Addendum to Outbreak Management and Pandemic Planning Resources for COVID-19

April 6, 2020
# Table of contents

Table of contents ...................................................................................................................... 2  
Contact ..................................................................................................................................... 3  
Introduction .............................................................................................................................. 4  
Current Resources and Exceptions .......................................................................................... 4  
Exceptions ................................................................................................................................ 6  
Transfer of Clients .................................................................................................................... 7  
Additional Resources for specific information on COVID-19 .................................................... 8  
Contributors ............................................................................................................................ 11
Original Version - March 20, 2020
Revised April 2, 2020
Revised April 6, 2020

This resource has been prepared by Seniors Health, CSAMH in partnership with Infection Prevention Control, Public Health and Capacity Management.

Contact

For more information, please contact: AHS Seniors Health, CSAMH email: continuingcare@ahs.ca
Policy, Practice, Access and Case Management
Seniors Health, CSAMH

Introduction

The purpose of this document is to provide concise reference to current best-practice/evidence-based guidelines for outbreak control and management of COVID-19 respiratory illness in non-designated living (e.g. lodge, retirement residences), designated living (designated supportive living, long term care and auxiliary hospitals), and acute care sites. This addendum will also provide information related to exceptions and provide direction on activation of emergency management plans.

The notification of communicable disease or another illness or health condition that is caused by a nuisance or other threat in Alberta is mandated under Section 26 of the provincial Public Health Act and each Medical Officer of Health (MOH) is accountable for outbreak investigation and management (Section 29).

Early recognition of unusual clusters of illness and swift actions in response to these episodes are essential for effective management of outbreaks. One confirmed, probable or suspected case of COVID-19 in a staff or client will be declared an outbreak in a non-designated or designated living option. Public health care workers (inclusive of environmental public health), infection control professionals/infection control designates, and health care providers must work collaboratively with facility administrators and Alberta Health Services leadership to facilitate prompt response to help minimize the impact of the outbreak. Contact 1-844-343-0971 immediately if you have a resident with influenza-like or COVID symptoms, you need assistance or guidance in managing symptomatic residents, or if you have any COVID-related questions or concerns.

Current Resources and Exceptions

Accommodation standards: applies to buildings or units in buildings where accommodation related services (cleaning, maintenance, food services, etc.) are offered or provided to the clients. Examples of accommodations may include, but are not limited to: supportive living accommodations, long-term care accommodations and auxiliary hospitals. The Accommodation Standards provide additional detail for operators on the requirements for continuation of services.

Continuing Care Health Service Standards: encompasses the Co-ordinated Home Care Program, Publicly Funded Supportive Living Facilities and Long-Term Care Facilities. The CCHSS provide minimum requirements for care provision to clients within the publicly funded system.
Public Health Act: The Act addresses the duties of the Chief Medical Officer of Health, deputy and medical officers of health; outlines the responsibilities of regional health authorities; deals with the treatment of communicable diseases; addresses epidemics; and deals with public health emergencies. The Act provides provision for the Medical Officer of Health to take whatever steps considered necessary to suppress, protect and break the chain of transmission.

Continuing Care Communicable Disease Emergency Response Plan (CDERP): Provides guidelines for AHS and AHS wholly owned subsidiaries to ensure an appropriate level of care is being provided to all clients during the event of a Communicable Disease (CD) response, of how to manage bed capacity and surge capacity expectations (additional bed capacity) if additional spaces are required and provides role clarification to seniors health zone operations and continuing care service providers, funded by AHS. The CDERP was created based on the operational fundamentals of the Continuing Care Pandemic Operational Guide below. It provides guidance on when to initiate the protocols contained within the Pandemic Plan.

Continuing Care Pandemic Operational Guide (CCPOG): Provides guidance and direction to all publicly funded operators of continuing care for issues such as:
- Controlling the spread of disease and reducing illness (morbidity) and death (mortality) by providing access to appropriate prevention measures, care, and treatment
- Mitigating societal disruption in Alberta through ensuring the continuity and recovery of critical services
- Minimizing adverse economic impact
- Supporting an efficient and effective use of resources during response and recovery

Business and continuity plans, inclusive of pandemic plans, should include at minimum the following elements:
- Planning documents (checklists, forms, procedures, processes, guidelines, protocols, algorithms, flowcharts, lists) i.e. Surge Capacity guidelines, Care and Treat in Place, etc.
- Human resource strategies (staff recruitment/deployment; volunteers – recruitment/roles, if applicable; competencies/skills inventory; training / orientation plans, tools and delivery)
- Contact lists (staff fan-outs, non-contract/contracted partners, agencies, suppliers)
- Equipment and supplies
- Care of the deceased
- Policies (reference only)
- Legislation / Acts (reference only) (CCHSS, Accommodation Standards, etc.)

