Patient and Family Advisor Opportunity!

Patient & Family Advisors (PFAs) are volunteer patients, families, and caregivers that bring a richness of health experience and diversity (all ages, gender, background, culture) to their roles of advising AHS on what matters most to patients and families. The work of PFAs ensures the patient and family are at the centre of everything AHS does.

Alberta Health Services is currently looking for 10-15 Patient and Family Advisors (PFAs) from across the province to be a member of the Provincial Patient and Family Advisory Group (PFG). In particular, we are looking for Patient and Family Advisors who live in the following geographic areas of Alberta: Central Zone, Calgary Zone, and South Zone. We are also looking for PFAs from any area with recent experiences with our health system.

The Provincial Patient & Family Advisory Group (PFG) consists of approximately 30 PFAs who advise AHS, its senior and executive leaders, staff, and physicians on Provincial and Organization-wide policies, practices, planning, and delivery of services/initiatives/programs on what matters most to patients and families. Operating from a lived understanding of Patient and Family Centred Care principles, PFG aims to work with AHS to ensure healthcare services are based on the values of partnerships, collaboration, engagement, respect, and transparency.

Patient/Family Advisors are able to bring and listen to diverse points of view as they represent a variety of backgrounds and diversity, age, education, and geographical locations. Advisors seek to understand and aim to represent perspectives that are reflective of Albertans.

Details:
• PFG meets virtually (Zoom) each month (with a two month hiatus in July/August)
• 3-year term (3 years is recommended; term lengths are flexible and life/health/family comes first), with the opportunity to renew for a second term
• Leadership opportunities (Co-Chair, Vice-Chair)
• Educational opportunities in quality improvement

If you are interested in this opportunity please contact us at patient.engagement@ahs.ca. In your email please include your name contact information and why you would like to get involved. A member of the Engagement and Patient Experience Department will be in touch with you.