Viewing Encrypted Test Result Email
Introduction

Eligible international travelers returning to Alberta at select airport and border crossings can participate in the Alberta COVID-19 Border Testing Pilot Program.

Once enrolled and tested for COVID-19, you will get an email with your test results (approximately 48 hours).

We keep your information safe through encryption, so accessing your results will require a few simple steps.

If you are accessing your email on desktop, start at step 1 below.

If you are accessing your email on mobile, skip to page 7.

Desktop Access

1. You will receive an email from covid.result@albertahealthservices.ca with the subject [private] Border Testing Pilot Program Results.

   Note: This email is safe. Your email account cannot scan encrypted messages and may present a warning, such as this example from Gmail. The warning can be safely dismissed.
2. **Click the attachment titled Encrypted_Message.htm.**

![Encrypted_Message.htm](image)

3. **The attachment will open a webpage as shown below. Click Open Message.**

![Open Message](image)
4. A second web page will open. Click Register.
5. Please fill out the form on this registration page. After you have completed the form, click Continue.
6. You are free to close this page. Please check your email.

7. You will have received an email from tmeg_operation@trendmicro.com with subject Registration Confirmation – Trend Micro Email Encryption. Click the link in the email. The link will take you to your result.
Mobile Access

1. You will receive an email from covid.result@albertahealthservices.ca with the subject "private Border Testing Pilot Program Results."

Note: This email is safe. Your email account cannot scan encrypted messages and may present a warning. The warning can be safely dismissed.

Note: There is no need to open the attachment - the link it contains will not work on mobile. Proceed to step 2.
2. Forward the email to m@zd.trendmicro.com. Include attachments.
3. You will receive an email from accounts-noreply@trendmicro.com. Click the link in the email.

4. A webpage will open. Click the Trend Micro button.
5. Complete the registration form and click Continue.

6. You will be presented with an End User License Agreement. Click Agree if you accept the terms.
7. Feel free to close this window and check your email.

8. You will have been sent a confirmation email. Click the link.
9. A new window will open indicating your registration was successful. Feel free to close this window.

10. Return to the second email you received, from accounts-noreply@trendmicro.com with the subject Fwd: !private Border Testing Pilot Program Results. Click the link in the email. This is the first link you clicked in this process.
11. A web browser window will open. Enter the password you created and click continue. This will take you to your result.