

Patient & Family Centred Care Week

Events & Ideas for Celebrating

This year's theme is *Partnership*—achieving excellence in patient experience through a partnership lens.

Events

Keynote webinar: Cormac Russell
Nov. 6 12:00-1:00 pm

Beyond the walls: Partnering with people and communities to achieve health

Register at PFCC in
Action or scan QR code



Patient Experience Showcase II
Nov. 8 11:00-2:00 pm

Register at PFCC in
Action or scan QR code



Celebration Ideas

HIGHLIGHT A PFCC PRACTICE

Pick a different practice everyday or focus on one for the week. Check out the PFCC Resource Matrix on Insite for ideas.

BRAG & SHARE!

Host a PFCC marketplace for service areas to display PFCC related projects. Showcase various PFCC initiatives in one central location, fostering engagement and interaction.

SEND A THANKS

Visit a thank you page in AHS to send a card to a colleague or staff member.

- Think Thanks
- Thanks for Caring
- Thank a Paramedic

SHARE A DIGITAL STORY

Explore over 100 digital stories in AHS. Each story is told from the patient's perspective through images, music, and narration. Present a story during a team meeting and dedicate time to reflect on the questions posed by the storyteller.

www.ahs.ca/patientstories.

INFORMATION BOOTHS AND DISPLAYS

Do you have information you want to get out there? Try a display or information booth with different volunteers and different experts from field bringing to the booth and sharing resources.

LIVED EXPERIENCES

Host a lived experience event where staff can step into the shoes of individuals facing ability, language, and/or movement challenges, gaining valuable insights into their daily lives.

"THE ADVISOR IS IN"

Create an interactive booth where individuals can engage with a Patient and Family Advisor, gaining insights into their unique and essential role.

LEADER ROUNDING

Check out the Leader Rounding Practice Guide [here](#)

STAFF CHAMPIONS AWARD

Institute a Staff Champions Award, allowing staff and patients to nominate individuals who embody PFCC principles. Shine a spotlight on these exceptional champions through newsletters, social media, captivating photos, and inspiring stories.

WELLNESS AND COMPASSION

Watch an enriching webinar on [Compassionate Communication](#), and then print and share the valuable two-page resource with others. Empower yourself and spread the knowledge of compassionate care.

TREE OF HOPE & CONNECTION

Spread positivity! Encourage patients and staff to write words of encouragement on paper and hang them on a central tree for all to enjoy.