

Before coming to a health care site:

Patients

If you have developed symptoms of a contagious illness such as influenza or COVID-19, please notify the clinic/service area before your appointment so they may assist you and may potentially rebook your appointment. Common symptoms include (but are not limited to) new onset of a cough, runny nose, fever, rash, diarrhea, nausea/vomiting or sore throat.

Visitors and Family/Support Persons of Patients

You can help protect the safety of patients and staff by postponing your visit to an AHS site if you are experiencing symptoms of a contagious illness. Common symptoms include (but are not limited to) new onset of a cough, runny nose, fever, diarrhea, rash, nausea/vomiting or sore throat. Please wait until all symptoms are resolved before entering a site unless:

- you are the designated Family/Support Person of a pediatric patient, or a dependent adult and no other support is available. Please notify staff of your exact symptoms so they can assist you.
- you must visit a patient or continuing care resident at the end of their life and have made arrangements with the service area before you arrive. Please notify staff of your symptoms when making your visitation appointment so they can assist you.

All designated Family/Support Persons and visitors entering AHS sites must practice continuous masking, as directed, and hand hygiene when entering and exiting the site, entering and exiting a patient or resident room, and after using the washroom.

For more information on designated Family/Support Person Access at AHS sites, see Family/Visitors of Patients & Residents and for information regarding respiratory illness assessments and care see Respiratory Illness . Contact Health Link at 811.

This tool was developed to support all AHS sites to reduce transmission of communicable diseases. Designated Family/Support Persons (DFSPs) and visitors are required to complete this checklist before entering the site. Children may need a parent or guardian to assist them to complete this screening tool.

Screening Questions:

1.	Do you have any new onset (or worsening) of the following symptoms? <ul style="list-style-type: none"> • Fever • Cough • Shortness of breath • Runny nose • Sore throat • Nausea/vomiting/diarrhea • Loss of taste or smell • Rash • Feeling unwell 	YES	NO
<p>If you answered “YES” to question 1: You must not enter the site to support or visit a patient/resident unless applying for an exemption below.</p> <p>Due to the vulnerable environment of AHS sites and for the protection of all in our care, AHS requires:</p> <ul style="list-style-type: none"> • DFSPs and visitors who have tested positive for COVID-19 cannot enter the site for 5 days from the onset of symptoms or until their symptoms resolve (whichever is longer). • Symptomatic DFSPs and visitors who have a negative molecular (e.g. PCR) COVID-19 test or two negative rapid antigen tests, taken not less than 24 hours of each other, must not enter the site until symptoms resolve. 			
<p>EXEMPTIONS:</p> <p>DFSPs/visitors qualifying for an exemption must follow all access requirements including screening, continuous masking, hand hygiene, physical distancing and going directly to the service area and exiting the facility immediately after their visit. Failure to follow direction from AHS staff will result in the DFSP/visitor being required to leave the site. Screeners must notify service areas once a DFSP/visitor qualifying for an exemption arrives for escort to the patient/resident.</p> <p>1. Compassionate Exemptions for COVID-19 Positive and Symptomatic DFSPs/visitors to Visit a Patient/Resident who is end of life – DFSP/visitor who is COVID-19 positive and/or symptomatic may visit a patient/resident who is at end of life. These individuals must make an appointment with the service area in advance of their arrival and agree to follow all precautions as directed by AHS staff.</p>			



2. COVID Positive and Symptomatic DFSPs of minor children or adult dependents that require medical care – a DFSP who is COVID-19 positive and/or symptomatic may access AHS sites for the purposes of procuring needed medical care for minor children or an adult dependent. Screeners should contact the service area to arrange safe site access.

*Individuals with questions/concerns should be directed to the patient's care team and/or
Patient Relations at 1-855-550-2555.*

ⁱ Tested Positive – means you have taken a Health Canada approved test the results of which indicated you are COVID-19 positive ⁱⁱ Symptoms Resolve - means the state when a person's COVID-19 symptoms improve, and the person remains fever free for a period of 24 hours without using fever reducing medications

**Form
Discontinued**