.g. Case Managers, Transition Coordinators) responsible for communicating the type of healthcare or other services available at seniors' lodges and supportive living facilities?

- A**
- AHS has no accountability for these services and it is most appropriate to have sites answer questions directly. AHS staff may provide information to individuals to locate the CCFD so they can find care and accommodation options that meet their needs. Individuals are asked to confirm all information by contacting the site directly.

Search the Continuing Care Facility Directory at
[Continuing Care | Alberta Health Services](https://www.ahs.ca/continuingcare)
www.ahs.ca/continuingcare

