About the Provincial Patient & Family Advisory Council (PFAC)

- We’re a group of patients and family members from across Alberta with a variety of backgrounds and experiences. Each of us volunteers our time to help make a positive impact on the quality, safety and patient experience in Alberta’s healthcare system.
- Our vision is that patients and their families are engaged as active partners with their healthcare providers.
- All of us have firsthand experience with Alberta’s healthcare system, which gives us an important point of view. We represent a strong patient voice for Patient and Family Centred Care and patient engagement throughout the organization.
- Our goal is to educate staff, executive leaders, patients and families about patient engagement and Patient and Family Centred Care, as well as how patients and families play a role in improving patient care in collaboration with healthcare providers.
- We partner with leaders from various AHS departments to review policies and initiatives, and share insights from the patient and family perspective for the planning and delivery of quality healthcare services.
- We participate on many quality, safety, and patient experience committees from the executive leadership level to those with specific health service providers, ensuring that the patient and family perspective is included.
- We collaborate with and participate in health quality, safety and patient engagement/experience initiatives with other councils, committees and groups within AHS and with other organizations and stakeholders at the local, regional, provincial and national levels.