Outbreak Management Guidelines: There are three publicly available outbreak management guidelines that can be utilized to apply to all respiratory illnesses, including COVID-19, for
clients in care. Each guideline is applicable to different care streams. Select the guideline that is applicable to your care stream.

**Acute Care and Facility Living:** Guidelines for Outbreak Prevention, Control and Management in Acute Care and Facility Living Sites

**Emergency Shelters and Transitional Housing:** Guidelines for Outbreak Prevention, Management and Control in Emergency Shelters and Transitional Housing

**Lodge, Retirement Residences, Designated Supportive Living and Home Living:** Guidelines for Outbreak Prevention, Control and Management in Supportive Living and Home Living Sites

**Exceptions**

This section of the outbreak management guidelines do not apply:

- Section III - Antiviral Chemoprophylaxis guidelines during influenza outbreaks

These sections of the outbreak management guidelines are modified to relate to COVID-19:

- Section 1.1 - Surveillance
  - COVID-19 testing criteria to identify staff or clients at high risk (person under investigation).
  - Adjustment of section 1.1 – Attempt to cohort clients to prevent outbreak spread. Review transfers with MOH or outbreak lead. See additional information below related to transfer of clients.
- Section 1.3 – Case and Outbreak Definitions
  A COVID-19 outbreak is defined as any of the following:
  1. A suspected COVID-19 outbreak is defined as:
     a. One resident or staff member who exhibit any of the symptoms of COVID-19
  2. A probable COVID-19 outbreak is defined as:
     a. Two or more individuals (staff or residents) who are linked with each other who exhibit any of the symptoms of COVID-19
     b. Individuals who are linked means they have a connection to each other (e.g. share a room, dine at the same table, received care from the same staff member, etc.)
  3. A confirmed COVID-19 outbreak is defined as any of the following:
     a. Any one individual confirmed to have COVID-19, including:
        i. Any resident who is confirmed to have COVID-19
        ii. Any staff member who is confirmed to have COVID-19.

**Note –** a staff member with suspected, probable or confirmed COVID-19 MUST inform their employer immediately.
An additional resource to support COVID-19 outbreak management has also been developed. This guideline provides information pertaining to outbreak prevention and management with specific details related to COVID-19. This document is applicable to all licensed supportive living (SL), long-term care (LTC) facilities and service providers licensed under the Mental Health Services Protection Act (MHSPA) in Alberta: Guidelines for COVID-19 Outbreak Prevention, Control and Management in Congregate Living Sites

*Duration of additional precautions and additional measures for a COVID-19 outbreak is directed by an MOH.

*Staff can access the online self-assessment tool for healthcare workers.

Transfer of Clients

The continuing care Communicable Disease Emergency Response Plan (CDERP) Appendix H and Appendix O within CCPOG states: During a communicable disease response, clients will be decanted from acute care. Waitlist management procedures will be suspended and facilities with available beds will be used to decant ALC clients. Each Zone Emergency Operations Center will be responsible to establish a process to activate the CDERP upon the authority of the zone medical officer of health. A Directive has been developed to support this process.

This decision, while in effect, will suspend the AHS Access to a Designated Living Option Policy. Once a decision is made in your zone to activate Appendix H in the continuing care CDERP, clients that are waiting to be assessed/ waiting to be approved/approved and waiting for a designated living option (DLO) or alternate level of care (ALC) can be notified of the need to be transferred to the alternate temporary living accommodations. Coordination with the zone continuing care transition services team will occur and allocation of accommodation spaces based on the clinical health needs of the clients will occur.Notification must be provided to all impacted clients and caregivers.

Factors to consider prior to suspending the ADLO policy:

1. Acute care capacity - is current capacity/overcapacity routine operations or are additional admissions for COVID-19 resulting in capacity strain?
2. Acute care outbreak status - are ALC clients at risk of contracting COVID-19 while in acute care?
3. Surge capacity - is utilization of surge capacity in acute care due to admissions of COVID-19 positive clients maximized?
4. Home care capacity - is home care capacity strained due to the additional need for home care services related to treatment of community COVID-19 positive clients? It is routine practice to assess ALC clients for the ability to be transferred home with
additional home care services prior to deciding to stay in acute care to be assessed and wait for DLO.

5. DLO capacity - Is utilization of surge capacity spaces in facility living at maximum? Are staffing resources available to provide safe care to clients?
**Note - the waitlist and capacity management process for DLO is provincial and access to available capacity in other zones should be considered.

Placement & transition of clients within/between designated living option sites

Clients may remain in their semi-private space while under investigation for COVID-19, with contact droplet precautions in use by all individuals entering that space (otherwise known as “isolation without walls”). Once a client is deemed to be positive for COVID-19, all efforts shall be made to move the client to a private room. Cohorting will be coordinated through public health. See the Directive: Guidelines for Cohorting Patients with COVID-19 for additional information.

The recommendation for cohorting inpatients can also be applied in congregate settings.

Additional Resources for specific information on COVID-19

AHS Website - Information for Health Care Providers and Public: https://www.albertahealthservices.ca/topics/Page16944.aspx

Insite website for AHS staff: https://insite.albertahealthservices.ca/tools/Page24291.aspx

IPC Emerging Issues: https://www.albertahealthservices.ca/info/Page10531.aspx

Appendix

Example Risk Assessment for admission/discharge/transfer during outbreak:

RISK ASSESSMENT FOR ADMISSION/DISCHARGE/TRANSFER DURING OUTBREAKS

Using the CURRENT location of the patient/resident, these guidelines help to assess whether a Risk Assessment is required during outbreak investigations where the Medical Officer of Health has recommended restrictions as one of the control measures as per the province-wide Outbreak Guidelines. The designated Outbreak Management Lead can help provide more information for situation-specific events that fall outside of the categories listed below.

Criteria to be met prior to considering transfer/admission of patients/residents:
- Has the outbreak only been recently declared/is the recommended control measures not completely implemented/test results pending/is it still within initial incubation period of organism? If Yes, do not transfer.
- Is the number of cases increasing despite control measures being in place? If Yes, do not transfer.
- Are the number of cases increasing despite control measures being in place? If Yes, do not transfer.
- With the exception of seasonal Influenza/Norovirus outbreaks, does the outbreak organism cause severe clinical outcomes (e.g. iGAS, verotoxigenic E. coli)? If Yes, do not transfer.
- Is the resident to be transferred back to CC/SL coming from an outbreak site and symptomatic/infectious? If Yes, do not transfer. Wait until no longer infectious.
- Is the resident to be transferred back to CC/SL coming from a GI outbreak site, but asymptomatic? If Yes, consider no transfer until outbreak over.

Risk Assessment Worksheet REQUIRED

- Acute Care
  - Transfer from an acute care unit WITH outbreak restrictions to a CC/SL site with or without outbreak restrictions.
  - Transfer from an acute care unit without outbreak restrictions, is a new admission to a CC/SL site WITH outbreak restrictions or returning resident transferred prior to CC/SL outbreak being declared.

- Continuing Care (CCV) Supportive Living (SL) Sites
  - Transfer from a CC/SL site with outbreak restrictions to another CC/SL site with or without outbreak restrictions.

Risk Assessment Worksheet NOT required

- Acute Care
- Continuing Care (CCV) Supportive Living (SL) Sites

Discharge of a patient from an acute care unit without outbreak restrictions, that came from their home CC/SL site during an outbreak, back to their home CC/SL site that still has the same type of outbreak.

Discharge from an acute care unit with or without outbreak to a private dwelling.

Discharge from a CC/SL site with or without an outbreak to a private residence.

Transfer from an acute care unit that has an outbreak without restrictions to a CC/SL that has an outbreak without restrictions or has no outbreak.

COMPLETE Risk Assessment tool PRIOR TO DISCHARGE, as follows:
- Discharging/Transferring Site completes Patient/Resident Demographic Information AND Discharging/Transferring Unit/Facility section.
- Receiving Unit/Facility completes Receiving Unit/Facility section (this can be done by phone or fax in collaboration with the discharging site).

When all sections are complete, the discharging site reviews with sending site and attending physician for approval as below:

- Any required action or measure cannot be completed OR
- Attending physician does not approve transfer, OR
- Patient/resident or guardian informed consent is not obtained, OR
- Receiving site is not in agreement of transfer

All appropriate actions and measures can be completed or maintained, AND
- Attending physician or MOH has approved transfer, AND
- Patient/resident or guardian informed consent for transfer is obtained, AND
- Receiving site is in agreement of transfer

Edmonton Zone, Communicable Disease Control
November 2018

See Escalation Process on Pg. 3

Proceed with transfer
Contributors

The following people have contributed to this addendum:

Alison Devine, Director, Central Zone Infection Prevention Control
Andy Yu, Lead, Capacity Planning
Dion Pasichnyk, Provincial Consultant, Continuing Care Capacity Planning
Judy MacDonald, Medical officer of Health, Physician, Community Medicine
Kimberly Nickoriuk, Director – Policy, Practice, Access and Case Management, CSAMH